

Limited Parts & Labor



Warranty

Valid only in the Contiguous United States

Dear SABA Customers

SABA is dedicated to continuous improvement and innovation in commercial refrigeration. We strive to stay at the forefront of technology and design, offering cutting-edge solutions that enhance the performance and sustainability of our products. Our team is driven by a passion for creating refrigeration systems that not only meet but exceed the expectations of our customers. At SABA, we understand that our success is closely tied to the success of our customers. We are unwavering in our commitment to providing exceptional customer service, technical support, and after-sales care. Our mission is to be the go-to choice for businesses seeking top-tier commercial refrigeration solutions, backed by a company that values integrity, quality, and long-term partnerships.

WARRANTY (Warranty valid in ONLY USA)

Warranty excludes Alaska, Hawaii, Canada, and U.S. Territories. SABA is not responsible for any warranty claims made on products sold or used outside the forty-eight states of the United States.

TWO (2) YEAR PARTS & LABOR WARRANTY

SABA warrants all new refrigerated components, the cabinet, and all parts, to be free from defects in materials or workmanship, under normal and proper use and maintenance service as specified by SABA and upon proper installation (indoor building only) and start-up in accordance with the instruction packet supplied with each SABA unit. Any part covered under this warranty that is determined by SABA to have been defective within two (2) years of original installation or twenty-four (24) months after shipment date from manufacturer, whichever occurs first, is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty includes standard straight time labor charges only and reasonable travel time, as determined by SABA. Installation in unstable, mobile, or enclosed areas may not be considered proper installation. Remote units are limited to a two-year parts warranty only. No labor will be covered.

ADDITIONAL THREE (3) YEAR COMPRESSOR WARRANTY

In addition to the two (2) year warranty stated above, SABA warrants its compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of three (3) additional years from the date of original installation, but not to exceed five (5) years. Compressor determined by SABA to have been defective within this extended period will, at SABA's discretion, be repaired or replaced with a compressor or compressor parts of similar design and capacity. The extended warranty applies only to hermetically sealed parts of the compressor and excludes all other components.

ADDITIONAL THREE (3) YEAR COMPRESSOR WARRANTY

In addition to the two (2) year warranty stated above, SABA warrants its compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of three (3) additional years from the date of original installation, but not to exceed five (5) years. Compressor determined by SABA to have been defective within this extended period will, at SABA's discretion, be repaired or replaced with a compressor or compressor parts of similar design and capacity. The extended warranty applies only to hermetically sealed parts of the compressor and excludes all other components.

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ONE (1) YEAR WARRANTY PARTS & LABOR ON ALL COOKING EQUIPMENT

SABA warrants all new gas components to be free from defects in materials or workmanship under normal and proper use and maintenance service as specified by SABA and upon proper installation (indoor building only) and start-up in accordance with the instruction packet supplied with each SABA unit. Any part determined to be defective within one (1) year of installation or twelve (12) months after shipment date is limited to repair or replacement, including labor charges. Remote units are limited to a one-year parts warranty only. No labor will be covered.

FIVE (5) YEAR FRYER TANK WARRANTY

The stainless-steel fryer tank has a five (5) year limited tank warranty. If during the first year the tank is found to have a leak verified by an authorized service company, the entire fryer will be replaced. After the first year, a replacement tank will be sent free of charge excluding freight and labor charges.

ADDITIONAL WARRANTY INFORMATION

All claims for parts or labor must be made directly through SABA. Claims must include model number, serial number, proof of purchase, date of installation, and all supporting information. For compressor replacement, a picture of the compressor tag is required. Failure to comply voids claims.

WHAT IS NOT COVERED

SABA's sole obligation under this warranty is limited to repair or replacement of parts. No consequential damages are covered. SABA is not responsible for economic loss, profit loss, or special, indirect, or consequential damages, including food or product spoilage. SABA assumes no liability for units installed in non-commercial or residential applications. Proper ventilation (3 inches) is required. Avoid installation in high humidity or dusty areas. Warranty is not transferable.

NON-TRANSFERABLE WARRANTY

The warranty applies only to the original purchaser. Any transfer voids all warranties.

NO IMPLIED WARRANTIES

There are no implied warranties of merchantability or fitness for a particular purpose. The provided warranties are exclusive and replace all other warranties, whether expressed, implied, or statutory.

WARRANTY REGISTRATION

All claims must be made within 30 days of purchase. Contact Warranty and Parts Department at 863-333-4444 Ext. 2 or service@sabacorpusa.com.

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GEOGRAPHIC LIMITATIONS

Warranty applies only within the United States, excluding Alaska, Hawaii, Canada, and U.S. Territories.

WARRANTY CLAIMS

All claims must include model number, serial number, proof of purchase, installation date, and supporting information. Compressor claims require a photo of the compressor tag.

NO CONSEQUENTIAL DAMAGES (ADDITIONAL)

SABA is not responsible for economic loss, profit loss, or consequential damages, including spoilage. Proper ventilation (6 inches) and certified installation are required. Units are not intended for non-commercial or residential use.

ALTERATION, NEGLIGENCE, ABUSE, MISUSE, ACCIDENT, DAMAGE, OR IMPROPER ELECTRICAL CONNECTION

SABA is not responsible for repair or replacement of parts subjected to alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, acts of God, or improper electrical connection. SABA is not responsible for damage resulting from electrical failure, extension cords, low voltage, or voltage drops.

NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS

These warranties are exclusive and replace all other warranties, expressed, implied, or statutory. There are no warranties beyond those described here.

Warranty and Parts Department

Phone: 863-333-4444 Ext. 2

Email: service@sabacorpusa.com