

9.0 Trouble-Shooting

Problem	Possible Cause	Remedy
Does not achieve good vacuum	1. Loose/open fittings	1. Make sure all connections are tight, gas ballast & oil fill cap are closed and unused inlet is not open. 2. Add oil to level indicated
	2. Not enough oil	
	3. Dirty/contaminated oil	
	4. Old/dirty/non-vacuum rated hoses	
	5. Gas ballast open in deep vacuum operation6. Pump has reached the end of its useful life	3. Change oil
		4. Use new hoses rated for deep vacuum
		5. Close gas ballast
		6. Service or replace pump
Oil discolored	Excess moisture in oil, or oil burnt	1. Change oil
Oil leakage	1. Loose fittings/connections	Ensure oil drain and related fittings are tight
	2. Over-filled with oil	Check oil level, drain extra if necessary
Failure to start	1. Power disconnected	1. Connect power
	2. Thermal protection has shut pump down	2. Allow pump to cool, will re-start on its own
	3. Cold start condition	3. Subject pump to heat to raise the ambient temperature
	4. Operating voltage too low	
	5. Power supply cord too long	4. Check operating voltage
		5. Use shorter power supply cord
	6. Foreign matter has entered pump	6. Check and clean pump
	7. Blown fuse	7. Check fuse (near power receptacle) and replace if necessary.