



3614 Keeney Road South Plainfield, NJ 07080 | Phone: 1-800-311-3224 | Customer Service Hours: Monday - Friday 9:00AM - 4:30PM EST

Thank you for purchasing a Puleo Christmas tree. Our customer service department will always provide you with exceptional service.

Registration is required within ninety (90) days of purchase to activate your warrant. Please visit our website at [www.puleointl.com](http://www.puleointl.com) to register. Warranty covers registered product only and applies only to the original purchaser. The warranty cannot be transferred to another product or purchaser.

Replacement and/or repair as provided by this warranty is the exclusive remedy of the consumer and does not place Puleo International, Inc. liable for any incidental or consequential damages. Please note in the event of a replacement, Puleo International, Inc. does not send new trees and/or tree sections out prior to receiving the requested tree and/or section from the customer. Should Puleo International, Inc. decide to ship replacement product(s) at our discretion, Puleo International, Inc. will ship on the carrier of their choosing.

To better assist, the SKU number of the purchased Puleo item is provided on the original box. Should you decide to discard the box, note down the SKU number.

**Limited Warranty for Incandescent Lights**

Puleo International warrants the incandescent light sets against manufacturer-only defects in material or workmanship as outlined below:

1. For a period of two (2) years from date of purchase, Puleo International, Inc. will replace incandescent defective lights on the product at no charge. The customer is responsible for shipping and handling.
2. This limited warranty does not cover damage resulting from accident, misuse, abuse, negligence or normal wear.

\*If a light bulb burns out, do not continue to light your tree until the burnt bulb has been replaced. If you continue to light your tree without replacing any burnt bulbs first, it will shorten the lifespan of the remaining lit bulbs. Under this warranty, lights may either be repaired or replaced at the discretion of customer service.

**Limited Warranty for LED Lights**

Puleo International warrants the LED light sets against manufacturer-only defects in material or workmanship as outlined below:

1. For a period of three (3) years from date of purchase, Puleo International, Inc. will replace defective LED lights on the product at no charge. Customer is responsible for shipping & handling.
2. This limited warranty does not cover damage resulting from accident, misuse, abuse, negligence or normal wear.

If a light bulb burns out, do not continue to light your tree until the burnt bulb has been replaced. Continuing lighting your tree without replacing any burnt bulbs first will shorten the lifespan of the



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remaining lit bulbs. Under this warranty, lights may either be repaired or replaced at the discretion of customer service.

**Artificial Christmas Tree Limited Warranty**

Puleo International warrants this product against manufacturer-only defects in material or workmanship as outlined below:

1. For a period of five (5) years from date of purchase, Puleo International, Inc. will replace defective parts on the product at no charge. The customer is responsible for shipping & handling.
2. This limited warranty does not cover damage resulting from accident, misuse, abuse, negligence or normal wear.

\*Do not plug in any tree toppers and/or extension cords into the tree body plug. This will cause the lights to burn out and warranty will be voided.

**White and Flocked Artificial Christmas Trees**

White and Flocked Artificial Christmas trees are not warranted against yellowing.

**Puleo International Floor Model and Display Items**

Floor model and/or display items are not guaranteed under warranty.

**Warranty for Pre-fit Outdoor Décor**

Puleo Intl warrants this product against defects in material or workmanship as outlined below:

1. For a period of 2 years from date of purchase, Puleo Intl will replace defective parts on the product at no charge. The customer is responsible for Shipping and Handling.
2. This limited warranty does not cover damage resulting from accident, misuse, abuse, negligence or normal wear.

To obtain warranty service you must notify Puleo International, Inc. by registering on our website at [www.puleointl.com](http://www.puleointl.com). Please click on warranty and follow instructions to fill out the registration form and to upload a copy of the original sales receipt.

\*Registration must be completed within 90 days of purchase. Warranty covers registered products only.

Replacement as provided by this warranty is the exclusive remedy for consumer and does not place Puleo International Inc. liable for any incidental or consequential damages.