

A. 90 DAYS ELECTRICAL PARTS AND COMPRESSOR BASE WARRANTY: QUUL products are covered under warranty to Home Depot's customers (the "Customer") for malfunctions due to improper factory workmanship and/or defective materials under normal wear and tear during the 90 days warranty period beginning from the date of purchase. In order for the base warranty to be valid, the original products must be installed by a currently licensed HVAC company in accordance with state and local code regulations, good trade practices and manufacturer's instructions and Customer must provide evidence of having installed a surge protector prior to any claim. The Customer will be required to present proof of the original date of purchase, HVAC installation receipt and surge protector purchase and installation receipt. The defective part must be returned to Steel and Pipes in exchange for the replacement part. All shipping and handling costs under this warranty will be the responsibility of the Customer.

B. TO QUALIFY FOR EXTENDED PARTS WARRANTY (SECTION E. BELOW) 91-365 DAYS EXTENDED PARTS WARRANTY: QUUL products are covered under warranty to registered Customer (see section E. below) for malfunctions due to improper factory workmanship and/or defective electrical materials under normal wear and tear (see section D. below) during extended warranty period beginning from the day 91 of installation but not exceeding 12 months after the registered owner's purchase date. The registered Customer will also be required to present proof of having installed a surge protector at the time of the original installation of the QUUL product. Should an electrical replacement part be needed, Steel and Pipes will provide the electrical replacement part free of charge and will continue warranty coverage for the remainder of the original one year product warranty period. All shipping and handling costs under this warranty will be the responsibility of the registered owner.

C. TO QUALIFY FOR EXTENDED COMPRESSOR WARRANTY (SECTION E. BELOW) 91-1825 DAYS EXTENDED COMPRESSOR WARRANTY: During the extended compressor warranty period beginning from the day 91 of installation but not exceeding 60 months after the registered owner's purchase date, should the compressor fail due to improper factory workmanship and/or defective material (see section D. below), Steel and Pipes will furnish a replacement compressor at no charge, except for the shipping and handling costs which is the registered owner's responsibility. Maximum of one compressor will be covered during extended warranty period as long as all requirements of sections E. and F. below have been met. The registered Customer will also be required to present proof of having installed a surge protector at the time of the original installation of the QUUL product.

D. MAINTENANCE REQUIREMENTS: In order for these warranties (B & C above) to be valid, the original products must be:

- 1) Properly registered (See E. Below),
- 2) Installed by a currently licensed HVAC company in accordance with state and local code regulations, good trade practices and manufacturer's instructions,
- 3) Covered by a currently licensed HVAC company's maintenance plan consistent with the manufacturer's maintenance recommendations.
- 4) The defective electrical part must be returned to Steel and Pipes in exchange for the replacement part.

- 5) Protected since the date of original purchase by a surge protector. Customer will be required to keep and provide proof of purchase and installation in order to for these warranties to be valid.
- 6) Unit must be installed in compliance with the size and area that it was designed to cover. Example: a 12,000 btu unit, must not exceed an Application area of no more than 252 square feet.
- 7) Application Area dimensions must meet Manufacturer's recommendation as per Specifications.

E. QUALIFYING FOR EXTENDED WARRANTY REGISTRATION IS NESSESARY:

In order to be eligible for coverage under extended warranty in its entirety, all equipment/products must be registered with Steel and Pipes within (10) Business days of the completed installation ("registered Customer"). If registration is not completed within (10) business days, the warranty period reverts to 90 days from the date of purchase. The return of the owner registration card is not a condition of the warranty coverage but does limit coverage as expressed herein. Please complete the registration card and return it to the address on the card and keep a copy for your files. We recommend you keep your copy filed with the HVAC installation receipt and paid invoice for warranty proof as well as a copy of your maintenance plan and surge protector purchase and installation receipt. Once your registration card is mailed to the address provided on the registration card and received, Steel and Pipes will have your registration information on file for extended warranty coverage and will also enable Steel and Pipes to contact you regarding your product in the future should the need arise.

F. Commercial applications are covered to the original base warranty (see section A. above) and are not eligible for extended warranty of sections B. and C. above.

G. RETURN POLICY: Defective part (s) must be returned to Steel and Pipes in exchange for the replacement part (s) and will become the property of Steel and Pipes. All shipping and handling charges incurred will be the responsibility of the equipment/product owner/Customer.

H. TO OBTAIN WARRANTY SERVICE: Should a problem arise with your equipment/product, contact the original installation licensed HVAC company and/or the licensed HVAC unit maintenance plan contractor. If it is determined by the licensed HVAC contractor that a replacement part/product is needed, the Customer must be in compliance with warranty requirements as specified herein and may be required to provide documented proof, i.e. warranty card, HVAC installation receipt and paid invoice, maintenance plan, surge protector's purchase and installation receipt, etc.

I. THIS WARRANTY DOES NOT INCLUDE: Labor costs or any other costs incurred after receipt of original product order, including but not limited to: Equipment/Product/Systems installation or set up, any service and repair costs, equipment/product removal and disposal, local building and electrical codes compliance responsibilities, secondary or consequential property damages for any reason, shipping and handling for returned defective equipment/products, replacements parts, compressors or complete units. Freon, recovery and any soldering cost is not covered. This warranty does not cover damages caused by: (a) accident, abuse, negligence, or

misuse; (b) operating the product in a corrosive atmosphere containing chlorine, fluorine, or any other damaging chemicals; (c) oxidation, corrosion, water, condensation damages, water conditions, freezing, fire, or other abnormal environmental conditions; (d) improper matching or application of the products or components; (e) lack of scheduled maintenance or failure to provide proof of proper maintenance and service to the product according to the manufacturer's instructions; (f) installation and operation of the product in a manner contrary to the instructions of the manufacturer; (g) failure or damages due to floods, winds, hurricanes, storms, tornadoes, earthquakes, accidents, lightning, brownouts, blackouts, fluctuations in electrical power, failure to start due to interruption and/or inadequate electrical service or other acts of God or nature; (h) freight damages; (i) equipment used in a manner contrary to the Operating Instructions; (j) failures of equipment or compressors due to incorrect refrigerants contrary to manufacturer's recommendations and/or damages or repairs required as a result of the use of used and/or recycled refrigerant; (k) defects, failures or damage due to the use of any attachment, accessories or components contrary to manufacturer's recommendations, or other conditions beyond the control of Steel and Pipes; (l) labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling or either defective and/or replacement parts or new units, and lubrication; (m) installation, modification, alteration, repair, or service by anyone other than an authorized Steel and Pipes dealer or a licensed contractor. This limited warranty also excludes all costs of installation, disconnection or dismantling the product, parts used in connection with normal maintenance such as filters or belts and owner-required maintenance that are responsibility of the registered owner, any refrigerant charges, disposal or recovery of refrigerants. Consult the instructions enclosed with the product for information regarding recommended maintenance.

J. (a) No one is authorized to change this LIMITED WARRANTY in any respect, or to create for us any other obligation or liability in connection with this product; (b) the equipment rating plate must not be removed, or altered, or defaced.

K. YOUR ONLY REMEDIES ARE PROVIDED IN THIS LIMITED WARRANTY. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO THE TERM OF THIS WARRANTY. UNDER NO CIRCUMSTANCES SHALL STEEL AND PIPES BE LIABLE TO THE CUSTOMER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THIS PRODUCT, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE

L. Mismatched equipment will void all warranties.

M. The unit must be installed and located in the 50 states of the United States of America, Puerto Rico or U.S. Virgin Islands.

N. This limited warranty applies only while the unit remains at the site of the original installation and still in possession of the registered Customer. This warranty is not transferable.

For Warranty Service and Repair:

***Steel and Pipes Inc. | Refricool Division
-QUUL HVAC EQUIPMENT***

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