

DEFIANT®

INSTALLATION AND USER GUIDE

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NOTICE

The fingerprint profile will be encrypted and only stored locally on the device.

SCAN FOR LOCK INSTALLATION VIDEO



<https://bit.ly/3l26rSt>

Questions, problems, missing parts?
Before returning to the store, call Hubspace Customer Service
TOLL FREE HELP LINE 1-877-592-5233
HOMEDEPOT.COM/HUBSPACE
8 a.m. - 7 p.m., EST, Monday-Friday, 9 a.m. - 6 p.m., EST, Saturday
WARRANTY

LIMITED LIFETIME MECHANICAL, 1 YEAR ELECTRONIC AND SMART PLUG WARRANTY

The retailer of this product, hereby warrants, subject to the conditions set forth below, that it will either repair or replace, at its option, this product if it proves to be defective by reason of improper workmanship or materials within the original purchaser's limited time. In order to obtain repairs or replacement under this limited warranty you must bring this product to the retailer's store in which you bought it.
Original purchaser: This limited warranty is limited to the original purchaser at retail of this product from retailer. Except to the extent prohibited by applicable law, no other warranties, whether express or implied, including the warranties of merchantability and fitness for a particular purpose, shall apply to this product. Under no circumstances shall retailer be liable for consequential or incidental damages in connection with this product. To the extent retailer is prohibited by applicable law from excluding implied warranties, the duration of such implied warranties which are not excludable shall be the original purchaser's lifetime. Some states do not allow the limitation on how long an implied warranty lasts, so the above limitation on the duration of implied warranties which are not excludable, if any, may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion of incidental or consequential damages may not apply to you.
Retailer neither assumes nor authorizes any representative or other person to assume for it any obligation or liability other than such as is expressly set forth herein. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

IMPORTANT NOTICE

Please Read This Notice Before Installing, Using, and Servicing the Product
The product is designed and manufactured for providing security. Please read carefully and follow the instructions given below. Lack of proper working knowledge or improper use could cause unexpected damage or loss to personal or commercial belongings.

Installation

- Please contact your local service provider prior to the installation as your door preparation may be different from the standard the product conforms to.
- Any removal or replacement of parts in installation is NOT recommended and may invalidate the warranty of the product.
- Not to be used on an Emergency Exit.

Product Use

- ALWAYS use authentic alkaline batteries.** It is the user's responsibility for damage caused by using unauthentic batteries.
- The product is made of mechanical and electronic components, which may be sensitive towards water, physical impact, and electric shock. Using the product with care prevents unexpected malfunction and optimizes the product life span.
- DO NOT disassemble the product without advice from qualified service provider. Unauthorized disassembly will void the product warranty.
- Please refer to TROUBLESHOOTING page if any problem occurs, or contact your local service provider for professional instructions.
- Remove all batteries from the lock at the same time and replace them with new batteries of the same size and type.
- Preserve battery and lock life by removing the batteries when the lock is not being used for more than 3 months.

Service and Maintenance

- ALWAYS** seek advice from your local service provider on cleaning, moving, or maintaining the product. The information in this notice is subject to change without notice.

Smart Plug

Make sure to use this product together with 15A circuit breaker in the upstream.

For indoor use only. Do not use in wet locations. The total current limit of the device is 15 Amps. To avoid damage, do not exceed the 15 Amp limit. If a direct short is created on the output, the Smart Plug will be damaged and no longer function. Do not disassemble the product or make repairs yourself. You run the risk of electric shock and voiding the limited warranty. If you need service, please contact Customer Support.

Package Contents List

Part	Description	Quantity
A	Exterior Assembly	1
B	Power Cable	1
C	Torque Blade	1
D	Mounting Plate	1
E	Interior Assembly	1
F	Battery Cover	1
G	Latch	1
H	Strike Plate	1
I	Dust Box	1
J	Key	2
K	Drive-in Collar (Optional)	1
L	Smart Plug	1
M	Battery	4
N	QR code	1

Hardware Contents (Actual Size)

Part	Description	Quantity
AA	1-13/16" (46 mm) Mounting Bolt	2
BB	3/4" (19 mm) Screw	2
CC	3/4" (19 mm) Wood Screw	4

Tool Required

Step 1: Install the latch and strike

1 Choose faceplate

2 Set the latch backset

Your latch is set for 2-3/8" backset. It can be adjusted if needed to 2-3/4" (skip this if your door has a 2-3/8" backset).

3 Install the latch

You must use the latch that was provided in the packaging.

4 Install strike plate in door jamb

Step 2: Install Electronic Deadbolt

1 Installing the lock assemblies

2 Fasten the mounting plate to door

3 Connect the cable firmly into connector port

4 Install interior assembly

Please register your fingerprints using the angle and finger position you expect to use when unlocking the door.

CAUTION : Must complete Hubspace app setup prior to first use for:
• Bolt Direction Check • Pin Code Setup • Fingerprint Setup (Fingerprint model only)
Notice: Bolt Alignment check must be completed for proper functionality.

Indicator State	Meaning
Red Light	Wrong PIN code/ Fingerprint was entered.
Yellow Light	The batteries are in low power.
Green Light	Correct PIN code/ Fingerprint was entered.
Red Light Flashes 2 Times with 2 Beeps	Lock has been removed from the Hubspace app.
Green Light Flashes with 1 Beep	Lock/Unlock successfully.
Red Light Flashes 3 Times with 3 Beeps	Lock/Unlock unsuccessfully.
Blue Light	Setup mode-touch fingerprint sensor to register.

Step 3: Smart Plug

LED State	Plug State	Meaning	Action To Take
Orange Quick Blink	Off	Wi-Fi is not connected.	Set up Wi-Fi for the product. If you have already set up Wi-Fi for this product, wait for it to connect. Check the Hubspace app for connectivity status.
Orange/Green Quick Blink	On	The plug is on.	No action required.
Off	Off	The plug is off.	No action required.
Green	On	There is a Wi-Fi error.	Go to the device settings in the app and set up Wi-Fi again. Check that your WiFi Access Point is allowing the device to join the network.
Red	Off		
Orange	On		

Part	Description
a	Power Socket
b	Indicator Light
c	Power Button

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