

WARRANTY INFORMATION



the CORONA® Promise

The lifespan of a tool is dependent upon frequency of use, as well as, the conditions and environment in which it is used.

Tools used by professionals, everyday, on every job, will more likely wear out long before tools used by occasional or infrequent users. Typically, any defects in materials or workmanship will emerge early in the life of the tool.

CORONA® tools are designed, engineered and manufactured to perform their intended purpose, **Season after Season®**.

Customer Satisfaction is at the top of our priority list, so in the event our tool fails to perform as intended due to materials and/or workmanship, **CORONA®** promises to provide a solution based on our three product lines and associated warranties.



CORONA® RED TOOLS are designed for **CASUAL GARDENERS** who want control and comfort, but not the maximum durability expectations designed and built into our **CORONA® MAX** line of tools.

CORONA® RED TOOLS CARRY A LIMITED WARRANTY

CORONA® warrants RED TOOLS to be free of defects in materials and workmanship. If your tool is found to be defective within ten (10) years from date of purchase, **CORONA®** will either replace or repair it free of charge once the tool has been returned along with the original customers' proof of purchase.

WHAT'S NOT COVERED

CORONA® is dependable and trustworthy and we rely on our customers to be the same. We do not and cannot cover normal wear, lost or stripped parts, altered or modified products, or product damage due to negligence, misuse, or abuse.

OUR DEFINITION OF ABUSE- Using a tool in a manner for which it was not designed.

MAKING WARRANTY CLAIMS OUTSIDE THE U.S.

The warranties outlined here apply specifically to products purchased in the United States.

If you purchased your product outside of the U.S., your local **CORONA®** distributor's standard product warranty will apply. Outside the U.S., warranty claims can be made by returning the tool to where you bought it within the relevant time frame, along with its packaging and original proof of purchase.

Corona reserves the right to ask Dealers and Distributors to send in product photo and contact information for a warranty claim. In some cases, a Return Merchandise Authorization (RMA) number may be required for product returns.

PRODUCT SUBSTITUTION

CORONA® will make an effort to either repair or replace any defective tool with one that is similar. If, for any reason, this is not possible, **CORONA®** may choose to satisfy your claim by substituting a different product.

GENUINE REPLACEMENT PARTS

All **CORONA®** tools are built to last, but certain components will wear out after heavy or repeated use. That's why we offer genuine replacement parts for most MAX products. Visit coronatoolsusa.com to see available replacement parts by item number, or contact the **CORONA® Customer Experience Team** for more information at the number noted below.

CORONA® CUSTOMER EXPERIENCE TEAM:

Corona Clipper, Inc
Attn: Warranty
22440 Temescal Canyon Rd.
Corona, CA 92883
(800) 234-2547
sales@corona.bellota.com