



# KING WATER FILTRATION MUNICIPAL SERIES TROUBLESHOOTING

PROBLEM	CORRECTION
No water flow	<ul style="list-style-type: none"> <li>• Re-read the instructions to install the system properly.</li> <li>• Check the in and out arrows on the bypass valve to ensure the system is not piped backwards.</li> <li>• Make sure the bypass valve is in the "Service" position.</li> </ul>
Media discharging during backwash	<ul style="list-style-type: none"> <li>• Make sure top distributor has been installed properly.</li> </ul>
System does not backwash	<ul style="list-style-type: none"> <li>• Control valve not programmed properly. Check programming and re-program as needed.</li> </ul>
Poor performance (filtration)	<ul style="list-style-type: none"> <li>• Check the frequency and period of backwashing.</li> </ul>
Leak in distributor tube	<ul style="list-style-type: none"> <li>• Put the system in bypass position and depressurize* the unit by putting into "Backwash" position.</li> </ul>



**After prolonged periods of non-use (such as during a vacation), It's recommended that the system be flushed thoroughly.**

1. First put the system in bypass by turning the bypass valve to "**BYPASS**" position.
2. Let water run approx. 5 minutes by opening all faucets to flush all water supply lines.
3. Turn on bypass valve to "**SERVICE**" position to backwash the system.

**To backwash or pressurize the system, refer to "AUTOMATIC CONTROL VALVE PROGRAMMING" in this manual.**