

Smartphone Operating System Compatibility


The Aladdin Connect app works only with most smartphones and tablets.

Compatible
iOS version 14.1 and up
Android version 5.0 and up

Wi-Fi Router Compatibility

You must have your Wi-Fi home network name and password available to complete setup. The network name or SSID is listed in your smartphone Wi-Fi settings. You must know the password. Your Internet Service Provider (ISP) likely set up the password on your Wi-Fi router and provided you with that information when connected your home. You may need to contact your ISP if you do not know your password and cannot find the document that was provided during installation.

Aladdin Connect products work with almost all routers made since 2010⁴.

Compatible	Not Compatible
802.11 b/g/n	802.11 b or 802.11 b/g
2.4 GHz	5 GHz
WPA, WPA2 encryption	WEP encryption
Signal strength -65 dBm (2 bars) in the garage ⁵ 	Signal strength < -65 dBm (< 2 bars) in the garage

Notes:

- Nearly every router built in the last 10 years is 802.11 b/g/n and uses WPA, WPA2 encryption. Some newer routers have both a 2.4 GHz and 5 GHz channel. Aladdin Connect uses the 2.4 GHz channel.
- Connect a smartphone to the home network and then move into the garage to check coverage. If your home Wi-Fi signal does not adequately cover your garage, you can make sure that the Wi-Fi router is out in the open, not behind a flat screen TV or in a cabinet. You can also try moving your Wi-Fi router closer to the garage. If that does not work, you may need to purchase a Wi-Fi extender, which is available at most electronics stores.