

Dear valued customer

Thank you so much for choosing Morden Fort! Our brand's mission is not only to take care of our customers' needs, but also the safe transportation of our goods from us to you. Therefore, we keep ourselves at a high standard when it comes to CSR issues (Corporate Social Responsibility). For example, our sofa is much too robust and heavy to be able to ship as a whole. In order to protect the porter's, we ship our sofa in three parts which reduces the weight of each package. In return, decreasing the possibility of occupational injury of the porters from lifting heavy sofas.

Due to this logistical and safety necessity, you might not receive the whole assembly of your sofa at once. If this issue occurs, please give FedEx & UPS more time to ship your packages. We appreciate your patience and understanding.

Our sofa requires assembly and can be done in under one hour. For instructions and safety information, please see the Modern Fort User Guide. If you still have questions about the assembly, please do not hesitate to connect with us via email or phone. You can reach our team via email at csr@mordenfort.com or via phone call at (909) 203-1668 during Mon-Fri from 10am to 4pm.

Since your satisfaction is our permanent pursuit, your feedback of our product is of great importance to us in order to excel our products and service in the future as we are always striving for improvement. If you are satisfied with our sofa or service, we would be extremely grateful if you could help us by sharing your shopping experience on Home Depot. Looking forward to seeing you as a customer again!

Cheers

Morden Fort Customer Service Team