Safety Information



IMPORTANT: If the protector trips repeatedly, the pump should be inspected to determine the issue. A clogged impeller, low voltage, very low head or lift, or long extension cords, etc., could cause the unit to cycle power.



IMPORTANT: No repair parts are available for this pump. There are no serviceable parts inside the motor casing. If you open the case, the pump will be ruined. If obstructions or blockages of the impeller cannot be cleaned out from the outside (e.g., by flushing out with a garden hose), replace the pump.

One Year Limited Warranty

The manufacturer warrants to the original consumer purchaser ("Purchaser" or "You") that its products are free from defects in material and workmanship for a period of twelve (12) months from the date of the original consumer purchase. If, within twelve (12) months from the original consumer purchase, any such product shall prove to be defective, it shall be repaired or replaced at the manufacturer's option, subject to the terms and conditions set forth herein. Note that this limited warranty applies to manufacturing defects only and not to ordinary wear and tear. All mechanical devices need periodic parts and service to perform well. This limited warranty does not cover repair when normal use has exhausted the life of a part or the equipment.

The original purchase receipt and product warranty information label are required to determine warranty eligibility. Eligibility is based on purchase date of original product – not the date of replacement under warranty. The warranty is limited to repair or replacement of original purchased product only, not replacement product (i.e. one warranty replacement allowed per purchase). Purchaser pays all removal, installation, labor, shipping, and incidental charges.

For parts or troubleshooting assistance, D0 NOT return the product to your retail store - contact Everbilt Customer Service at 1-844-883-1872.

Claims made under this warranty shall be made by returning the product (except sewage pumps, see below) to the retail outlet where it was purchased or to the factory immediately after the discovery of any alleged defect. The manufacturer will subsequently take corrective action as promptly as reasonably possible. No requests for service will be accepted if received more than 30 days after the warranty expires. Warranty is not transferable and does not apply to products used in commercial/rental applications.