



**General Warranty  
Safety Information  
Operation  
Maintenance  
Care and Cleaning  
Planning Assembly**

**IMPORTANT: RETAIN FOR FUTURE REFERENCE, READ CAREFULLY**

For parts and customer service, please email us at [info@kozyard.com](mailto:info@kozyard.com) or please call  
1-866-355-0018

# WARRANTY

## WHAT IS COVERED

All products are guaranteed against defective materials for 365 days from the date of delivery of the purchased product and based on normal residential use of the product. Canopies, Privacy Curtain, Mosquito Netting, and other fabric material, textile parts, cushion only have 90 days warranty. The warranty is not transferable. Shipping fees for replacement parts are covered within the warranty period following the date of delivery of the purchased product.

## WHAT IS NOT COVERED

Damages due to vandalism, animals, abuse or wrong use of the product are not covered by the warranty. Damages caused by severe weather conditions such as thunderstorms, hail storms, wind or snowstorms are not covered by the warranty.

Rust, water infiltration and discoloration of the structure and/or the fabric are not covered by the warranty.

This limited warranty is applicable on parts only, labor is not included

If any of the instructions of the OPERATION or SAFETY INFORMATION sections is not met, the warranty will be void. Any modification made to the structure will void the warranty.

## WHO IS COVERED

This warranty extends to the original purchaser only and is non-transferable. Only customer purchasing KOZYARD LLC products from KOZYARD LLC or authorized retailers or resellers may obtain coverage under our limited warranties.

# OPERATION

## **HARDTOP GAZEBO/PERGOLA**

1. Those are four-season products, such as hardtop gazebo, meaning that it may be left up year-round. However, any accumulation of snow must always be removed from the roof of the unit.
2. The unit must be anchored using the appropriate screws based on the flooring which it is being anchored to (not included).
3. If your model has polycarbonate roof panels, the roof panels must be installed with the UV protected side facing the sun such as identified.
4. Winter cover and winter bar are offered for certain models of shelters so allowing the storage. Contact your retailer for more details.
5. Check all screws for tightness before and during usage of the unit. Tighten the screws at least twice a year.
6. If you wish to suspend products to the structure, ensure that the total weight of articles does not exceed 6,8 kg (15 pounds). Suspend nothing from the structure in case of strong winds as well as during the winter.
7. If your product allows it, remove fabric mosquito nets, mica and fabric curtains for winter storage.

## **FABRIC ROOF SUN SHELTERS**

1. The fabric roof, mosquito nets, mica and curtains must be removed and stored during winter.
2. The unit must be anchored using the appropriate screws based on the flooring to which it is being anchored to (not included).
3. Check all screws for tightness before and during the usage of the unit. Tighten the screws at least twice a year.
4. Do not hang any items to the structure.

## **GARDEN SWINGS**

1. The fabric roof must be removed and stored during winter.
2. Check all screws for tightness before and during the usage of the swing. Tighten the screws at least twice a year.
3. Do not hang any items to the structure.
4. Do not cover the structure with tarpaulin during winter.

## SAFETY INFORMATION

***It is very important to read and follow the safety precautions before assembly and during the use of the product.***

1. Keep all children and pets away from assembly area.
2. When assembling and using this product, basic safety precautions must always be followed to reduce risks of personal injuries and damages to the product and its surroundings.
3. Ensure that all the parts are in the boxes before starting the assembly. It is recommended to wear protective gloves since some of the parts have sharp edges.
4. Solarium and shed will take at least 8 hours to put up. Hard top gazebo will take at least 6 hours to put up. Garden swing and fabric roof sunshelter will take at least 2 hours to put up. You must schedule enough time to complete the assembly. You cannot leave the product unattended if it is not fully assembled, even if bolted to the ground. It is recommended to be at least 3 people for a safe assembly of the product.
5. Except for mural products, begin the assembly and install the product more than 1.8 m (6 ft.) away from any obstructions including, but not limited to, a fence, overhanging branches, a laundry line or electrical wires and as much as possible in a place protected from the wind.
6. Always install the product on a leveled platform. Except garden swing, all products must be anchored to either wood or concrete using the appropriate screws for the chosen flooring. (not included)
7. Check all screws for tightness before and during the use of the product. Tighten the screws at least twice a year.
8. Do not place any type of heat source on/under the structure or within 1.5 m (5 ft.) of the unit including, but not limited to, a barbecue or a space heater.
9. Do not install the product in a space where there is the possibility of high winds.

## MAINTENANCE

### ***If this product needs repairs:***

1. In case of a defective part or if a problem occurs while using this product, please contact Kozyard Customer Service by email [info@kozyard.com](mailto:info@kozyard.com) or call at 1-866-355-0018.
2. To order replacement parts, identify the model number and the part number found in your assembly manual.
3. Optional parts may be available for your product such as mosquito nets, curtains, winter covers, solidifying winter columns, etc. Please contact your retailer for more information.

## CARE AND CLEANING

1. For cleaning: use a domestic soap or a soft detergent and wash with warm water using a sponge or fabric cloth. Rinse with clean water.
2. Snow must always be removed from the roof of the unit.

## PLANNING ASSEMBLY

1. It is the consumer's responsibility to comply with building rules, regulations/ zoning restrictions orders or any other regional restrictions and obtain the required permits before purchasing this product and installing it.
2. Make sure that every part is in the box before beginning installation.
3. Some parts may have sharp edges; it is recommended to wear gloves, protection glasses and closed shoes.
4. You must schedule enough time to complete the assembly.
5. You cannot leave the product unattended if it is not fully assembled, even if bolted to the ground.
6. A minimum of 3 people is required for a safe assembly of the product.
7. Follow each instruction carefully to ensure the strength of the product.

8. To avoid damages to the product and its parts, use the proper tools. Do not use the product as a support. The use of a ladder is recommended.
9. Keep the instruction manual and the parts list in case of future needs or references.
10. Do not assemble the product in days of wind or rain.

## PRODUCTS WITH POLYCARBONATE ROOF PANELS

### IMPORTANT:

Do not remove the protective film on the polycarbonate roof panels before installation. Ensure to put the UV protected side facing the sun. It is a very important procedure; if not followed as described, your roof will not be covered by the warranty.

### TOOLS REQUIRED

Not included in the box.



SAFETY GOGGLES



STEPLADDER



LEVEL



GLOVES



SAFETY HAT



PHILLIPS SCREWDRIVER