

Nest Cam IQ

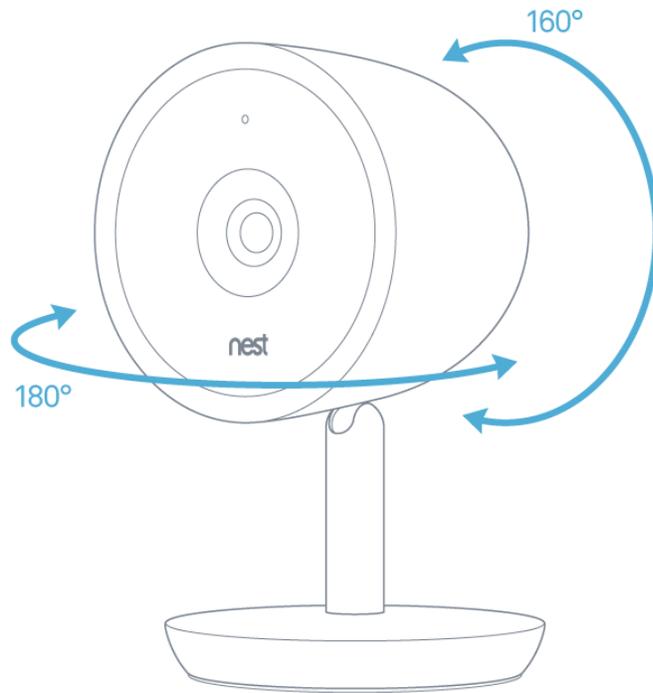
Quick Start Guide

- Place your camera near your router inside your home to help make sure there's a **strong connection** during setup.
- Turn on your phone's [Bluetooth](#) so the Nest app can communicate with your camera during setup.
- Turn on your phone's Wi-Fi and make sure it's connected to the **same Wi-Fi network** that you'll be connecting your Nest Cam IQ to.
- [Check that you have the latest version of the Nest app](#). You can download it from the [Apple App Store](#) or [Google Play](#).
- Nest Cam IQ cannot be set up with a computer, so make sure your phone or tablet is [compatible with the Nest app](#).

How to place your Nest Cam IQ inside your home

Affected products: Nest Cam IQ Indoor

We designed Nest Cam IQ for quick and easy placement just about anywhere. It comes with its own stand, so you can simply put your camera on a horizontal surface like a shelf – no tools needed. Or, if you prefer, you can purchase a third-party wall mount or tripod for your camera.



No matter where you choose to place your camera, the built-in stand can help you point it exactly where you want.

The camera head tilts 160° backward and forward, so you can set the stand up high and pivot the camera downward to see the room.

You can also rotate the camera in its stand 180° left and right to get the perfect angle.

Before you get started

1. Make sure you've [set up your camera](#) with the Nest app before proceeding.
2. Still deciding on a location for your camera? Here are some [tips to help you pick a good spot](#).
3. Remove the sticker on your Nest Cam's lens. It's only there for protection during shipping and installation.
4. Review the [Safety Guidelines](#) for using your camera.

Place your camera

Nest Cam IQ's stand includes a wide base to help it stay put, and its sleek design fits in with almost any decor.

The stand is already attached, so after you've [set up your camera with the Nest app](#), here's all you need to do:



1. Place your camera on a flat horizontal surface.

Note: Ideally, you'll want to place your camera high enough to get a good picture of someone's face as they walk in front of it. The 130° wide angle view makes it easy to find a spot where you can see most of the room.

2. Pivot the camera in its stand to adjust the viewing angle.
3. Check your camera's video stream with the Nest app and make further adjustments if needed.

Tip: To help its sensors provide a better image, angle your camera so the surface it's sitting on stays out of view.

If your camera can't connect to Wi-Fi, or if the video stream is interrupted, you might need to pick another location where the signal is stronger. Even a few inches can make a difference.

[Troubleshooting when Nest Cam disconnects or is offline in the Nest app >](#)

Or, here's how to attach your camera to a wall, ceiling, or a tripod

Although Nest Cam IQ includes a versatile stand for easy placement, we also included a built-in tripod hole on the bottom of the stand that works with standard 1/4" - 20 mounts. This will let you attach your camera to a wall/ceiling mount or a tripod.

- If you choose this option, you'll need to **buy a third-party wall/ceiling mount or tripod**. You can get one from an online retailer, or you can shop for one at your local electronics, camera, or home security store.
- Make sure the wall/ceiling mount or tripod you buy includes a standard **1/4"-20** head. Most third-party mounts and tripods use this size, so you'll have a variety of options to choose from.
- If you have to install the camera upside down, [rotate the image in the Nest app](#) so that it always shows up right.

Using a wall or ceiling mount

To attach your camera to a wall, ceiling, or other flat surface, you can purchase a mount designed for security cameras.

Make sure to choose a mount that will let you keep your camera right side up. For example, the [Security Wall Mount from Dropcessories](#) is available from Amazon and includes a 1/4"-20 head that fits Nest Cam IQ. With this particular mount, you can even install it on a ceiling, attach your camera, and swivel the hinges to orient your camera's view.

Using a tripod

If you decide to purchase a tripod, remember you don't necessarily need to limit yourself to a traditional straight-legged tripod. Instead, you might want to get one with flexible legs that grip onto things, allowing you to install your camera in places where a straight-legged tripod can't go. For example, you can bend the legs around an exposed support beam or pipe that's up high and out of the way.

Make sure the legs can grip tightly enough to keep your camera mounted securely over time.

Next steps

Once your camera is set up, here are some options to explore:

Notifications

Your camera can alert you when it detects motion, sound or both. Select what [kind of notifications](#) you'd like to get from your camera.

Home/Away Assist

You can have your camera automatically turn on when you leave your home, and turn off when you get back. When you [enable Home/Away Assist for your camera](#), it'll switch its behavior as you come and go.

Bandwidth and image quality

By default, the Nest app will automatically choose your camera's image quality for you. You can [change your camera's image quality](#) at any time with the Nest app. Experiment with different quality settings to find the one that works best with your internet connection.

Nest Aware

If you're not already a subscriber, learn about [what you get with a Nest Aware subscription](#) — including more intelligent alerts, [familiar face alerts](#), and a 10-day or 30-day video history stored in the cloud.