



H O M E D E P O T

O N E - Y E A R L I M I T E D W A R R A N T Y

LIMITED WARRANTY COVERAGE

Jeffrey Court, Inc. warrants that its tile and stone products will be free from manufacturing defects in materials and workmanship for a period of one (1) year from the date of purchase. A defect is defined as any product issue that causes the tile to fall short of industry standards as outlined in national tile protocols and standards.

To maintain this warranty, all products must be used strictly according to their intended applications as described in official Jeffrey Court product documentation. Failure to follow recommended usage guidelines will void the warranty.

WARRANTY LIMITATIONS

This limited warranty is the only express warranty provided by Jeffrey Court and replaces any other express or implied warranties, including implied warranties of merchantability or fitness for a particular purpose. Any implied warranties imposed by law are limited to the duration of this one-year express warranty.

STATE LAW DISCLOSURES

This Limited Warranty provides you with specific legal rights. You may have additional rights depending on your state. Please consult the laws applicable in your state for further information and full determination of your rights.

WHAT IS NOT COVERED

The following are not covered under this warranty:

- Any damage resulting from misuse, neglect, improper maintenance, or exposure to harsh chemicals.
- Issues caused by improper installation or failure to follow installation instructions.
- Natural variations in color, texture, veining, or finish in stone or tile products.
- Normal wear and tear, including loss of gloss or surface changes due to foot traffic.
- Damage caused by structural movement, acts of nature, or other external forces.
- Any defects or failures that arise from use in applications that exceed the intended use or violate local building codes.

Additionally, natural stone products may contain inherent characteristics such as dry seams or pits that are often filled during manufacturing. These areas may require refilling over time as part of routine maintenance. All natural stone should be sealed with a penetrating sealer to help protect against staining and surface damage.

Any Claims made after installation will not be accepted by the manufacturer or retailer: Jeffrey Court is not responsible for claims arising from improper installation or use. To ensure satisfaction with product, Jeffrey Court recommends that you inspect and confirm all materials, layout and design prior to installation.

SAMPLE AND PHOTOGRAPHY DISCLAIMER

Please note that product images and samples may not be an exact representation of the actual tile received. Variations in shade, tone, and appearance are expected due to the natural and handcrafted nature of many materials.

WARRANTY ELIGIBILITY

This warranty applies only to the original purchaser of the Jeffrey Court product. In the case of new residential construction, it also applies to the original homeowner. This warranty is non-transferable.

LIMITATIONS OF REMEDY

If a product defect covered by this warranty is confirmed within the one-year period, Jeffrey Court will, at its discretion, repair, replace, or refund the purchase price of the defective product. This is the sole and exclusive remedy under this warranty.

Jeffrey Court is not responsible for any incidental or consequential damages, including but not limited to loss of profits, labor costs, or other indirect losses.

⚠ WARNING: This product can expose you to chemicals including crystalline silica which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

CAUTION: SILICA DUST HARMFUL IF INHALED. Exposure to silica dust from cutting, grinding, or polishing can cause acute lung injury, silicosis, or cancer. Wear a respirator when cutting, grinding, or polishing. Use wet cutting methods and do not dry cut. Children should not be present during cutting, grinding, or polishing. For more information, see the SDS at www.hd.jeffreycourt.com.

MAKING A WARRANTY CLAIM

To initiate a warranty claim:

1. Contact Jeffrey Court directly at (951) 340-3383 or via email at info@jeffreycourt.com immediately upon discovery of the defect.
2. A Jeffrey Court representative or authorized inspector will review your claim and examine the product.
3. If the claim is validated, Jeffrey Court will notify you in writing and arrange for repair, replacement, or refund of the original purchase price, as deemed appropriate.

