

5-YEAR LIMITED WARRANTY STATEMENT FOR INTERIOR PRIMED STILE AND RAIL DOORS

Limited Warranty: For all Alexandria Moulding branded primed stile and rail doors (the "Product") sold by Alexandria Moulding, Inc. or Moulure Alexandria Moulding, Inc. (collectively, "Alexandria Moulding"), this limited nontransferable warranty is provided only to the First Owner (as defined below)¹ as follows, subject to the exclusions, limitations and conditions set forth below: the Product, for a period of five (5) years from the date of shipment of the Product by Alexandria Moulding, will be free of manufacturing defects in material and workmanship ("Limited Warranty"). This Limited Warranty may not be transferred in whole or part to any person or entity, including to any subsequent owner or tenant of the real property or structure on which the Product was installed ("Structure"). By purchase, acceptance, receipt, or use of the Product, the First Owner and any other person or entity in the chain of distribution and title of the Product from Alexandria Moulding to First Owner accepts the terms, conditions, limitations and exclusions contained in this Limited Warranty Statement.

Warranty Conditions: For the preceding Limited Warranty to apply, the following conditions must be strictly met and satisfied:

- The Product must have been stored, handled, installed, finished, and maintained in accordance with Alexandria Moulding's instructions at the time of installation, including the Interior Primed Stile and Rail Doors Guide ("Guide"); and
- The First Owner must (i) notify Alexandria Moulding promptly after the discovery of the nonconformity, (ii) provide reasonably detailed documentation (including photographs) describing the defect and any additional information that Alexandria Moulding reasonably requests, (iii) provide proof of sale if First Owner bought the Product and, if not, the date First Owner purchased the Structure or date it was installed; (iv) provide the name and address of the location of the Product and, if installed, the builder and/or the installer; and (v) follow Alexandria Moulding's instructions, which may include allowing Alexandria Moulding access to inspect the Product on site.

Warranty Exclusions: The preceding Limited Warranty does not apply to:

- Improper installation, storage, care, handling or finishing, including a failure to follow the instructions set forth in the Guide.
- Failure to seal all 6 sides of the Product within 14 days after installation, including any cut outs of the Product.
- Failure to properly maintain the Product, such as by using harsh chemicals on the surface.
- Damage caused by sunlight, water, extremes of heat and/or humidity or by fire, flood, earthquake other acts of nature.
- Product that is stored or installed in buildings that have wet plaster or cement or where HVAC systems are not operating and balanced. (conditions 25%-55%RH and 50°F to 90°F [10°C – 32°C])
- Any damage to a Product installed in any exterior application.
- Any issue due to improper alteration of the Product by any third party (such as hinge preparation or lock bores).
- Damage caused by exposure to acid, chemicals or fumes.
- Hardware and inserts, including locksets, hardware, door handles, strikes or other components of a door system, that are not provided by Alexandria Moulding.
- Any finishes not factory applied by Alexandria Moulding (primer coating is not a finish).
- Variations in color or texture in any pre-finish coating.
- Normal wear and tear or natural weathering of surfaces.
- Problems resulting from misuse and/or abuse.
- Slight expansion or contraction of door panels, jambs and slabs due to varying environmental conditions changes.
- Structural integrity issues caused by improper installation of hardware or improper sizing of door slab.
- Bow or misalignment in the frame or jamb in which the door slab is hung.
- Damage or poor product performance resulting from the installation of Product in a condition that exceeds design standard or certified specs or does not conform to applicable building standards.
- Any alteration to a fire or other rated door is not permitted unless expressly authorized by ANSI standards such as under NFPA 80 including, without limitation, any trimming or machining. Any permitted machining, other than function holes, has

¹ "First Owner" means: the owner-of-record of the real property on which the Product was installed at the time the Products were installed; or if the Product was installed by a builder-contractor-owner in connection with new construction on real property then owned by the builder-contractor-owner, the first owner-of-record that acquired the real property from the builder-contractor-owner.

to be performed “under label service” which means by a person licensed by the rating agency and the construction of the door slab must expressly allow for the machinability.

- Any warp that does not exceed ¼ inch in the plane of the door (warp is any distortion in the door itself and does not refer to the relationship of the door to the frame or jambs in which it is hung; warp shall include bow, cup and twist).

Exclusive Remedy and Warranty; Disclaimer of other Warranties: If Product fails to conform to the preceding Limited Warranty, Alexandria Moulding will investigate and, in the event of a breach of the Limited Warranty as determined by Alexandria Moulding in its discretion, Alexandria Moulding will (at its option) (i) repair the Product or (ii) select and provide to First Owner a replacement Product or (iii) refund the original purchase price paid to Alexandria Moulding for the Product, provided, however, Alexandria Moulding is not liable or responsible for the cost of transportation of replacement Product or the cost of any labor, rehanging, painting, staining, finishing, installation, removal, or disposal arising out of the Limited Warranty. Repairs and replacements shall not extend the warranty period under this Limited Warranty. If determined that the Product does not have a nonconformity covered by the Limited Warranty, Alexandria Moulding may charge an inspection fee for the onsite inspection. If the claimed nonconformity is warp of a door slab, Alexandria Moulding may defer repairing or replacing the door slab for a period of up to twelve (12) months from the date of claim in order to allow the door slab to adjust to local humidity and temperature conditions.

THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE WARRANTY THAT ALEXANDRIA MOULDING AND ITS AFFILIATES MAKE FOR THE PRODUCT, AND THE REMEDY SET FORTH ABOVE IS THE SOLE AND EXCLUSIVE REMEDY AND ALEXANDRIA MOULDING'S SOLE LIABILITY FOR ANY BREACH OF WARRANTY. ALEXANDRIA MOULDING DISCLAIMS AND EXCLUDES ALL OTHER EXPRESS WARRANTIES AND ALL WARRANTIES OTHERWISE ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE. ANY AND ALL IMPLIED CONDITIONS OR WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY ALSO DISCLAIMED AND EXCLUDED, PROVIDED, HOWEVER, TO THE EXTENT THAT SUCH IMPLIED CONDITIONS OR WARRANTIES ARE, BY LAW, INCLUDED WITHIN THE TERM OF THE ABOVE STATED EXPRESSED LIMITED WARRANTY, SUCH IMPLIED CONDITIONS OR WARRANTIES ARE LIMITED IN DURATION TO THE PERIOD OF THE LIMITED WARRANTY SET FORTH ABOVE.

Limitation of Liability: ALEXANDRIA MOULDING AND ITS AFFILIATES SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, CONSEQUENTIAL, ENHANCED, OR PUNITIVE DAMAGES, FOR ANY LOSS OF PROFITS, REVENUE, OR GOODWILL, OR FOR ANY AMOUNT IN EXCESS OF THE PURCHASE PRICE PAID TO ALEXANDRIA MOULDING FOR THE PRODUCT GIVING RISE TO THE CLAIM, REGARDLESS OF WHETHER DUE TO ANY DEFECT IN THE PRODUCT, INABILITY TO USE THE PRODUCT, BREACH OF THIS LIMITED WARRANTY, DELAY, NON-DELIVERY, NON-PERFORMANCE, RECALL, OR ANY OTHER REASON AND REGARDLESS OF WHETHER LIABILITY OR REMEDIES ARISE IN CONTRACT, WARRANTY, TORT (INCLUDING THE NEGLIGENCE OF ALEXANDRIA MOULDING), STRICT LIABILITY, PRODUCTS LIABILITY, PROFESSIONAL LIABILITY, INDEMNITY, STATUTE OR ANY OTHER THEORY OR CAUSE OF ACTION, WHETHER SUCH DAMAGES WERE FORESEEABLE OR WHETHER OR NOT THE FIRST OWNER WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITATION APPLIES NOTWITHSTANDING THE FAILURE OF ANY AGREED OR OTHER REMEDY OF ITS ESSENTIAL PURPOSE.

Governing Law: This Limited Warranty Statement and all disputes arising out of or related to this Limited Warranty Statement or the Product shall be exclusively governed by and construed under the laws of the State of Georgia, without regard to its choice-of-laws principles. The United Nations Convention on Contracts for the International Sale of Goods (1980) is specifically excluded and will not apply.

Severability; Entire Agreement: First Owner may have other rights which vary by applicable state or province. The provisions of this Limited Warranty do not preclude the operation of any applicable state or provincial law which in certain circumstances may not allow some of the limitations and exclusions described in this Limited Warranty Statement. If any provision of this Limited Warranty Statement is found to be void or unenforceable, then the remainder shall have full force and effect, and the invalid provision shall be partially enforced to the maximum extent permitted by law to effectuate the purpose of this Limited Warranty Statement. The use of “including” and similar words and phrases shall be deemed to mean “including but not limited to,” and are used in an illustrative sense and not a limiting sense. This Limited Warranty Statement contains the complete and exclusive agreement concerning the Product and supersedes any and all prior representations and agreements, including any oral representations.

Interior Primed Stile and Rail Doors Guide

Cleaning, Maintenance, Storage, Handling, Finishing and Install

Precautions

Avoid exposing doors to excessive moisture or humidity, as this can cause warping or swelling. Ensure there is proper ventilation in the areas where doors are installed to minimize the risk of heat or moisture damage. Handle the doors gently during use to prevent impacts that may damage the frame or panels. Remember, these doors are designed for indoor use only and should not be installed in exterior openings.

Cleaning and Maintenance



Cleaning Your Doors

To clean your doors, use a soft, damp cloth to wipe away dust and smudges. For tougher stains, create a mild soap and water solution and apply it gently. Avoid using abrasive cleaners or scouring pads, as they can damage the door's finish. Always dry the door immediately with a clean, dry cloth to prevent any moisture damage.



Touching Up Scratches or Dings

If you notice small scratches or dings on your door, you can easily touch them up with a matching primer or paint. Start by lightly sanding the damaged area with fine-grit sandpaper until smooth. Then, clean the area thoroughly to remove dust and apply the primer or paint evenly to cover the imperfection.



Protecting Against Moisture

To protect your door from moisture, avoid exposing it to high humidity or water. In rooms with high humidity, such as bathrooms or basements, consider using a dehumidifier to maintain a stable environment. Consistent exposure to moisture can lead to warping or swelling, so keep this in mind for long-term maintenance.



Hardware Maintenance

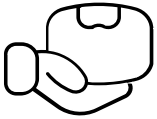
Regularly inspect the door's hardware to ensure that hinges and handles remain secure. If you notice squeaky hinges, apply a silicone-based lubricant to eliminate noise. Avoid using oil-based lubricants, as these can attract dust and dirt over time.

Interior Primed Stile and Rail Doors Guide

Cleaning, Maintenance, Storage, Handling, Finishing and Install, cont.

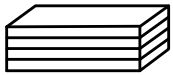
Storage and Handling

If you're not installing your doors immediately, it's important to store and handle them properly to avoid damage:



Handle with Care

Always lift doors by their edges using two people to distribute the weight evenly and prevent stress or bending. Never drag or drop the doors, as this can lead to damage to the edges or panels.



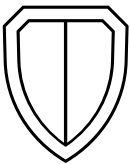
Store Flat

When storing, place the doors flat on a level surface. Do not lean them against walls, as this uneven support can cause the doors to warp over time.



Keep Them Dry

Store the doors in a dry and well-ventilated area, away from direct sunlight or extreme temperature fluctuations. Avoid areas with high humidity, such as basements or garages, as prolonged exposure can negatively impact the door's structure. Storing in a conditioned space is recommended to avoid large swings in humidity which can cause doors to warp.



Maintain the Finish

To keep the doors free from scratches and dust, leave them in their original packaging or cover them with a protective sheet. This ensures that the finish remains intact and the doors stay in pristine condition until they are ready for installation.

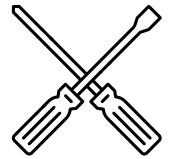
Interior Primed Stile and Rail Doors Guide

Cleaning, Maintenance, Storage, Handling, Finishing and Install, cont.

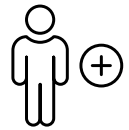
Remove the Old Door

1. Place a screwdriver under the bottom hinge pin and gently tap it with a hammer until the pin loosens. Do the same with the other hinges, ending the top one.

If the pins are stuck, apply a lubricant like WD-40 and let it sit for a few minutes before trying again.



2. Once all hinge pins are removed, carefully lift the door off the hinges. It's helpful to have a second person hold the door steady during this step.

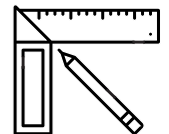


3. Remove the hinges and doorknob from the old door. Store them in a labeled bag or container to keep everything organized if you plan to reuse them.

Mark the New Door

1. Lay the old door on a flat surface, such as sawhorses. Place the new door on top and align the top edges and sides. Clamp them together using one clamp near the top and one near the bottom.

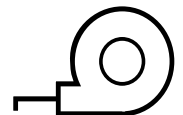
If the old door has a beveled edge, ensure the new door's bevel faces the same direction.



2. Use a speed square to transfer the hinge locations from the old door to the new one. Mark the hinge outlines clearly.

3. Use a measuring tape to measure from the top of the old door to the center of the doorknob hole. Transfer this measurement to the new door.

4. Measure the width of the doorknob hole on the old door. Divide this number in half, then measure this distance in both directions from the center mark.



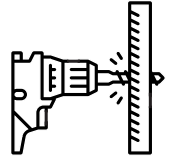
5. Extend these lines to the edge of the door using a speed square - this marks where the latch will go.

Interior Primed Stile and Rail Doors Guide

Cleaning, Maintenance, Storage, Handling, Finishing and Install, cont.

Prepare the New Door

1. First cut the hole for the doorknob. Use a hole saw attachment or a circular drill bit. Position the drill on the center mark and slowly cut through the door.
2. Next, drill the latch hole. Use a 1-inch spade or flat drill bit to drill into the door edge where the latch will go. Test fit the latch to ensure it fits properly.
3. Next, mortise, or cut, out the space for the hinges. Place a hinge within the marked hinge outlines and trace around it. Use a utility knife to score the outline.
4. Use a chisel and carefully chisel out just enough wood so the hinge sits flush with the door.
5. With the hinge in place, mark where the screws will go. Remove the hinge and drill pilot holes (no deeper than 9/64").
6. Use sandpaper to smooth any rough edges, including the hinge mortises and doorknob hole.



Finish the Door

1. Apply paint to all six sides of the door - including the front, back, edges, top, and bottom - to protect the door from moisture, which can cause swelling or warping.
2. Use thin, even coats of paint. Lightly sand between coats for a smooth finish.
3. Use a brush for edges and detailed areas, and a roller for flat surfaces to achieve a professional-looking finish.
4. Follow the paint manufacturer's drying time recommendations before installation to avoid damage.

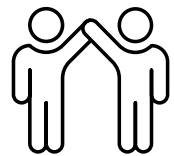
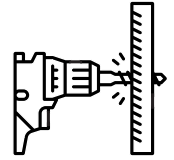


Interior Primed Stile and Rail Doors Guide

Cleaning, Maintenance, Storage, Handling, Finishing and Install, cont.

Install the Door

1. Secure the hinges into the mortises with screws. Attach the latch, strike plate, and doorknob according to the manufacturer's instructions.
2. Place shims under the door to slightly lift it, ensuring proper floor clearance.
3. With a helper, lift the door into the frame. Tilt the door slightly and position the bottom first for better control. Align the hinges and insert the top hinge pin first for stability. Follow with the remaining hinge pins.
4. Ensure the latch aligns properly with the strike plate. Adjust the strike plate position slightly if the latch doesn't engage smoothly.
5. Open and close the door to check its swing and fit. Use shims or adjust the hinges if the door isn't level.



Tips for Success



- **Work with a Helper:** Doors can be heavy, and an extra set of hands will make lifting and positioning easier.



- **Double-Check Measurements:** Confirm all dimensions before making cuts or drilling holes to avoid mistakes.



- **Take Your Time:** Rushing can lead to misaligned hinges, uneven paint, or improper fit.

Guía de Puertas Interiores Imprimadas de Estilo y Riel

Limpieza, Mantenimiento, Almacenamiento, Manejo, Acabado e Instalación

Precauciones

Evita exponer las puertas a una humedad o humedad excesivas, ya que esto puede causar deformaciones o hinchazón. Asegúrate de que las áreas donde se instalen las puertas tengan una ventilación adecuada para minimizar el riesgo de daños por calor o humedad. Manipula las puertas con cuidado para evitar impactos que puedan dañar el marco o los paneles. Recuerda que estas puertas están diseñadas únicamente para uso en interiores y no deben instalarse en aberturas exteriores.

Limpieza y mantenimiento



Limpieza de tus Puertas

Para limpiar tus puertas, usa un paño suave y húmedo para eliminar el polvo y las marcas. Para manchas más difíciles, crea una solución de agua con jabón suave y aplícala con cuidado. Evita el uso de limpiadores abrasivos o esponjas de alambre, ya que pueden dañar el acabado de la puerta. Siempre seca la puerta de inmediato con un paño seco y limpio para evitar daños por humedad.



Retoque de Rasguños o Abolladuras

Si notas pequeños rasguños o abolladuras en tu puerta, puedes retocarlos fácilmente con una imprimación o pintura a juego. Comienza lijando suavemente el área dañada con papel de lija de grano fino hasta que quede lisa. Luego, limpia bien la zona para eliminar el polvo y aplica la imprimación o pintura de manera uniforme para cubrir la imperfección.



Protección Contra la Humedad

Para proteger tu puerta de la humedad, evita exponerla a altos niveles de humedad o contacto con agua. En habitaciones con alta humedad, como baños o sótanos, considera el uso de un deshumidificador para mantener un ambiente estable. La exposición constante a la humedad puede causar deformaciones o hinchazón, así que ten esto en cuenta para el mantenimiento a largo plazo.



Mantenimiento del Herraje

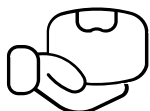
Inspecciona regularmente el herraje de la puerta para asegurarte de que las bisagras y manijas estén bien sujetas. Si notas bisagras chirriantes, aplica un lubricante a base de silicona para eliminar el ruido. Evita los lubricantes a base de aceite, ya que pueden atraer polvo y suciedad con el tiempo.

Guía de Puertas Interiores Imprimadas de Estilo y Riel

Limpieza, Mantenimiento, Almacenamiento, Manejo, Acabado e Instalación, cont.

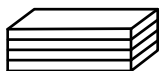
Almacenamiento y Manejo

Si no vas a instalar tus puertas de inmediato, es importante almacenarlas y manipularlas correctamente para evitar daños:



Manejo con Cuidado

Siempre levanta las puertas por los bordes con la ayuda de dos personas para distribuir el peso de manera uniforme y evitar tensiones o deformaciones. Nunca arrastres ni dejes caer las puertas, ya que esto puede dañar los bordes o los paneles.



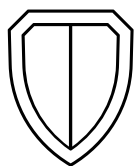
Almacenamiento en Posición Horizontal

Al almacenar las puertas, colócalas en posición horizontal sobre una superficie nivelada. No las apoyes contra las paredes, ya que el soporte desigual puede hacer que se deformen con el tiempo.



Mantenerlas Secas

Guarda las puertas en un área seca y bien ventilada, lejos de la luz solar directa o cambios extremos de temperatura. Evita almacenarlas en lugares con alta humedad, como sótanos o garajes, ya que la exposición prolongada puede afectar negativamente la estructura de la puerta. Se recomienda almacenarlas en un espacio con temperatura controlada para evitar cambios bruscos en la humedad, lo que podría causar deformaciones.



Conservar el Acabado

Para mantener las puertas libres de rayones y polvo, déjalas en su empaque original o cúbre las con una lámina protectora. Esto asegurará que el acabado se mantenga intacto y que las puertas permanezcan en perfectas condiciones hasta el momento de la instalación.

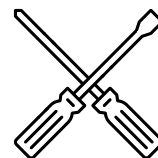
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Limpieza, Mantenimiento, Almacenamiento, Manejo, Acabado e Instalación, cont.

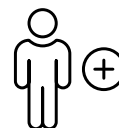
Retirar la Puerta Antigua

1. Coloca un destornillador debajo del pasador de la bisagra inferior y golpéalo suavemente con un martillo hasta que el pasador se afloje. Repite el proceso con las otras bisagras, terminando con la superior.

Si los pasadores están atascados, aplica un lubricante como WD-40 y déjalo actuar durante unos minutos antes de intentarlo de nuevo.



2. Una vez que se hayan retirado todos los pasadores de las bisagras, levanta con cuidado la puerta. Es útil contar con una segunda persona para sostener la puerta durante este paso.

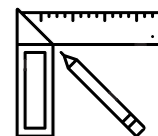


3. Retira las bisagras y la manija de la puerta antigua. Guárdalas en una bolsa o contenedor etiquetado para mantenerlas organizadas si planeas reutilizarlas.

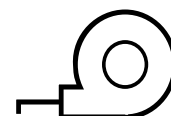
Marcar la Nueva Puerta

1. Coloca la puerta antigua sobre una superficie plana, como caballetes. Luego, coloca la nueva puerta encima y alinea los bordes superiores y laterales. Sujétalas juntas con una abrazadera cerca de la parte superior y otra cerca de la parte inferior.

Si la puerta antigua tiene un borde biselado, asegúrate de que el bisel de la nueva puerta esté en la misma dirección.



2. Usa una escuadra para transferir las ubicaciones de las bisagras de la puerta antigua a la nueva. Marca claramente los contornos de las bisagras.
3. Usa una cinta métrica para medir desde la parte superior de la puerta antigua hasta el centro del orificio de la manija. Transfiere esta medida a la nueva puerta.
4. Mide el ancho del orificio de la manija en la puerta antigua. Divide este número por la mitad y mide esta distancia en ambas direcciones desde la marca central.
5. Extiende estas líneas hasta el borde de la puerta con una escuadra; esto marcará dónde irá el pestillo.

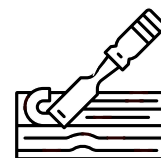
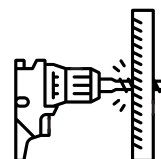


Guía de Puertas Interiores Imprimadas de Estilo y Riel

Limpieza, Mantenimiento, Almacenamiento, Manejo, Acabado e Instalación, cont.

Preparar la Nueva Puerta

1. Primero, corta el orificio para la manija. Usa una sierra de perforación o una broca circular. Coloca el taladro sobre la marca central y corta lentamente a través de la puerta.
2. Luego, perfora el orificio para el pestillo. Usa una broca plana o de pala de 1 pulgada para perforar en el borde de la puerta donde irá el pestillo. Prueba el pestillo para asegurarte de que encaje correctamente.
3. A continuación, haz el rebaje para las bisagras. Coloca una bisagra dentro de las marcas de las bisagras y traza su contorno. Usa un cúter para marcar el contorno.
4. Con un cincel, retira con cuidado solo la cantidad de madera necesaria para que la bisagra quede al ras con la puerta.
5. Con la bisagra en su lugar, marca dónde irán los tornillos. Retira la bisagra y perfora agujeros guía (no más profundos de 9/64").
6. Usa papel de lija para suavizar cualquier borde áspero, incluyendo los rebajes de las bisagras y el orificio de la manija.



Terminar la Puerta

1. Aplica pintura en los seis lados de la puerta, incluyendo la parte frontal, trasera, bordes, parte superior e inferior, para protegerla de la humedad, que puede causar hinchazón o deformación.
2. Usa capas delgadas y uniformes de pintura. Lija ligeramente entre capas para obtener un acabado suave.
3. Usa una brocha para los bordes y áreas detalladas, y un rodillo para las superficies planas para lograr un acabado profesional.
4. Sigue las recomendaciones del fabricante de la pintura sobre los tiempos de secado antes de la instalación para evitar daños.

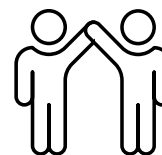
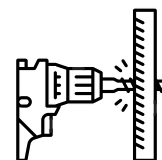


Guía de Puertas Interiores Imprimadas de Estilo y Riel

Limpieza, Mantenimiento, Almacenamiento, Manejo, Acabado e Instalación, cont.

Instalar la Puerta

1. Asegura las bisagras en los rebajes con tornillos. Instala el pestillo, la placa de impacto y la manija de acuerdo con las instrucciones del fabricante.
2. Coloca cuñas debajo de la puerta para elevarla ligeramente y asegurarte de que tenga la holgura adecuada con el suelo.
3. Con ayuda de otra persona, levanta la puerta y colócala en el marco. Inclina ligeramente la puerta y posiciona primero la parte inferior para un mejor control. Alinea las bisagras e inserta primero el pasador de la bisagra superior para mayor estabilidad. Luego, coloca los pasadores restantes.
4. Asegúrate de que el pestillo se alinee correctamente con la placa de impacto. Ajusta la posición de la placa si el pestillo no encaja suavemente.
5. Abre y cierra la puerta para verificar su movimiento y ajuste. Usa cuñas o ajusta las bisagras si la puerta no está nivelada.



Consejos para el Éxito



- **Trabaja con un Ayudante:** Las puertas pueden ser pesadas, y un par de manos extra facilitará el levantamiento y posicionamiento.



- **Verifica las Medidas Dos Veces:** Confirma todas las dimensiones antes de hacer cortes o perforaciones para evitar errores.



- **Trabaja con un Ayudante:** Apurarse puede resultar en bisagras desalineadas, pintura desigual o una instalación incorrecta.