

KÄRCHER



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THE WOW TO
YOUR HOME.**

Answers to your most frequently asked questions for the KB 5 Cordless Electric Sweeper. [kaercher.com/US](https://www.kaercher.com/US)

FAQS

- **How do you assemble the handle on the KB 5?** The handle of the KB 5 has a total of 6 parts. These parts include: the actual handle, 3 metal tubes (that will form the body of the handle) and 2 plastic connectors (that will connect the metal tubes together).

Once you have located all of these pieces, arrange them in front of you in the following order: the plastic handle, one metal tube, one plastic connector, one metal tube, one plastic connector, and the final metal tube.

Next, starting with the handle and the first metal tube, align the handle and tube so that the back (elongated) part of the handle and the back of the metal tube (the part with the slight indentations) are facing towards you. Then, insert the base tip of the handle into the metal tube and rest the open base of the metal tube on the ground (please do so on an area with a secured rug or carpeting). Using a good amount of pressure, press the handle into the tube until snugly fit. It may take some force to slide it in.

Then, arrange the first plastic connector so that the notches are facing towards you (the notches will line up with the indentations on the metal tube once inserted and seal the pieces together). Insert the plastic connector into the base of the first tube and place the base of the connector on the ground before pushing from the handle to slide the connector into the first tube.

You will then attach the second tube to the second connector in the same manner before sliding the final connector in and then the final tube. Please make sure that all items on the handle are snugly fit. Once the whole handle is assembled, it's time to place the handle onto the base of the unit. Make sure the black connector piece on the base of the unit is upright and push the handle straight down until it snaps into place. Once again, the slight indentations on the back of the handle should be facing towards the back of machine (the part with the LED light and charging cord portal).



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- **I don't see an on/off button, how do I power on the machine?** To power on your KB 5, simply pull back the handle. Once the handle is pulled back, you will hear the unit turn on and you are ready to clean!
- **How do I empty the dirt container?** Simply pull the dirt container out from the side of the unit and empty contents into a trash bin.
- **How often do I need to empty the dirt container?** We recommend emptying the dirt container after every use. Additionally, if you are cleaning and notice that the unit is not picking up as much as usual or dirt is coming out the side of the unit, it's time to empty the dirt container.
- **Can I clean the dirt container?** Yes! The dirt container can be easily cleaned, simply rinse with water and allow the container to air dry completely before replacing in the side of the machine.
- **Can I use my KB 5 on a rug or carpeted area?** We recommend the KB 5 for use on low pile carpeting/rugs. Please note that if you are using the KB 5 on a low pile rug or carpeted area, the KB 5 will be better at picking up large debris (think cheerio sized) than small debris (think dirt and dust).
- **Is the KB 5 safe for use on hardwood floors?** Yes, the bristles on the brush roller of the KB 5 are made of soft nylon and will not leave scratches on your hardwood floors. On hardwood floors (and hard floor types in general) the KB 5 will pick up hair, dust, and debris.
- **Is the KB 5 a good replacement for my vacuum?** No, the KB 5 is not intended to function as a replacement for a vacuum cleaner. While the KB 5 is capable of picking up many types of dirt and debris, it is not suitable for picking up sand or fine dust. Thus, we recommend using the KB 5 as your go to sweeper and vacuuming your floors as necessary.



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- **How do I charge my KB 5?** The KB 5 features a lithium-ion battery and can be charged using the charging cord that comes with the unit. Simply plug the charger into a wall socket and insert the charging plug into the charging socket on the back of the unit. When charging, the LED indicator light on the back of the machine will flash green. Once charging is complete, the LED indicator light will remain green until you remove the machine from the charger.
- **Can I opportunity charge my KB 5?** Yes opportunity charging is possible with the KB 5 because of the lithium ion battery. If you would like to charge between uses, it is safe to do so.
- **Can I buy a replacement charging cord?** Yes! Replacement charging cords are available on [Karcher.com/US](https://www.karcher.com/US) for \$9.99. Please search for part # 6.654-353.0 or visit the accessories section of the KB 5 product page.
- **I love that my KB 5 picks up my pet's hair, but lately it seems to be picking up less than usual, any tips?** We're happy you asked! If you notice that your KB 5 seems to be picking up less hair there may be hair trapped around the brush roll. To remedy, simply remove the dirt cup and then remove the brush roll from the base of the machine. Discard the hair and debris that is trapped around the roller before re-inserting first the brush roll and then the dirt cup. You are now good to go!
- **What types of furniture does the KB 5 fit underneath?** The KB 5 is great for cleaning underneath furniture and cabinets and will even clean right up to your cabinet baseboards. The head of the KB 5 is only 2.5" tall and the handle of the unit extends all the way down to the top of the head, allowing you to clean easily underneath furniture.



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- **The wheels of my KB 5 seem stuck, what do I do?** This can happen when hair and dirt get tangled in the wheel bearings. To remove the tangled debris, use a small flathead screwdriver to gently pop out each wheel. We recommend placing the flathead screwdriver along the backside of each wheel (the non-axel part of the wheel that has a larger space in the back) and popping the wheel out. Please be careful not to lose the axel in the process. Once the hair and dirt has been removed, simply pop the wheels back into place.
- **I can't get my KB 5 to pick up anything beneath my countertops, can you help?** The brush roll is located on the right side of the KB 5 (when the charging port/LED light is facing you). All dirt and debris pick up with the KB 5 is thus oriented to the right. If you are cleaning baseboards or stairs, please make sure the right side of the machine aligns with the edge of your baseboards/ stairs.
- **Where can I purchase spare parts for my KB 5?** *We do not offer replacement parts for the KB 5. If something is wrong with your unit, please give us a call at 800-537-4129 and we'd be happy to help.*
- **My question wasn't answered, where can I receive additional assistance?** We are so sorry we didn't get to your question! Please give us a call at 800-537-4129 and one of our agents would be happy to help you with any troubleshooting issues.

