



Nien Window Fashions® have Lifetime Limited warranty on all blind/shades products as long as the original purchaser owns the blind/shade(s). Nien Window Fashions® guarantee product's satisfaction or please contact us at (800) 666-1779 for more information.

COVERED

LIFETIME LIMITED WARRANTY

- Nien Window Fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns and such products were made or assembled exclusively from original materials and components.
- Components and brackets
- All internal mechanisms
- Repairs will be made only with like or similar parts or products
- Operational cords are covered for 7 years from the date of purchase

NOT COVERED

LIFETIME LIMITED WARRANTY

- Any damage caused by unauthorized repairs, improper installation, cleaning, maintenance
- Normal wear and tear
- Accidents, alterations, misuse, abuse to the product, act of God
- Exposure to elements, excessive humidity, fading, discoloration over time
- Shipping charges, any removal and reinstallation cost

Nien Window Fashions will repair or replace blind components found to be manufacturing defective.

TO OBTAIN WARRANTY SERVICE

1. Contact the dealer with whom you purchased the product from for warranty assistance.
2. Contact Nien Window Fashions at 1-800-666-1779 or visit <http://www.nienmade.com.tw/contact/> for customer service information

NOTE: In no event shall Nien Window Fashions or its licensed fabricators/distributors be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES, or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of implied warranties, or incidental or consequential damages, so the above limitation may not apply to your state.