

envirotile™ Recycled Rubber Tiles Limited Warranty

Multy Home, LP offers a five (5) year limited warranty to the original purchaser of envirotile™ on the following terms and conditions as set forth hereafter. envirotile™ is warranted to be free from manufacturing defects and/or workmanship for residential, owner occupied installations. Multy Home, LP will, at its discretion, replace the affected product with new product that is of similar quality and/or color, or with a product of comparable quality, from current inventory available, at no cost to the original purchaser. This limited warranty is subject to the following conditions:

- The limited warranty will continue for five (5) years from the date of purchase as documented by a purchase receipt from the Original Purchaser. "Original Purchaser" applies to the first purchaser and specifically excludes distributors and/or dealers.
- Claims must be sent in writing to Warranty Claims, Multy Home, LP, 100 Pippin Road, Concord, Ontario, Canada L4K 4X9, within thirty (30) days of identification of any claimed defects. Proof of purchase will be required.
- All claims must be made promptly following the identification of defects. Claims will be processed within 4-6 weeks of receipt.
- Multy Home, LP reserves the right to inspect and/or test any defective product prior to replacement.
- This limited warranty shall not apply if the Original Purchaser denies Multy Homes, LP and/or its representatives access to the installed products and/or fails to cooperate in providing permission for this access.

COMPONENTS COVERED:

All rubber tiles are covered by this limited warranty. No other part or component of the product or installation of the product is covered by this limited warranty.

EXCLUDED FROM WARRANTY:

The exact matching of shade, color, or color distribution.

Any express or implied promise made by any salesman or representative.

Labor costs including, without restriction, cost of initial installation, cost of removal and/or cost of replacement of defective tiles.

Problems or damage caused by mold and mildew growth.

Repairs, alterations or modifications made to the surfaces without prior consultation or consent of Multy Home, LP.

Problems caused by uses, maintenance and installation that is contrary to specifications, recommendations or instructions specified by Multy Home, LP.

Problems caused by failure to install product on a flat, hard surface.

Problems caused by adding attachments or parts not sold by Multy Home, L.P.

Fading and/or discoloration resulting from sunlight penetrations and ultraviolet ray exposure.

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Deterioration attributable to normal wear and tear.

Problems or damage due to spills, flooding, improper use, or improper cleaning agents or maintenance methods including, but not limited to: cuts, pets, burns, tears, stains and appliances, leveling compounds, acids, caustic materials or petroleum chemicals, direct or airborne, that have been in contact with product, high heels or spike heels or damage and/or discoloration from floor care products.

Problems or damage caused by natural disasters, including but not limited to flooding, earthquakes, tornadoes, or hurricanes.

Surface stains including stains resulting from asphalt, driveway sealer and rubber wheels.

Problems or damage resulting from incorrect installation, re-installation, or improper conditions for installation.

Color differences between tiles.

Any application other than residential owner occupied use.

Problems or damage as a result of negligence, alteration, abuse, accident, vandalism, or misuse.

DISCLAIMER:

Envirotile™ is made with *100% recycled rubber*, produced from recycled car and truck tires diverted from our landfills. Unlike new rubber, or any virgin material, the content of recycled rubber from various tire sources results in an inconsistent blend. The elemental properties of car and truck tires vary, causing each batch of recycled rubber to react differently during the heat and color dye processes by which envirotile™ is produced. This process may cause a slight size and color variance from tile to tile. Rotating the tiles to find the best fit side by side, as well as securing together with envirotile™ connector clips, may help to alleviate size variance issues during installation.

LIMITATION OF LIABILITY:

The sole remedy provided by this warranty or any implied warranty is tile replacement.

This limited warranty is in lieu of all other representations, warranties, guarantees, obligations or liability, expressed or implied, including any warranty of merchantability or fitness for a particular purpose.

In no event will Multy Home, L.P. be liable to Original Purchaser or any third party for any damages, including any lost profits, lost savings or other consequential or incidental damages, arising out of the use or misuse of this product. The liability of Multy Home L.P. for damages resulting from use or misuse of the product shall in no event exceed the replacement cost of the product.

This warranty gives you specific legal rights and you may also have other rights that may vary between Provinces or States. Some Provincial and State laws do not allow limitations or exclusions,

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so that the above may not be applicable to you.