



ULTRA-QUIET INVERTER WINDOW AIR CONDITIONER WITH HEAT PUMP



12K BTU

4 IN
ONE

FOUR-IN-ONE COMFORT

Cools, heats, circulates, and dehumidifies the air to keep your space comfortable.



ENERGY SAVINGS YOUR WALLET WILL LOVE

Unlock impressive energy savings up to 67% with TCL's Heat Pump and up to 32% with Advanced Inverter technology.^



SUPERIOR COOLING TECHNOLOGY

Say goodbye to heat spikes and noisy on-off cycling, and hello to inverter technology that cools smoother, quieter, and uses less energy without sacrificing performance.



OPEN & CLOSE YOUR WINDOW FREELY

Freely open & close the window for an extra breath of fresh air.



TCL HEAT PUMP TECHNOLOGY^

Reliable warmth and lower energy usage — keeping your space cozy and cost-effective all winter long compared to an electrical heater. (100% Heating Capacity at 47°F | 72% Heating Capacity at 5°F)



EFFORTLESS, VERSATILE DESIGN

Thoughtfully engineered, TCL delivers full-performance cooling and heating using a standard 115V outlet—no costly 230V wiring or electrical upgrades required.



With a lineup of award-winning televisions, audio products, mobile devices, and appliances, TCL delivers meaningful experiences through thoughtful design and the latest technology, helping you enjoy more of the things you love.



Model	Q-SERIES ULTRA-QUIET INVERTER WINDOW AIR CONDITIONER WITH HEAT PUMP	
SKU	H12W4KWH	
Cooling BTU (ASHRAE)	12,000	
Heating BTU	11,700	
Coverage	550	
Decibel Rating (Hi/Med/Lo)	54/52/48	
Cooling Speeds	3	
Functions	AC, Heater, Fan, Dehumidifier	
Heat Pump or Heat Strip	Heat Pump	
Installation with Support Brackets	Yes	
Automatic Louver	Yes	
Openable Window	Yes	
Control	Remote - Included App - TCL Home App Voice - Amazon Alexa, Google Assistant, Apple HomeKit	
Matter Certified	Yes	
Window Opening Compatibility	28-41" width, 18" opening height	
Product Dimensions (WxDxH)	25.4x26.38x16.93	
Net Weight (lbs)	92.6	
RATED CEER B/w.h	14.4	
RATED Input (W)	1190	
RATED Current (A)	12.0	
Refrigerant	R32	
Temperature Range	61°F-88°F	
Plug Type	5-15P	
Plug Face	 115V	

**Additional installation steps may be required depending on your individual situation (e.g., pre-drilling pilot holes, applying insulation foam, attach security bracket, etc.)

^Superior energy savings when comparing TCL H12W4KWH Rated Power Input (w), EER, and COP rating to TCL's 12,000 BTU traditional window AC with electrical heating Rated Power Input (w), EER, and COP rating. Heating efficiency and energy savings will vary with ambient temperature. Heating savings is calculated with an ambient temperature of 47-degrees F with 100% heat pump utilization. Actual results may vary.