

Care and Maintenance

- Use walk-off mats at entrances to prevent dirt and grit from being tracked on to the floor.
- Sweep or vacuum the floor regularly to remove loose dirt. Avoid using a vacuum with a beater bar.
- Clean as needed using a hardwood floor cleaner and micro fiber dust mop. Do not use harsh cleaners or chemicals on the floor.
- Use only hardwood floor cleaners recommended by your dealer.
- Clean up spills immediately.
- Damp mop only. Do not use steam or wet mop systems.
- Frequently moved furniture (chairs) should be equipped with felt pads to avoid scratching the floor and checked regularly. Heavy furniture and appliances should be equipped with non-staining large surface floor protectors.
- Furniture with castors or wheels must be easy swiveling, large surface non-staining and suitable for wood floors, flat rubber casters are best. Do not use ball type castors as they can damage the floor.
- Avoid exposure to long periods of direct sunlight. Close blinds or drapes during peak sunlight hours.
- Move rugs periodically as wood will change color from UV exposure and oxidation.

Repairs

Small scratches can be blended in by using a common wood scratch treatment that is available from most home improvement stores or flooring dealers. Larger scratches and gouges should be repaired by a professional.

a. Scratch repair

Our finish contains aluminum oxide which helps to prevent deep scratches which will often require a professional to repair. Light scratches on the surface are common and have a white appearance due to the aluminum oxide. These type scratches can be made less visible by using scratch treatments that are available in many home improvement or retail stores.

b. Deep scratches, and chips.

This type of damage will generally require a professional to repair. When repaired, gouges will often be visible because the repair filler used for the repair is only one color when your flooring has many shades of color, a mixture of color fillers will blend the repair better. More serious damage can be repaired by removing the damaged plank and replacing it with a new plank. This should always be done by a professional.