

Warranty Information

We stand behind the quality of our product. This planter is covered by a limited lifetime warranty against defects in materials and workmanship under normal household use.

What is Covered:

- Cracking, breaking, or significant fading occurring under normal use conditions.

What is Not Covered:

- Damage from misuse, abuse, accidents, modifications, or commercial use.
- Failure due to neglect, improper care, or use outside of the instructions provided.
- Normal wear and tear, minor cosmetic flaws (scratches, slight fading, or deformation).
- Damage caused by natural disasters or extreme environmental conditions (flood, storm, fire, etc.).
- Consequential losses such as plant death, shipping costs, or labor for installation/removal.

How to Make a Claim:

If you discover a defect, provide proof of purchase (order number, receipt) and clear photos of the issue. Contact our customer service team for assistance. Resolution may include replacement or refund at our discretion.

Legal Rights:

This warranty gives you specific legal rights, and you may also have other rights that vary by state.