

TERMS AND CONDITIONS

Orders placed with the factory are due and payable net 30 days. The F.O.B. point is our factory in Haverhill, MA. The minimum order amount is \$25.00, and all cancelled standard orders are subject to a cancellation charge of up to 25% of the original order. In addition, all orders, standard or special, entered upon our books cannot be countermanded except with our consent, and then only upon terms that will indemnify us against loss.

Shipment

All orders ship Knocked Down (**KD**). For Factory assembled or installed orders please call 1-800-739-9067

Damage in Transit

For your protection, examine each shipment carefully for external damage. If there is any evidence of damage or shortage in transit, insist that the delivery carrier make appropriate notation on the freight bill of lading before you sign anything. If, after receipt, any internal or hidden damage is discovered, immediately notify the carrier and request an inspection report to support your claim. Claims for damage or shortages in transit must be filed with the delivery carrier. Pro-Line will not accept any return of merchandise that has been damaged in transit. Your recourse is with the delivery carrier.

Returned Merchandise

No goods are to be returned to Pro-Line without a written R.G.A. (returned goods authorization). A handling fee of 25% or \$25.00, whichever is greater, will be charged on all returned merchandise.

Specifications

Pro-Line reserves the right to make changes at any time, without notice, in colors, prices, materials, equipment, specifications or models. Although every effort has been made to ensure the accuracy of all information contained in this catalog, Pro-Line cannot be held responsible for any omissions or typographical errors. Please check with your local Pro-Line representative or distributor, or contact the factory direct, for the latest and most complete information before ordering.

Pro-Line products are warranted to the original user to be free from defects in design, material and workmanship, given normal use and care, for a period of eleven (11) years of a single shift service, from the date of purchase.

With the exceptions noted below, Pro-Line, at its option, will repair or replace any products or part thereof which fails as a result of such a defect during the following warranty periods (prorated for multi shift operation).

All Pro-Line products (except as noted)	Eleven years
Operating components, functional mechanisms, high-wear parts such as casters	Five years
Wood or wood/metal framed products	Two years
Textiles, covering materials, foam, finishes, exposed wood, fabrics, laminated	