# Lifetime Service

## No-Cost Coverage for up to 2 years

With Hilti tools you incur absolutely no repair costs for up to 2 years from the date of purchase. This includes:

- Inbound and return shipping
- Labor costs
- Repair or replacement of any defective parts as well as parts subject to wear and tear
- Servicing when indicated by the service indicator light on the tool
- Functional check, adjustments and safety check after every repair
- One calibration per year of Hilti laser tools during the 2 year no-cost period

## Lifetime Repair Cost Limit

After reaching the end of the 1 or 2 year No-Cost period, you pay a maximum of 30% of the corresponding new tool’s list price per repair. If the cost of the repair is below this limit, you only pay the actual cost of the repair.

### Plus

- An extended 6 month no cost period for tools with an initial 2 year No-Cost Coverage period, and 3 months for tools with an initial 1 year No-Cost Coverage period
- No cost inbound shipping
- No cost calibration with laser tool repairs

## Lifetime Manufacturers Warranty

Hilti repairs or replaces the Hilti tool, at no cost, if there is damage to the tool due to defects in materials or workmanship.

### Limitations

- No-Cost Coverage excludes damage due to abuse, or use not in accordance with the tool operator’s manual.
- Lifetime Manufacturer’s Warranty and Lifetime Repair Cost Limit offered as long as replacement parts remain available.
- Refurbished batteries may be used as a no cost replacement part.
- Pistons, spring clips and buffers for powder-actuated fastening tools are excluded from the no-cost wear and tear coverage.

## Tool Coverage Summary

<table>
<thead>
<tr>
<th>2 year No-Cost Coverage</th>
<th>1 year No-Cost Coverage</th>
<th>Lifetime Repair Cost Limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Laser Measuring and Positioning Systems; CPC Lithium-Ion Systems; Rotary Hammer Drills; Combihammers; Demolition Hammers; Diamond Coring Systems; DG 150 Diamond Grinding System; GX 120, DX 600N, DX 462, DX 460, DX 351, DX 76, DX 36, DX 35, DX E72</td>
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<td>NiMH and NiCd Cordless Systems; Reciprocating Saws; Jig Saws; Circular Saws; 5” to 7” Angle Grinders; Screwdrivers; Impact tools; GX 100-E, DX 860, R4DWX-S; P 3500, and P 8000 Dispensers</td>
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## Hilti tool repair

When a tool goes down, Hilti understands your need to get it back on the job quickly. That is why we strive to repair and return your tool in 5 working days or less.

**The process is simple:**

1. **Call** Hilti Customer Service (U.S. 1-800-879-8000, Canada 1-800-363-4458, Guam 1-671-646-0930, Puerto Rico 1-787-936-7060).
2. **Answer** a few simple questions and your shipping documents/label will be faxed or emailed to you within minutes.
3. **Package your tool** for shipping, your shipping documents/label, the box and give the packaged tool to your delivery person or drop it off at the nearest shipping location. Shipping methods vary depending upon region.