

Immediately upon the arrival of your new plant(s):

Remove all plants from the shipping box. Cut the zip-tie securing the plastic bag. Remove the bag, paper soil guard and bamboo stake, discard all. Thoroughly water each plant.

Follow these 5 easy steps for proper planting!

Step 1

Choose a planting site that allows for plant-specific sunlight and mature size clearance. Avoid high traffic areas. Dig a hole approximately twice as wide as the root ball of your plant and deep enough so that the top of the root ball is even with the surrounding ground level.



Tip

When Planting a hedge or row of multiple plants, measure their spacing from the center of each plant.

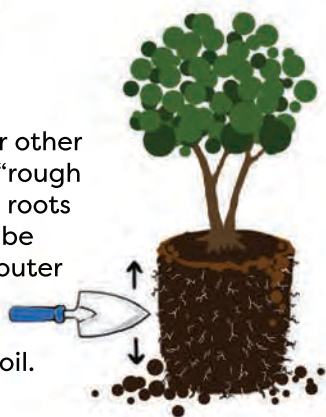


Step 2

Gently lift the plant and root ball from the plastic pot, discard the pot.

Step 3

Using a hand spade or other instrument, loosen or "rough up" the dirt and outer roots of the root ball. Don't be afraid to break small outer roots, this will encourage growth into the surrounding soil.



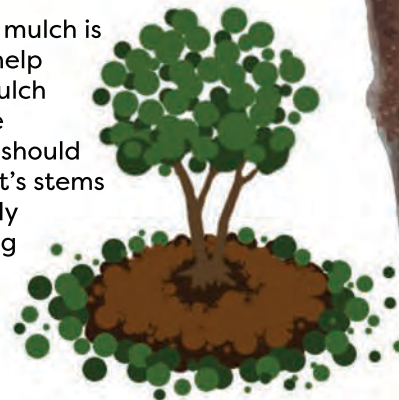
Step 4

Place the plant into the center of the hole. Ensure that it is straight and evenly upright. Shovel the excavated soil (amended with soil blend if desired) in around the plant. Pack firmly and soak with a hose as you fill in; gaps and air pockets could kill your plant.



Step 5

A 2-4 inch layer of mulch is recommended to help retain moisture. Mulch should cover entire planting area, but should not touch the plant's stems or trunk. Thoroughly soak entire planting area.



Tip

Taller trees may need to be staked to remain in the correct position. Drive two 2 inch square stakes into the ground on either side of the tree, well outside of the root ball. Secure tree to both stakes using twine.

PLANT WARRANTY

Perfect Plants guarantees your plants to be true to type and in healthy condition. Despite our utmost efforts to ensure your plants are delivered safe, alive and ready to bloom (if they aren't already blooming!), once your plants have left our nursery they are dependent upon the delivery service to arrive safely and then upon your own care for them to thrive.

Perfect Plants offers a five-day warranty on all plants we ship. In order to take advantage of this warranty, should your plant(s) arrive damaged, you will need to submit a photo of the damaged plant(s) to us within five days of the plant's delivery. Please use our "Contact Us" form to send your notice or claims. We will make a note of your damaged plant(s), and if your plant(s) dies within 45 days of your notification and photo(s), we will offer you a 100% store credit on the purchase price of your plant(s).

If you do not notify us within the five-day period, we will extend a 50% store credit on the purchase price of your plant(s) up to 45 days after your shipment date. (Note: Shedding, color-changing, or damaged leaves are not included in this warranty.) Trees and shrubs by nature will occasionally shed leaves as their natural way of protecting themselves from unnatural heat, cold or lack of sunshine, which are all potential possibilities in the shipping process. Once you trim the yellow or dead leaves off of your tree or shrub, new foliage will soon begin to grow.

Please note that we prune our deciduous (meaning a tree or shrub that sheds its leaves annually) trees before shipping and they will typically arrive with little to no leaves, and at times, little to no branching. However, the tree should be properly branched out and full of leaves within two seasons. If your deciduous tree happens to be shipped while dormant in the winter or spring season, and does not come out of its dormant state by April 30th, Perfect Plants will extend to you a 100% refund on the purchase price of our plant(s) outside of the five-day notification period.

Although we strive to offer you any and all resources within our means when it comes to properly taking care of your plants, we have yet to perfect a way to guarantee your own personal gardening skills, hungry animals, ordering plants outside of your recommended growing zones, human damage, weather damage, drought, insects, disease or poor soil conditions. Plants are living organisms and are susceptible to numerous different fates for reasons outside of our control.

A bit about us and our love of plants.

We take great pride in offering you hand chosen, beautiful and healthy plants.

We are a family owned and operated nursery based in North Florida. Our 36 years of extensive experience began in 1980 with our father's purchase of the land that was to become our nursery. More than a business, it was our life. A childhood of tractor rides and watering plants became our passion.

While our nursery has always supplied landscapers and garden centers in the Southeast with an array of quality shrubs and trees, the desire for our high standards to be able to reach more individual consumers is what began our online operations in 2013.

Since we are involved with the growing of our plants on a daily basis, we can vouch for the quality of every plant purchased from us.

We strive to offer a diverse selection of hand-chosen and carefully packaged plants in hopes to deliver exactly what our name suggests: Perfect Plants!