

## Warranty

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Solar Group, Inc. (the “Company”) warrants that Company’s products will be free from defects in workmanship and materials, under normal use and proper assembly. Company agrees to repair or replace, at Company’s option and during the time periods below, any of Company’s products that are found to have defects in workmanship or materials. This limited warranty (“Warranty”) applies only to the original purchaser and the products must have been purchased from an “Authorized Dealer” of Company.

The Warranty applies to products for a period of three (3) years from the date of purchase.

What is **NOT** covered under the Warranty? If Company, in its reasonable judgement, finds that the defects have occurred as a result of:

(A) misuse, neglect, negligence, accident, alteration; or (B) uses outside of the instructions or other documentation provided with the products. These may include, but not limited to:

1. Surface rust, fading, corrosion or exposure to the outdoors or environmental pollution, including salt air, road salt and sprinklers;
2. Vandalism, abuse/neglect, or use of the mailbox for unintended purposes;
3. Damage to the paint that could lead to surface rust damage (e.g., stone chips, scratches, installation errors or improper chemicals being applied to the paint);
4. Acts of nature, improper use, faulty installation, or alteration or modification to the products that could be reasonably expected to affect the performance of the structural and finish components;
5. Use of the products with other items that are not compatible with, or adversely affect, the products; and/or
6. Lost keys.

In order to validate a Warranty claim the Company will require: (a) The product name/model number, color and manufacturing code; (b) Information regarding the nature of the defect; (c) Pictures of any defects; and (d) Proof of purchase may also be required to validate that the purchaser is the original purchaser. To request a repair or replacement under the Warranty please provide the above requested information to [support@architecturalmailboxes.com](mailto:support@architecturalmailboxes.com), or you may submit by mail at:

107 Fellowship Road  
Taylorsville, MS 39168

Attn: Warranty

The Company may request additional information or steps to validate the claim, including, but not limited to, the return of the product to either the Company or an Authorized Dealer within the warranty periods set forth in this document. To the extent the return is required, the cost of returning the product to the Company or Authorized Dealer and the return of the repaired or replacement product to the owner of the product will be at the Company’s expense. Once a Warranty claim has been reasonably validated, the Company usually ships a repaired or replaced product within one (1) to three (3) business days.

Purchaser’s remedy under this the Warranty is limited to a repaired or replaced product. The Warranty does not provide for any incidental or consequential costs, including, but not limited to, labor, field expenses or any other cost involved with the removal, or reinstallation, of the product. Further, Company reserves the right to change or improve the design of the product without assuming any obligation to modify any product previously manufactured.

Some states, provinces or countries do not allow the following exclusions or limitations, so these exclusions and limitations may be limited in their application to you.

THE COMPANY MAKES NO OTHER EXPRESS WARRANTY OR CONDITION WHETHER WRITTEN OR ORAL AND, TO THE EXTENT PERMITTED BY LAW, THE COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS NOT STATED IN THIS WARRANTY. TO THE EXTENT ALLOWED BY THE LOCAL LAW OF JURISDICTIONS OUTSIDE THE UNITED STATES, THE COMPANY DISCLAIMS ALL IMPLIED WARRANTIES OR CONDITIONS, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FOR ALL TRANSACTIONS OCCURRING IN THE UNITED STATES, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY SET FORTH ABOVE. SOME STATES, PROVINCES OR COUNTRIES DO NOT ALLOW A LIMITATION ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS OR THE EXCLUSION OR LIMITATION OF PARTICULAR TYPES OF DAMAGE, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR CONSUMER PRODUCTS. IN SUCH STATES OR COUNTRIES, SOME EXCLUSIONS, DISCLAIMERS OR LIMITATIONS OF THIS WARRANTY MAY NOT APPLY TO YOU. TO THE EXTENT THAT THIS WARRANTY OR ANY PART OF IT IS INCONSISTENT WITH LOCAL LAW, THIS WARRANTY

OR THE CORRESPONDING PART SHALL BE DEEMED MODIFIED TO BE CONSISTENT WITH SUCH LOCAL LAW.

TO THE EXTENT ALLOWED BY APPLICABLE LOCAL LAW, THE WARRANTY CONSTITUTES THE COMPLETE AND EXCLUSIVE WARRANTY AGREEMENT BETWEEN YOU AND THE COMPANY REGARDING THE PRODUCTS YOU HAVE PURCHASED. TO THE EXTENT PERMITTED BY LOCAL LAW, THESE TERMS AND CONDITIONS SUPERSEDE ANY PRIOR AGREEMENTS, ADVERTISEMENTS, OR OTHER REPRESENTATIONS—INCLUDING REPRESENTATIONS MADE IN COMPANY SALES LITERATURE OR ADVICE GIVEN TO YOU BY THE COMPANY OR AN AUTHORIZED DEALER—THAT MAY HAVE BEEN MADE IN CONNECTION WITH YOUR PURCHASE THE PRODUCT OTHER THAN AS A PART OF A SEPARATE WRITTEN AGREEMENT WITH THE COMPANY OR ITS AUTHORIZED DEALER. No change to the conditions of this Warranty is valid unless it is made in writing and signed by an authorized representative of the Company.

Some states do not allow the exclusion or limitation of implied warranties or the limitation of special, incidental, or consequential damages (set out below), so these limitations and exclusions may be limited in their application to you. THE FOLLOWING LIMITATIONS APPLY TO THE EXTENT PERMITTED BY LOCAL LAW. IN THE EVENT THAT COMPANY AT ITS OPTION PROVIDES YOU A REFUND OR A PRODUCT REPLACEMENT PRODUCT, THE MAXIMUM LIABILITY OF THE COMPANY UNDER THIS WARRANTY IS EXPRESSLY LIMITED TO THE PRICE YOU PAID FOR THE PRODUCT. EXCEPT AS INDICATED ABOVE, IN NO EVENT WILL COMPANY BE LIABLE FOR ANY DAMAGES CAUSED BY THE PRODUCT OR THE FAILURE OF THE PRODUCT TO PERFORM, INCLUDING ANY LOST PROFITS OR SAVINGS, OR LOSS OF USE, OR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. THE COMPANY IS NOT LIABLE FOR ANY CLAIM MADE BY A THIRD PARTY OR MADE BY YOU FOR A THIRD PARTY. THE COMPANY IS NOT LIABLE FOR ANY DAMAGES THAT MAY ARISE AS A RESULT OF COMPANY COMPLYING WITH ITS OBLIGATIONS UNDER LOCAL LAW. THIS LIMITATION OF LIABILITY APPLIES WHETHER DAMAGES ARE SOUGHT, OR A CLAIM MADE, UNDER THIS WARRANTY OR AS A TORT CLAIM (INCLUDING NEGLIGENCE AND STRICT PRODUCT LIABILITY), A CONTRACT CLAIM, OR ANY OTHER CLAIM. THIS LIMITATION OF LIABILITY CANNOT BE WAIVED OR AMENDED BY ANY PERSON. THIS LIMITATION OF LIABILITY WILL BE EFFECTIVE EVEN IF YOU HAVE ADVISED THE COMPANY OR AUTHORIZED DEALER OF THE POSSIBILITY OF ANY SUCH DAMAGES. THIS LIMITATION OF LIABILITY, HOWEVER, WILL NOT APPLY TO CLAIMS FOR PERSONAL INJURY.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE, PROVINCE TO PROVINCE OR COUNTRY TO COUNTRY. YOU ARE ADVISED TO CONSULT APPLICABLE LOCAL LAWS FOR A FULL DETERMINATION OF YOUR RIGHTS.

The information contained herein is subject to change without notice. The Company shall not be liable for technical or editorial errors or omissions contained herein.