PRODUCT WARRANTY INSTRUCTION

Free Warranty Period:

The free warranty period starts from the product receipt date and lasts one year.

Coverage during the Free Warranty Period:

1. If any components of the purchased product are damaged due to non-human-induced reasons natural wear and tear excluded , corresponding new parts will be replaced free of charge.

2. If the entire purchased product is damaged due to non-human -induced reasons natural wear and tear excluded and cannot be further used, corresponding parts or a brand-new product will be replaced free of charge.

Coverage after the Free Warranty Period:

After the warranty period expires, replacement components will be provided to customers at cost price for continued service.

Additional Services:

After purchasing the product, customers can consult our staff for any product-related inquiries.

Contact Email :

JW_outdoor@outlook.com