

RBF INDUSTRIES, INC.
CRYSTALOK GLASS BLOCK WINDOW
LIMITED WARRANTY

OUR LEVEL OF COMMITMENT

RBF Industries, LLC is dedicated to the highest standards of quality. This Warranty is provided to increase your satisfaction with our products. If your RBF Industries, LLC product is within the Warranty period set forth below, we will provide the warranted remedy at no cost to you. If beyond the Warranty, we will provide repairs or replacements at a reasonable charge, if you so desire.

SPECIFIC WARRANTY COVERAGE

FIVE (5) YEAR LIMITED WARRANTY

The CrystaLok Glass Block Window is warranted to be free from manufacturing defects for five (5) years from the date of purchase. RBF Industries, LLC, will at its discretion, repair or replace any window, or refund your original purchase price.

GENERAL CONDITIONS AND EXCLUSIONS

The limited warranties set forth in this document are the only expressed warranties (whether written or oral) applicable to CrystaLok Glass Block Windows, and no one is authorized to change these written warranties.

ALL IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE EXPIRE WITH THE 5 YEAR LIMITED WARRANTY TERMS. RBF INDUSTRIES, LLC IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND OUR LIABILITY SHALL IN ALL INSTANCES BE LIMITED TO THOSE SET FORTH IN THE SPECIFIC WARRANTY.

This Warranty is solely for the purchaser of our window and may not be sold, assigned or transferred.

CONDITIONS NOT COVERED

Some items are not covered by this Warranty such as: damage caused by improper installation, use or maintenance; accidents; natural disasters; damage caused by painting or staining; minor scratches or other imperfections in the glass that do not impair structural integrity or significantly obscure normal vision; and damage to surfaces caused by pollutants such as salt or acid rain.

TO GET HELP

To make inquiries about our Warranty, contact either the retailer who provided you our window or us directly at RBF Industries, LLC, 300 Poplar St, Pittsburgh PA 15223. RBF Industries, LLC will investigate your claim and within sixty (60) days after notification take appropriate action. RBF Industries, LLC may charge an inspection fee for any on-site inspection that is required or that is requested by you. If it is determined that our product has a defect covered by this Warranty, our inspection fee will not be charged.