Crawford & Burke Corporation

WARRANTY INDOOR FURNITURE - 30 DAY LIMITED MANUFACTURER DEFECTS

WHAT IS COVERED We guarantee this product to be free of manufacturing defects to the original purchaser for 30 days.

What Will Be Done Should I Need to File a Warranty Claim?

Should any item fail to be as warranted, at the manufacturer's discretion they will replace it or provide replacement parts, subject to the terms set forth herein. If the manufacturer decides to replace a discontinued item, they will substitute an item of their choice that is of similar style and quality.

How Do I Obtain Warranty Service?

To obtain warranty service, you must contact our customer service center within the relevant warranty period and provide us with a copy of your dated register receipt as proof of the purchase date. The manufacturer reserves the right to request photographs and/or return of the defective item(s) and/or such other evidence relating to any claim deemed necessary under the circumstances. Warranty claims for missing or damaged items must be submitted within 30 days of purchase. If you purchased the product through an e-commerce retailer and receive a damaged item please contact the retailer to report shipping damage. Please call the customer service center at 1-888-725-0028 for additional warranty claim details and procedures. You may also contact us by emailing info@crawfordandburke.com. Hours of operation are Monday-Friday 9:00 AM – 5:00 PM Pacific Standard Time.

What are the Limitations and Exclusions of this Warranty?

Warranty Limitations: This warranty is subject to the limitations set forth above. In addition, this warranty is made to the original purchaser only, and is effective only if items are purchased from an authorized dealer. This warranty is not transferable. For warranty replacements based on warranty claims submitted within 30 days of purchase, The manufacturer will pay shipping and handling charges within continental North America. After 30 days shipping and handling charges are your responsibility. The manufacturer will not be responsible for charges associated with shipments outside continental North America at any time or for any reason. THIS WARRANTY IS GIVEN AND RELATES TO PRODUCT SOLD TO YOUR RETAILER BY CRAWFORD & BURKE CORPORATION. IT MAY ALSO RELATE TO PRODUCTS OTHERWISE SOLD UNDER THE CRAWFORD & BURKE BRAND.

Warranty Exclusions: This warranty is subject to the exclusions set forth above. In addition, the following are excluded from coverage under this warranty: any item used for commercial, contract or any other non-residential purpose; clearance items, display models or items purchased “as is”; freight damage; items subject to misuse, abuse, neglect or lack of proper care or maintenance (including without limitation as provided in any “care and maintenance guide” or similar information we provide); normal wear and tear; damage caused by acts of nature, acts of force majeure, vandalism, fire or other casualty, or improper assembly; hardware against corrosion or rusting; purchased or replacement parts; and all plastic parts. Also excluded are loss of use or time; inconvenience; money; travel; packaging; or incidental, special or consequential damages of any kind. Replacement of defective items OR PARTS as provided herein shall constitute your sole and exclusive remedy for items which are not as warranted. In no event shall our responsibility exceed the purchase price of the item found to be other than as warranted. This warranty is the exclusive statement of your rights with respect

Some states do not allow exclusion or limitation of incidental or consequential damages, so that limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Thank you for your purchase.

This warranty does not cover commercial use, acts of nature, and abuse.

Questions, problems, missing parts? Before returning to the store, call Customer Service. Monday - Friday 9 a.m. - 6 p.m. PST 1-888-725-0028