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Configure chimes on SmartSensor for doors and windows

As a free feature, your speaker-enabled smart thermostats can play a chime when your SmartSensor for doors and windows is opened, for greater peace of mind.

How the chime works

If you have a new SmartSensor for doors and windows:

Pair your sensor to a speaker-enabled thermostat in the ecobee app, and the mobile onboarding experience will introduce you to the “Chime when open” feature. Finish the pairing procedure, and any time the sensor is opened it will play a chime sound out of your smart thermostat’s speaker.

If you have already registered and are using your SmartSensor for doors and windows:

If your SmartSensor for doors and windows was already paired prior to November 2023, the feature is disabled by default. On your paired thermostat, go to **Main Menu** ☰ > **Gear icon** ⚙ > **Sensors**, and you will see a list of sensors paired to your smart thermostat. Simply select the **SmartSensor for doors and windows** on which you wish to enable this feature.

How to enable and disable the chime

On your paired thermostat, go to **Main Menu** ☰ > **Gear icon** ⚙ > **Sensors**, and you will see a list of sensors paired to your smart thermostat. Simply select the **SmartSensor for doors and windows** on which you wish to enable or disable this feature.

Chime FAQs

What thermostats work with this feature?

This feature is available for Smart Thermostat Premium, SmartThermostat with voice control, and ecobee4.

How do I control the volume of the chime?

The volume of the chime is controlled by the volume setting on your smart thermostat. You can control your thermostat's volume by tapping **Main Menu** ☰ **> Gear icon** ⚙ **> Settings > Speaker Volume**