



# LIMITED WARRANTY

## TERMS AND CONDITIONS

### PRODUCT REGISTRATION REQUIREMENT

Product Registration is required for any claim under this Limited Warranty and may be found by visiting [www.ghostcontrols.com/register](http://www.ghostcontrols.com/register), clicking on “New Registration,” and completing the required registration information.

**REGISTERING YOUR PRODUCT WITHIN 30 DAYS OF PURCHASE EXTENDS THE BASE WARRANTY PERIOD AN ADDITIONAL SIX (6) MONTHS (SEE BELOW FOR ADDITIONAL DETAILS).**

If a replacement part is provided, registration of the replacement part must be completed within ninety (90) days of receiving the part.

### WHAT IS COVERED

This Limited Warranty covers defects in materials and workmanship in this product.

### HOW LONG DOES THIS COVERAGE LAST

This Limited Warranty is in effect for the following terms from the date of the original purchase of the product.

PRODUCT	DEFINED WARRANTY TERM
Motor & Gear Assembly	Lifetime
All Other Kit Components & Accessories	18 - 24 Months*
Batteries	12 Months

**\* Registration of your new GHOST CONTROLS® Automatic Gate Opener within 30 days of purchase extends the normal 18-month warranty to 24 months for all components and accessories (excluding batteries).**

### WHO IS COVERED

Only the original purchaser of the product is covered under this Limited Warranty. This Limited Warranty is not transferable to subsequent owners.

### WHAT GHOST CONTROLS® WILL DO

GHOST CONTROLS® will, at its sole discretion provide a direct replacement part for any defective parts within the defined warranty term, free of any charge for the necessary parts and labor to complete the repair and restore the product to its original operating condition. GHOST CONTROLS® will pay shipping costs (equal to United Parcel Service ground rate) for return to owner of item(s) repaired under warranty.

### HOW TO OBTAIN A REMEDY UNDER THIS LIMITED WARRANTY

In order to seek any remedy under this Limited Warranty, you must:

- 1) Register the product, and
- 2) Possess an original dated receipt as proof of purchase from an authorized reseller of GHOST CONTROLS® products.

**To obtain a remedy under this Limited Warranty, you must either:**

- 1) Contact GHOST CONTROLS® Customer Service department at 850-898-1411, or
- 2) Submit a Return Merchandise Authorization (RMA) Warranty request online at [www.ghostcontrols.com/rma](http://www.ghostcontrols.com/rma).

Boxes returned without an RMA# will be refused. Product should be properly packed, preferably in the original box, for shipping, along with the RMA# written on the outside of the package.

### WHAT THIS WARRANTY DOES NOT COVER

This Limited Warranty does not cover any damage, deterioration, or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, abuse, accident, neglect, fire, lightning, power surges, or other acts of nature. This Limited Warranty does not cover any damage, deterioration, or malfunction resulting from the installation or removal of any products from any installation, unauthorized tampering, any repair attempted by anyone unauthorized by GHOST CONTROLS® to make such repairs, or any other cause which does not directly relate to a defect in materials and/or workmanship of the product.

GHOST CONTROLS® will not be responsible for the cost of removal of any defective product, or re-installation of this product during any subsequent installations. Cost of shipping product back to GHOST CONTROLS® under this Limited Warranty is the responsibility of the customer. You remain responsible for any risk of loss or damage during shipment in returning the product to GHOST CONTROLS®.

### LIMITATION ON LIABILITY

THE MAXIMUM LIABILITY FOR ANY GHOST CONTROLS PRODUCT UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE. TO THE MAXIMUM EXTENT PERMITTED BY LAW, GHOST CONTROLS IS NOT LIABLE FOR ANY DIRECT, CONSEQUENTIAL, INCIDENTAL, OR SPECIAL DAMAGES RESULTING FROM A BREACH OF WARRANTY OR CONDITION OR LEGAL CAUSE OF ACTION. Some countries, districts, or states do not allow the exclusion or limitation of relief, consequential, incidental, special or indirect damages, or the limitation of liability to specific amounts.



# LIMITED WARRANTY

## TERMS AND CONDITIONS

### EXCLUSIVE REMEDY

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES, AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. TO THE MAXIMUM EXTENT PERMITTED BY LAW, GHOST CONTROLS® DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF GHOST CONTROLS CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER THE APPLICABLE LAW, THEN ALL IMPLIED WARRANTIES COVERING THIS PRODUCT, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY TO THIS PRODUCT UNDER APPLICABLE LAW.

### OTHER CONDITIONS

This Limited Warranty gives you specific legal rights and remedies, and you may have other rights which vary by country or state.

This Limited Warranty is void if a) the label or packaging bearing the serial number of this product has been removed, modified, or defaced; b) the product is not distributed by GHOST CONTROLS®; or c) this product is not purchased from an authorized GHOST CONTROLS reseller. Please visit our website to see the list of authorized resellers at [www.ghostcontrols.com](http://www.ghostcontrols.com) or speak directly with any of our customer service representatives.

### ON BEHALF OF GHOST CONTROLS®, THANK YOU FOR PURCHASING OUR PRODUCT!

We are committed to providing you with high quality products and unparalleled support.