



ALL ABOUT HARDWARE

Product Warranty Statement

Acorn International will repair or replace, at its sole discretion, any product within one (1) year after sale by Acorn International or its distributors, if found to be defective in material or workmanship, normal wear and tear excluded.

This warranty does not apply to products not used in compliance with normal or recommended installment procedures, modified products, defective substrate materials or deterioration due to environmental conditions.

All warranties are expressed in lieu of other warranties, expressed or implied, including warranties of merchantability or fitness for a particular purpose, all such other warranties being hereby expressly excluded.

Limitation of Liability

Acorn International shall not be liable for any injury, loss, or damage, direct, indirect, incidental, or consequential, arising out of the use of, or the ability to use, the products warranted herein.

Indemnity

Any or all modifications made by the customer to either the product itself or the installation procedures, shall, regardless of specific instructions to the user, indemnify, defend, and hold harmless, Acorn International for any and all claimed loss or damage occasioned, in whole or in part, by the modified products.

Claims

All claims for defective product should be submitted in writing along with valid proof of purchase (including date of purchase) to:

Acorn International
Attn: Claims Department
8472 Industrial Drive
Olive Branch, MS 38654

-or-

sales@acorninternational.com

Claims are subject to evaluation including but not limited to details of defects, samples, pictures, secondary opinions, or other factors as determined on a case-by-case basis.