

WARRANTY

- We hereby guarantee the product as follows in accordance with the regulation of consumer damage compensation.
- In case of product failure, please contact Bio Bidet
- Product warranty will be effective for one year from the date of purchase.

Regarding Product Warranty Regulation

- We will repair the product free of charge in case it fails under normal operating circumstances in accordance with the user guide during the warranty period.
- Although it is within the warranty period, we will charge the repair service fee etc. (repair + parts + travel expense) if it falls under the following cases:

Voiding Warranty

- Defects occurred from the user's careless handling
 - Defects occurred from usage with incorrect power voltage (E.g. 220V was used to the 110V product.)
 - Defects occurred from the improper repair done by the person other than our service engineer.
 - Defects occurred from Force Majeure (fire, salt, flood, etc.)
 - Failure or damage due to mishandling during operation after installed.
 - Defect occurred from interior modification at user's discretion.
 - In case the life cycle of the part expired.
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