



## *Ceramic Tile & Glass Products*

### *One Year Limited Warranty*

This limited warranty applies to decorative ceramic tile and decorative glass tile products manufactured by Ceramicas Kantu S.A.C. Ceramicas Kantu commits to providing customers with Grade 1, First-Quality Ceramic Tile products.

Ceramicas Kantu warrants that the tile product purchased will be free from defects in material and workmanship for a period of one year from the date of purchase. Defect is defined as a shortfall in the product to perform within industry allowable tolerances as set forth in standard, national industry protocols. Appropriate ceramic tile applications are detailed in the product information provided by Ceramicas Kantu. This warranty is deemed void if the recommended applications are not followed.

**THIS ONE-YEAR EXPRESS WARRANTY IS THE SOLE WARRANTY EXTENDED AND REPLACES ANY STATUTORY WARRANTIES TO THE MAXIMUM EXTENT ALLOWABLE BY LAW.**

All warranty claims must be reported immediately. All products must be inspected prior to installation. After installation, Ceramicas Kantu disclaims any liabilities.

This warranty does not cover –

- Damage from customer misuse including negligence, physical, or chemical abuse.
- Defect due to installation
- Variation in technical specifications inherent due to variability in the raw materials and production process.

Ceramicas Kantu does not warrant product installations that violate building codes. Local building codes may dictate minimum tile performance specifications. Porcelain tile replicating natural finishes is subject to variation in color, shade, finish, etc. Furthermore, slight variations may occur due to production runs. For these reasons, it is recommended to blend tiles from different boxes when installing.

This warranty is deemed void if these recommended guidelines are not followed:

- Soaking the tile or cleaning it with abrasive products or chemical solvents.
- Failures due to installation, leveling, spacing, drying, curing or preparation of the substrate, structural deficiencies including incorrect positioning or omission of expansion or perimeter and structural joints, are not covered by the warranty.
- Surface damage due to misapplication of adhesive, grout or installation tools.
- No other warranties are applicable beyond the details mentioned hereof.

Variation in the shade and sheen of ceramic glaze is inherent due to variability in the raw materials and production process pertaining to both the glaze and the body of the tile.