

Fresco Vireo Living INC Product Care & Support Note



Dear Valued Customer,

Thank you for choosing products from Fresco Vireo Living INC. We take pride in crafting furniture that brings comfort and style to your space, and we want to ensure your complete satisfaction with your purchase.

Product Care & Maintenance Guide

To help your furniture maintain its beauty and functionality, we recommend the following care instructions:

♥ Wooden Furniture

Dust regularly with a soft, dry cloth
Wipe spills immediately with a damp cloth
Avoid direct sunlight to prevent fading
Use coasters and placemats to protect surfaces
For deeper cleaning, use a mild wood cleaner

♥ Upholstered Furniture

Vacuum regularly using a soft brush attachment
Blot spills immediately with a clean, dry cloth
Follow fabric-specific cleaning instructions (e.g., spot clean vs. professional cleaning)
Rotate cushions periodically to ensure even wear

♥ General Tips

Keep furniture away from heat sources and extreme humidity
Avoid dragging furniture across floors; lift instead
Refer to the product manual for model-specific care instructions

♥ Metal & Glass Components

Wipe with a soft cloth and mild detergent
Avoid abrasive cleaners that may scratch surfaces
For metal components, dry thoroughly to prevent rust

Our dedicated team is here to assist you promptly and thoughtfully. Whether it's a minor adjustment, a replacement part, or a solution tailored to your specific situation, we're committed to finding a way to make it right. Returns can often be cumbersome for both sides, and we believe open communication is the best path to resolving issues smoothly.

Please feel free to contact us at your earliest convenience via email: jerome.a.avery@outlook.com. Simply share your order details and a description of the concern, and we'll respond promptly to assist.

Thank you again for your trust in our brand. We appreciate the opportunity to serve you and ensure your furniture meets your expectations.

Warm regards,

Fresco Vireo Living INC



Thank you