
KAHUNA MASSAGE CHAIR

CLOUD

TROUBLE SHOOTING



MALFUNCTION GUIDE

FAQ and troubleshooting

| Trouble | Possible reasons | Troubleshooting |
|--|--|--|
| The massage chair doesn't work after power is on. | Check if the control is on or not. | Open control switch |
| | Not selected massage function | Choose massage function |
| | Check whether the plug and socket in poor contact. | Make sure plug and socket are connected. |
| | Wire or plug has visible damages. | Please contact service @kahunachair.com for checking and replacement. |
| | The fuse burned out. | Replace fuse of same specification. |
| | Something wrong with inner circuit. | Please ask appointed or authorized maintenance man for checking and repairing. |
| There is beep sound inside the massager while working. | It is sound of air pump, motor and mechanical parts. | Normal sound, no need to pay attention to it. |
| Different height of the left roller and right roller. | Massage rollers work on shifts. | Normal, no need to pay attention to it. |
| Sound suddenly becomes much louder while working. | Check if it is due to long time working. | Turn off the power to have the massager rest for over half an hour before next turn working. |
| | Inner parts fretted away due to long time work. It's normal | Please ask appointed or authorized maintenance man for checking and repairing. |
| Massage function suddenly stops while working. | Suddenly power-down | Connect the electricity power again |
| | Setting time is up. | Turn off the power to have the massager rest for over half an hour before next turn working. |
| Neither the backrest nor the legrest can be lay down. | Check if there are any obstacles; the chair overloads; for the sake of safety, sometimes the massage machine may automatically stop working. | Remove the obstacles; turn off the power to have the massager rest for over half an hour before next turn working. |
| The chair can't return to its original position. | Excessive operation; setting time is up. | Please ask manufacturer or appointed or authorized maintenance man for checking and replacement. |
| Electric wire or plug give out heat | It may work overload | Turn off the power to have the massager rest for over half an hour before next turn working. |
| | Other abnormal case | Stop using, and ask appointed maintenance man for help. |

 **Note:** If the troubles are not caused by above reasons, please turn off the power switch and cut off the power, then contact the manufacturer or service agent to repair your chair.

TECHNICAL DATA

| | | | |
|---------------|------------------------|--------------|---|
| Name | SL-track Massage chair | Power | 200 W |
| Model | CLOUD | NW/GW | Main body : 198 lb/ 246 lb Armrest : 40 lb / 62 lb |
| Input voltage | AC120V, 60Hz | Packing size | Main body 50 x 29 x 49 inch |
| Safety design | Class 1 | | Armrest 44 x 17 x 34 inch |



KAHUNA CHAIR PRODUCT WARRANTY REGISTRATION
<https://www.kahunachair.com/services/>



Product Massage Chair

Model CLOUD

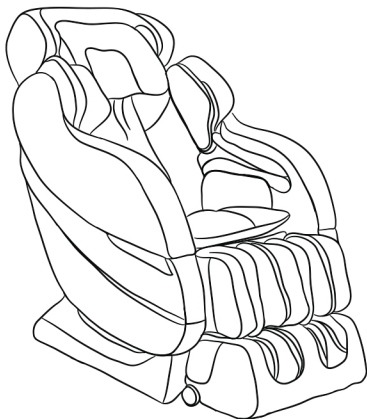
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You must register warranty at www.kahunachair.com/services/

INSTRUCTION MANUAL
MODEL:CLOUD

Please read this user manual thoroughly prior to operating the massage chair. Store this booklet for future reference.