

Warranty Information

The manufacturer provides warranty in accordance with the legislation of the customer's own country of residence, with a minimum of 12 months, starting from the date on which the appliance is sold to the end user.

The warranty only covers defects in material or workmanship.

The warranty will not apply in cases of:

- Normal wear and tear.
- Incorrect use, e.g. overloading of the appliance, use of non-approved accessories.
- Use of force, damage caused by external influences.
- Damage caused by non-observance of the user manual, e.g. connection to an unsuitable mains supply or non-compliance with the installation instructions.
- Partially or completely dismantled appliances.

Customer Support

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

Contact our team by email:

Support@CASABREWS.com

Or scan the QR code for an additional barista book and more support.



* Please have your invoice and order ID ready before contacting Customer Support.