



The store where you made your purchase does not stock parts for this item. If you have assembly questions or you are missing or have damaged parts, please call

**1-800-856-4445**

you can also visit [www.backyarddiscovery.com](http://www.backyarddiscovery.com)  
or e-mail [customerservice@backyarddiscovery.com](mailto:customerservice@backyarddiscovery.com)

**Please have the following information ready when you make your call:**

- Model Number of the product located on the front of the assembly manual
  - The item description and number from the parts list from the manual that was included in your box
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- Read entire assembly manual, paying special attention to the important tips and safety information.
  - To ensure there are no missing pieces do a complete inventory by first separating and identifying all parts.
  - Make sure to check packing material for small parts that may have fallen out during shipment.
  - Structures are not intended for public use. The Company does not warranty any of its residential structures subjected to commercial use.
  - This manual contains helpful information concerning assembly preparation, installation procedure and required maintenance.
  - Always keep safety in mind as your structure is being built.
  - Keep these instructions for future reference.



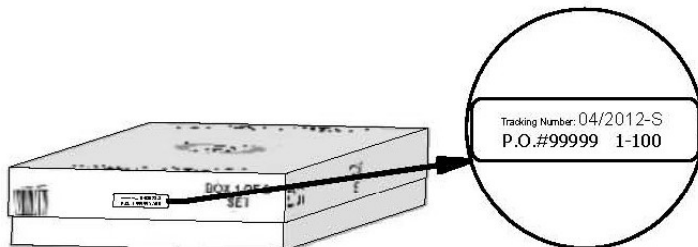
Please read entire booklet completely before beginning the assembly process

Please retain these instructions and your receipt for future reference. Keep them in a safe place where you can refer to them as needed. In order to provide you with the most efficient service, it is required that you provide us with the part numbers when ordering parts.

### For Your Records:

Please take time and fill out the information below. This information will be needed for warranty issues.

Where Purchased: \_\_\_\_\_  
 Date of Purchase: \_\_\_\_\_  
 Installation Date: \_\_\_\_\_  
 Installed by: \_\_\_\_\_  
 Tracking Number: \_\_\_\_\_



### Tracking Number Reference Label

Tracking ID number on the carton and on the bottom of the vertical ID plate are included for tracking purposes associated with warranty claims.

This Limited Warranty by Backyard Discovery applies to products manufactured under the Backyard Discovery brand or its other brands including but not limited to Backyard Botanical, Adventure Playsets, and Leisure Time Products.

Backyard Discovery warrants that this product is free from defect in materials and workmanship for a period of one (1) year from the original date of purchase. This one (1) year warranty covers all parts including wood, hardware, and accessories. All wood carries a 5 year pro-rated warranty against rot and decay. Refer to the schedule below for charges associated with replacement of parts under this Limited Warranty. In addition, Backyard Discovery will replace any parts within the first 30 days from date of purchase found to be missing from or damaged in the original packaging.

This warranty applies to the original owner and registrant and is non-transferable. Regular maintenance is required to assure maximum life and performance of this product. Failure by the owner to maintain the product according to the maintenance requirements may void this warranty. Maintenance guidelines are provided in the Owner's Manual.

This Limited Warranty does not cover:

- Installation
- Labor for any inspection
- Labor for replacement of any defective item(s)
- Incidental or consequential damages
- Cosmetic defects which do not affect performance or integrity of a part or the entire product
- Vandalism, improper use, failure due to loading or use beyond the capacities stated in the applicable Assembly Manual.
- Acts of nature including but not limited to wind, storms, hail, floods, excessive water exposure
- Improper installation including but not limited to installation on uneven, unlevel, or soft ground
- Minor twisting, warping, checking, or any other natural occurring properties of wood that do not affect performance or integrity

Backyard Discovery products have been designed for safety and quality. Any modifications made to the original product could damage the structural integrity of the unit leading to failure and possible injury. Modification voids any and all warranties and Backyard Discovery assumes no liability for any modified products or consequences resulting from failure of a modified product.

This product is warranted for RESIDENTIAL USE ONLY. Under no circumstance should a Backyard Discovery product be used in public settings. Such use may lead to product failure and potential injury. Any and all public use will void this warranty. Backyard Discovery disclaims all other representations and warranties of any kind, express or implied.

### Pro Rated Part Replacement Schedule

<u>Product Age</u>	<u>Customer Pays</u>
<b>All Parts</b>	
0-30 days from date of purchase	\$0 and free shipping
31 days to 1 year	\$0 + S&H
<b>Wood Rot and Decay Only</b>	
1 year	\$0 and free shipping
2 year	20% + S&H
3 year	40% + S&H
4 year	60% + S&H
5 year	80% + S&H
Over 5 years	100% + S&H