



CLASSIC
BRANDS

5 YEAR LIMITED WARRANTY

Have a question?

Please contact Customer Service at
877-707-7533 for the quickest service.

We are open Monday - Friday
from 9:00 a.m. - 5:00 p.m. (EST).

Or you can email us at
claims@classicbrands.com.

www.classicbrands.com





5 YEAR LIMITED WARRANTY

Hercules Platform Bed Frames are warranted for a five (5) year period from the date of purchase against defects in materials and/or workmanship. Unless there is a clear warranty issue, the Hercules Bed Frames are not returnable to Classic Brands. During this warranty period, if the product is deemed to be defective, our responsibility for the defective product is limited to replacement as stated below. All transportation costs are the responsibility of the purchaser during the entire warranty period. This Limited Warranty does not apply to and is otherwise invalid as to the following, without limitation: (1) Normal wear and tear; (2) Normal soiling from everyday use; (3) Product used for commercial, institutional, or rental purposes; (4) Mattress not fitted correctly with Product; (5) Damage caused by structural problems or appliance malfunctions; (6) Damage caused by or related to fire, natural disaster, flood, theft, vandalism or other crimes, or any other loss that is covered under an insurance policy; (7) Damage caused by extraordinary use; (8) Damage occurred during moves between residences or while in storage; or (9) smoke, fire, floods, or other acts of God. CLASSIC BRANDS SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY AND THE EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY SHALL BE REPLACEMENT OF THE PRODUCT. THE EXPRESS LIMITED WARRANTY SET FORTH HEREIN IS THE SOLE WARRANTY GIVEN BY CLASSIC BRANDS, SHALL ONLY EXTEND TO THE ORIGINAL PURCHASER AND SHALL NOT EXTEND TO ANY SUBSEQUENT OWNER OR OTHER TRANSFEREE OF THE PRODUCT. THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT. FOR SALES TO ANY PURCHASER, OTHER THAN THE ORIGINAL PURCHASER (AS DEFINED HEREIN), ALL IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, ARE EXCLUDED AND DISCLAIMED. This Limited Warranty is made exclusively by Classic Brands and is not made on behalf of its distributors or any other party

and no one is authorized to assume or undertake for Classic Brands any other liability in connection with the sale of the product. Some jurisdictions do not allow for the disclaimers of implied warranties or the exclusion of limitation of incidental or consequential damages, so the above limitations may not apply to you. In the event that the disclaimer of implied warranties is not applicable to you, then such implied warranties shall only remain in effect during the limited warranty period. All determinations of applicability and validity of warranty claims hereunder are solely at the discretion of the Classic Brands and such determination shall be final. THIS LIMITED WARRANTY IS NON-TRANSFERRABLE. The limited warranty set forth in this certificate apply only to the product accompanied by this Limited Warranty Certificate. This limited warranty gives you legal rights and you may have other rights which vary from state to state. This limited warranty shall be interpreted in accordance with the laws of the State of Maryland, without regard to provisions concerning conflict of laws. Classic Brands reserves the right to revise, cancel, or amend its warranties offered to products sold in the future. The limited warranty set forth herein is valid and applicable to the product accompanied by this Warranty Certificate.

WARRANTY CLAIMS PROCEDURE: WARRANTY CLAIMS PROCEDURE: Should a warranty claim arise, the original purchaser shall contact Classic Brands for Warranty Claim Instructions. The original purchaser shall complete the Warranty Claim Form, clearly detailing the defect, and email along with a copy of original sales receipt for the Product to claims@classicbrands.com or as otherwise directed on the Warranty Claim Form. Warranty Claim Forms that are incomplete or sent without a copy of original sales receipt will not be processed and will be returned. Upon receipt by Classic Brands of the completed Warranty Claim Form and the original sales receipt, our representative or designated agent shall make the final determination regarding repair or replacement. If this Limited Warranty is applicable, a replacement product of equal or greater value will be sent to the customer. The original purchaser will be responsible for shipping, handling and processing fees. No monetary refunds and/or credits will be issued. **Please retain this warranty and your original invoice for five (5) years.**