

# AFTER USE/WARRANTY/TROUBLESHOOTING

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## AFTER USE

To clean your Yonanas maker, turn off the power and unplug the cord. Follow the disassembly and cleaning procedures found on page 4. Make sure the parts are completely dried before reassembly. Store your Yonanas maker out of the reach of children.

## WARRANTY

The Legacy Companies, maker of Yonanas machine, issues a 1-year limited warranty from the date of purchase. The warranty says this product will be free from manufacturer's defects in material and workmanship. The Legacy Companies, at its sole discretion, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or refurbished product or component.

If the Yonanas maker is misused, dropped or damaged at fault of user, the warranty can be declared void. Please contact us at [info@yonanas.com](mailto:info@yonanas.com).

Any replacement of the electrical cord should only be made by the manufacturer, its service agent or similarly qualified person. This warranty does not cover any defect caused by an accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification, loss of parts, tampering or attempted repair by a person not authorized by the distributor.

## TROUBLESHOOTING

### **The Yonanas maker stops during use and will not turn back on.**

The most likely reason this is happening is that the safety feature has kicked in. The machine won't work unless the chute assembly is locked in at the 12 o'clock position. To do this, rotate the chute assembly counter-clockwise until chute clicks into the locked position. The interlock mechanism in the base prevents motor from turning on when chute is not in place.

### **The Yonanas maker will not turn on.**

Check to see if the unit is plugged in and/or the outlet is working. If the machine still doesn't start, confirm that the chute assembly is locked in at the 12 o'clock position.

### **The Yonanas maker emits a burning smell.**

There might be some residue on the motor from the manufacturing process during the products first uses. If odor continues and/or smoke appears, turn off and unplug IMMEDIATELY.

### **Nothing comes out of the machine when you put a banana in it.**

Make sure to use 2 frozen bananas to push through the machine. If using fruit, use one frozen banana then frozen fruit, alternating and finish with a frozen banana. A quick stir in the bowl will insure that all the ingredients are mixed together.