

LIMITED WARRANTY

The Factory products are made with quality materials and excellent craftsmanship to provide the customers a long lasting product. In the case of any defects in materials or craftsmanship under regular use were inspected in the 1 year of purchase, The Factory will provide replacement parts at no charge, or at its option, replace any product or part of the product that is deemed defective, under normal installation, use, service and maintenance. This warranty applies only to the original purchaser. Proof of purchase will be required in the case of a claim.

The Factory recommends the installations to be made by a licensed, professional plumber. The Factory will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. The Factory is not responsible for any removal or installation cost.

This 1 year Limited Warranty will be voided if:

- The installation recommendations were not followed.
- The product has been moved from it's initial place of installation.
- The product has been modified.
- The product has been subjected to improper maintenance, abuse, misuse, excessive use of chemicals, accident or other damages.

The Factory makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. This warranty extends to the original purchaser and first consumer.

The Factory is not liable for any incidental, consequential or special damages associated with the return, replacement, installation or use of the factory product. This includes freight costs, cartridge replacement, labor, travel time, lost profit, home damages and other contingent liabilities and costs (including, without limitation, costs associated with experts, investigations, analyses, attorneys and other professionals and services).

The warranty is a comprehensive and explicit limit of liability, and all items outside of it are not addressable by or the responsibility of the factory. Certain states have variances regarding implied warranties and in those situations we remain fully compliant.

WARNING: Content may contain sharp and other possibly harmful pieces and may cause hazard to children and adults, The Factory is not responsible in any way for personal damage.