



WARRANTY INFORMATION

Coast Sequoia offers a 90 DAYS LIMITED WARRANTY from the date of receipt. This warranty is subject to the exclusions, limitations, and restrictions outlined below. We recommend reviewing all warranty terms carefully before placing an order.

If you believe you have a warranty claim within the specified warranty period relating to a defect in your product, you must email photos of your product with a brief description of the defect to email at customerservice@coastsequoia.com.

Our customer service team will review the information you provide and determine, in its sole and absolute discretion, whether your warranty claim is covered by our warranty policy as provided herein. If our customer service team determines that your alleged defect is covered by a warranty provided herein, we will replace such substandard product or any parts that have been deemed defective by our customer service team.

DISCLAIMERS

Please inspect your product carefully before installation, as this limited warranty does not cover any costs related to installation or removal, including but not limited to contractor or installer time, travel, or transportation of the product for any reason.

Each door panel is individually hand stained, and the natural variations in knotty pine wood grain, combined with embossing techniques, may result in slight color differences. These variations are a normal characteristic of the product. This limited warranty is not responsible for any damage due to: (a) removal; (b) finishing; (c) labor installation charges or costs incurred in replacing a product.

In addition, Coast Sequoia shall not be responsible for (a) indirect, consequential, or incidental damages; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or events beyond our reasonable control.