

Villa Lagoon Tile

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CEMENT TILE - LIMITED WARRANTY POLICY

The Villa Lagoon Tile warranty covers material and manufacturing defects in our cement tile. Variation in color and finish are to be expected in hand made tiles. Any tile showing a defect upon unpacking and inspection of the products will be replaced with new tile as soon as is possible. Any claims of this nature must be made prior to the start of installation/use. Cement tile is a handmade product and many orders are bespoke, made-to-order. It may require some time to fabricate, cure and ship the replacement tile.

If not purchased directly from Villa Lagoon Tile, you may be directed to your retailer for refund or replacement.

Properly installed and sealed cement tile may last over a century, but no warranty can be given on installed tile. Installation performance is highly dependent on the installer and sealant application.

Under no circumstance we will assume financial responsibility beyond the sale price of the tile. No guarantee is made against crazing or breakage in normal use. No warranties or representations other than those set forth on this statement, whether expressed or implied in law, are made. All sales are made in accordance with this "Limited Warranty Policy".

Please feel free to contact us for technical support, or any questions by calling 251-968-3375, or emailing info@villalagoontile.com

Thank you!

Villa Lagoon Tile