HOME DECORATORS COLLECTION®

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319988485/611768150533/23MMP90686-PG76
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319988381/611768150724/23MMP90686-TPT01

**BEFORE YOU BEGIN**

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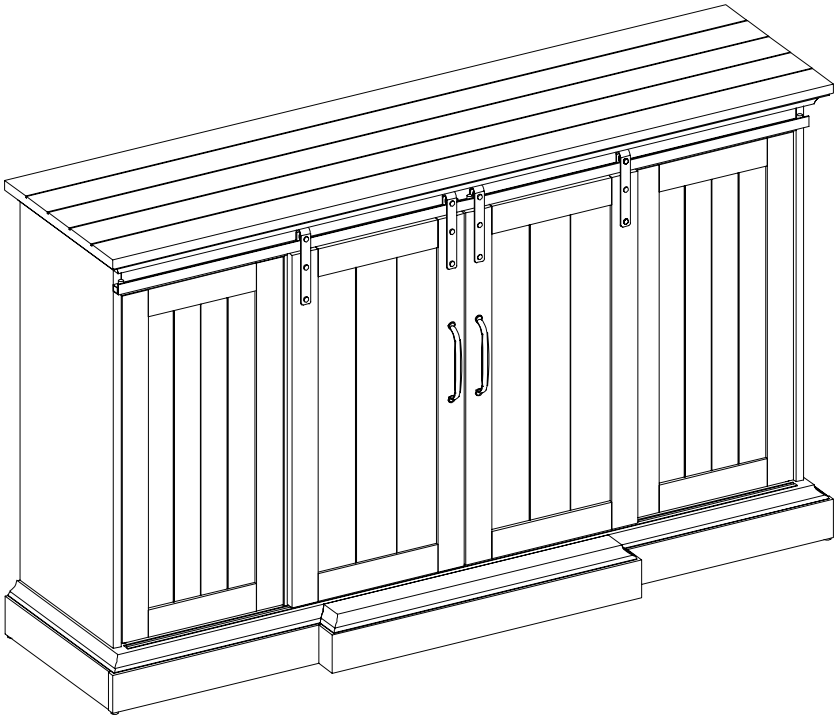
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# USE AND CARE GUIDE

## KERRINGTON ELECTRIC FIREPLACE MEDIA MANTEL



Questions, problems, missing parts?
Before returning to the store, call Home Decorators Customer Service
Monday - Friday 8 a.m. - 7 p.m. EST, And Saturday 9 a.m. - 6 p.m. EST.

**1-800-986-3460**

**HOMEDEPOT.COM/HOMEDECORATORS**

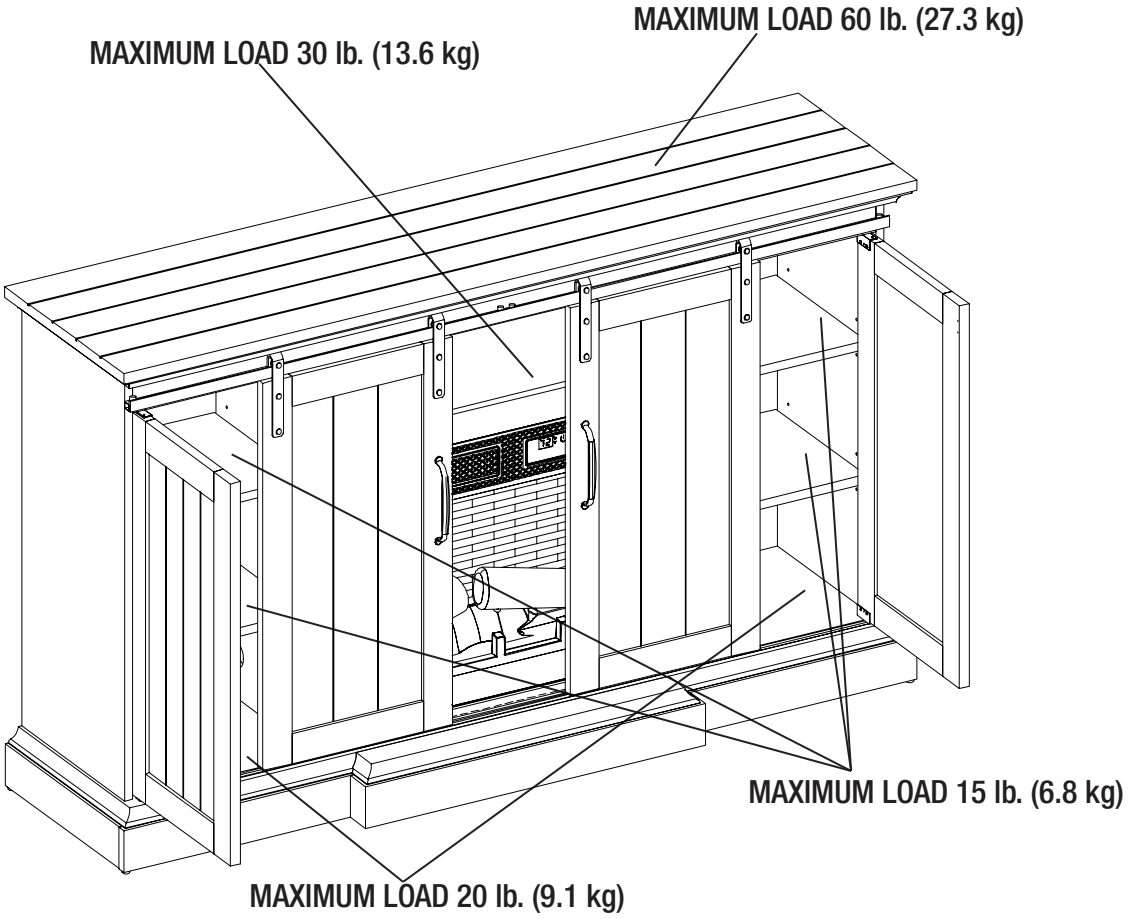
***THANK YOU***

*We appreciate the trust and confidence you have placed in Home Decorators Collection through the purchase of this fireplace. We strive to continually create quality products designed to enhance your home. Visit us online to see our full line of products available for your home improvement needs. Thank you for choosing Home Decorators Collection!*

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# Maximum Load Warning




**CAUTION:** This unit is intended for use only with the products and maximum weights indicated. Use with other products or products heavier than the maximum weights indicated may result in instability causing possible injury.

# Safety Information

Please read and understand this entire manual before attempting to assemble, operate or install the product. If you have any question regarding the product, please call customer service at 1-800-986-3460, Monday-Friday 8 A.M. - 7 P.M. EST, and Saturday 9 A.M. - 6 P.M. EST.

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons including the following:

1. Read all instructions before using this appliance.
2. If possible, always unplug this appliance when not in use.
3. Only a qualified service person should repair this product.
4. Do not use outdoors.
5. Do not cover the cord under the carpeting. Do not cover with throw rugs, runners or the like. Arrange the cord away from traffic areas and where it will not be tripped over.
6. To disconnect this appliance, turn the controls to the off position, and then remove the plug from the outlet.
7. Connect to properly grounded outlets only.
8. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the current CSA C22.1 Canadian Electrical Code. For U.S.A. installations, follow local codes and the National Electrical Code, ANSI/NFPA NO.70.
9. This appliance has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable liquids are used or stored. This fireplace should not be used as a drying rack for clothing. Do not hang Christmas stockings or other decorations on or near this product.
10. There is a thermostat limiter inside the heater. When inner temperature overheating or abnormal heating occurs, the thermostat protective device will cut off the power supply to avoid damage to the fireplace or risk of fire.

**WARNING:** Under no circumstances should this fireplace be modified. Parts that must be removed for servicing must be replaced prior to operating this fireplace again.

**WARNING:** This heater may include a visual alarm to warn that parts of the heater are getting excessively hot. If the alarm illuminates, immediately turn the heater off and inspect for any objects on or adjacent to the heater that may have blocked the airflow or otherwise caused high temperatures to have occurred. DO NOT OPERATE THE HEATER WITH THE ALARM ILLUMINATING.

**WARNING:** This appliance is not a toy. Supervise children playing near it.

**WARNING:** Use extreme caution when operating heater near children and the disabled.

**WARNING:** This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate this appliance where it may fall into a bathtub or other water container.

**WARNING:** Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the appliance.

**WARNING:** To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where the opening may become blocked.

**WARNING:** Use this appliance only as described in the manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.

**DANGER:** High temperatures may be generated under certain abnormal conditions. Do not partially or fully cover or obstruct the front of this heater.

**WARNING:** In order to avoid overheating, do not cover the heater.

**WARNING:** If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

**CAUTION:** Never leave the heater operating unattended. Extreme caution is necessary if unsupervised children or invalids are nearby.

**CAUTION:** Before assembly, carefully use scissors or a utility knife to cut and unwrap all parts. Make sure you do not discard the hardware.

# Safety Information (continued)



**NOTE:** Use care in assembling your new fireplace. Take your time and use the hardware provided and a quality Phillips head screwdriver. Never overtighten bolts.

- □ Do not sit on any part of the mantel.
- □ It is recommended to work on a soft surface like a rug or to lay out a blanket to protect the furniture from getting scratched during the assembly process.



**NOTE:** To avoid injury from unexpected starting or electrical shock, do not plug the power cord into a source of power during unpacking and assembly. The cord must remain unplugged whenever you are adjusting/assembling the fireplace.

If any part is missing or damaged, do not attempt to use or plug in the power cord until the missing or damaged part is correctly replaced. To avoid electric shock, use only identical replacement parts when servicing double-insulated tools.



**NOTE:** This unit is not intended for use with CRT TVs. Use only with flat-panel TVs and audio/video equipment meeting recommended size and weight limits. Never use with larger/heavier than recommended flat-panel TVs or equipment.The base of the television must be able to rest on the supporting surface of the unit without over-hanging the edges. Improperly positioned flat-panel TVs, or flat-panel TVs and other equipment that exceed recommended size and weight limits could fall off or break the unit, causing possible serious injury. For use with televisions weighing 60 lb (27.3 kg) or less. Using with heavier televisions may result in instability causing tip over resulting in death or serious injury.



**NOTE:**

## SAVE THESE INSTRUCTIONS

# Warranty

1 Year Limited Warranty: The manufacturer warrants that your new Electric Fireplace is free from manufacturing and material defects for a period of one year from date of purchase, subject to the following conditions and limitations.

1. Install and operate this appliance in accordance with the installation and operating instructions furnished with the product at all times. Any unauthorized repair, alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.

2. This warranty is non-transferable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the product.

3. The warranty is limited to the repair or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect is confirmed by the manufacturer's inspection.

4. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s).

5. Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the manufacturer assume responsibility for same.

6. The owner/user assumes all other risks, if any, including the risk of any direct, indirect or consequential loss or damage arising out of the use, or inability to use the product, except as provided by law.

7. All other warranties – expressed or implied – with respect to the product, its components and accessories, or any obligations/liabilities on the part of the manufacturer are hereby expressly excluded.

8. The manufacturer neither assumes, nor authorizes any third party to assume on its behalf, any other liabilities with respect to the sale of the product.

9. The warranties as outlined within this document do not apply to non-accessories used in conjunction with the installation of this product.

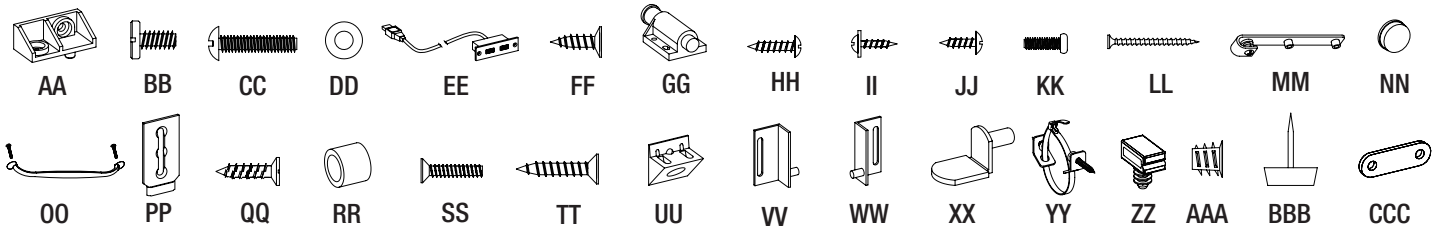
10. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty is void if:

a. The fireplace is subjected to prolonged periods of dampness or condensation.
b. There is any unauthorized alteration, willful abuse, accident, or misuse of the product.
c. You do not have the original receipt of purchase.

# Pre-Assembly

## HARDWARE INCLUDED




| Part | Description | Part Number | Quantity |
|---|---|---|---|
| AA | Plastic Connector Block | PH-PCBXXX005 | 22 |
| BB | Bolt- 6.3 x 12 mm | PH-BLTBLK002 | 56 |
| CC | Bolt- 6.3 x 32 mm | P23MMP90686-CC | 4 |
| DD | Washer-16 mm | PH-WSRZNC002 | 12 |
| EE | USB output 980# | P23MMP90686-EE | 1 |
| FF | Screw- 3 x 12 mm | PH-SCRBLK004 | 2 |
| GG | Magnet single with spring | PH-MTLBLK001 | 2 |
| HH | Screw- 3 x 15 mm | PH-SCRBLK010 | 8 |
| II | Screw- 3 x 12 mm | PH-SCRBLK007 | 2 |
| JJ | Screw- 3.5 x 12 mm | PH-SCRBLK013 | 15 |
| KK | Bolt- 4 x 12 mm | PH-BLTBLK013 | 4 |
| LL | Screw- 4 x 50 mm | PH-SCRBLK006 | 10 |
| MM | Rolling Door Hanger | PH-BDRBLK002 | 4 |
| NN | Door Bumper | PH-BMPCLR001 | 2 |
| OO | Handle With Screw | A5611 | 2 |
| PP | Slider | PH-BDGBLK001 | 2 |
| QQ | Screw- 4 x 16 mm | PH-SCRBLK019 | 4 |
| RR | Door Stopper | P23MMP90686-RR | 4 |
| SS | Bolt- 4 x 19 mm | P23MMP90686-SS | 4 |
| TT | Screw- 3 x 16 mm | P23MMP90686-TT | 20 |
| UU | Back Panel Bracket | PH-BKTBRW017 | 20 |
| VV | Right Pin Hinge | P23MMP90686-VV | 2 |
| WW | Left Pin Hinge | P23MMP90686-WW | 2 |
| XX | Shelf Pin | PH-SPNPCSPLB2 | 16 |
| YY | Tipping Restraint Hardware | PH-FTRHH510 | 1 |
| ZZ | Wire Clip | P23MMP90686-ZZ | 3 |
| AAA | Threaded Insert (Pre-attached) | PH-THRZNC001 | 52 |
| BBB | Floor Glide (Pre-attached) | PH-GLDBRW001 | 8 |
| CCC | Metal Plate (Pre-attached) | PH-PLTBLK001 | 4 |

## PRODUCT SPECIFICATIONS

| | |
|---|---|
| VOLTAGE | 120VAC, 60 Hz |
| AMPS | 12.5 Amps |
| WATTS | 1500 Watts |

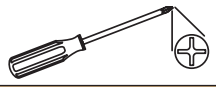
**NOTE:** Hardware not shown to actual size.

## PLANNING ASSEMBLY

Before beginning assembly of product, make sure all parts are present. Compare parts with Hardware Included and Package Contents lists. If any part is missing or damaged, do not attempt to assemble, install or operate the product. Contact customer service for replacement parts.

Estimated Assembly Time: 90 Minutes

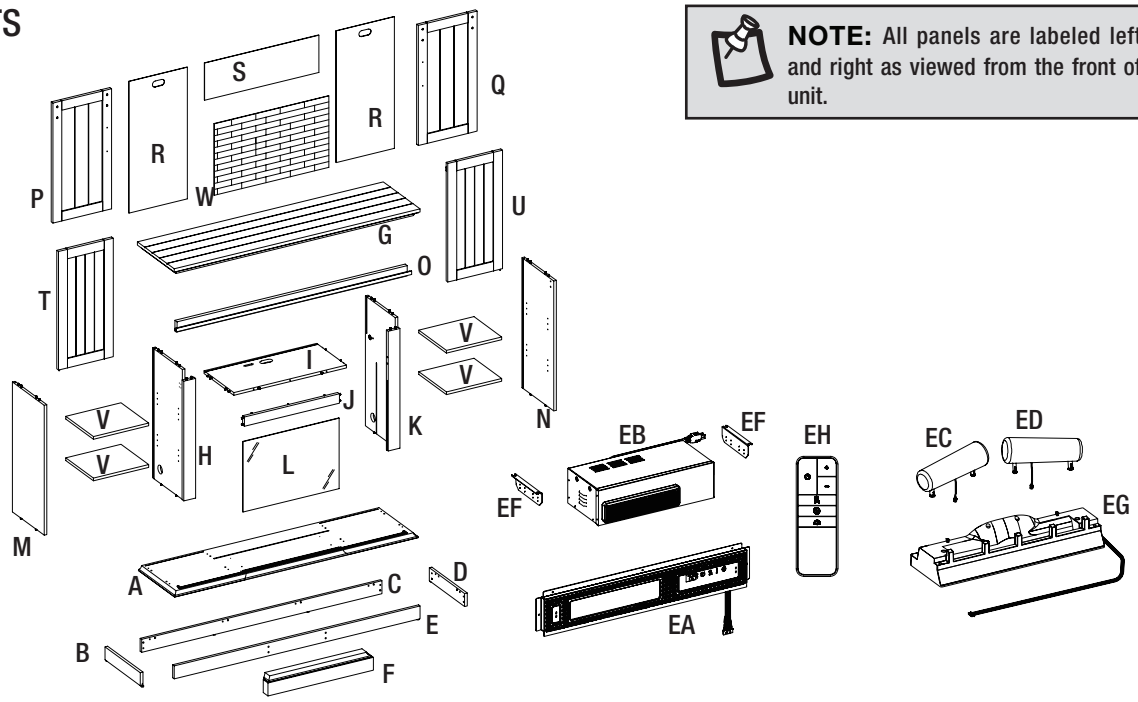
## TOOLS REQUIRED

Phillips Screwdriver 

# Pre-Assembly (continued)

## PACKAGE CONTENTS

**NOTE:** All panels are labeled left and right as viewed from the front of unit.

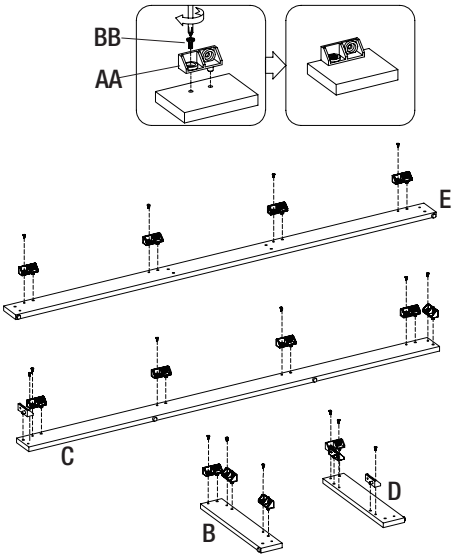



| Part | Description | Quantity |
|---|---|---|
| A | Base | 1 |
| B | Base Left Rail | 1 |
| C | Base Back Rail | 1 |
| D | Base Right Rail | 1 |
| E | Base Front Rail | 1 |
| F | Base Rail | 1 |
| G | Top Panel | 1 |
| H | Left Partition | 1 |
| I | Center Shelf | 1 |
| J | Center Front Rail | 1 |
| K | Right Partition | 1 |
| L | Glass Panel | 1 |
| M | Left side Partition | 1 |
| N | Right side Partition | 1 |
| O | Top Front Rail | 1 |
| P | Left Rolling Door | 1 |
| Q | Right Rolling Door | 1 |
| R | Side Back Panels | 2 |
| S | Center Back Panel | 1 |
| T | Left Cabinet Door | 1 |
| U | Right Cabinet Door | 1 |
| V | Adjustable Shelf | 4 |
| W | Electric Fireplace Back Panel | 1 |
| EA | Front Panel with Control Button | 1 |
| EB | Heater Box | 1 |
| EC | Log set Left | 1 |
| ED | Log set Right | 1 |
| EF | Bracket -3850 | 2 |
| EG | Ember Bed | 1 |
| EH | Remote | 1 |

# Assembly

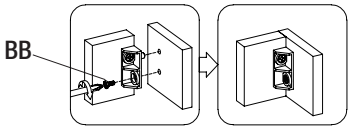
## 1 Preparing the base

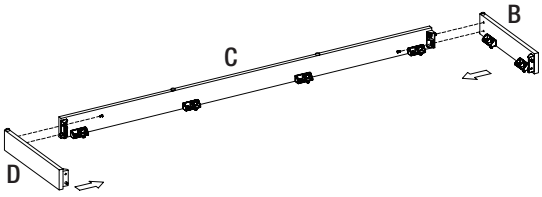
- □ Locate the Base Rails (B, C, D, E) and place on a flat surface.
- □ Insert Bolts (BB) through the two-hole Plastic Connector Blocks (AA) on each rail as shown.
- □ Tighten with the Phillips screwdriver.




## 2 Connecting the base panels

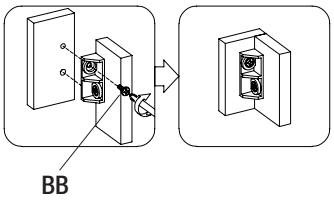
- □ Align the Base Left Side Rail (B) with the Base Back Rail (C) and push together. Secure with the Bolts (BB) using a Phillips screwdriver.
- □ Repeat to attach the Base Right Side Rail (D).

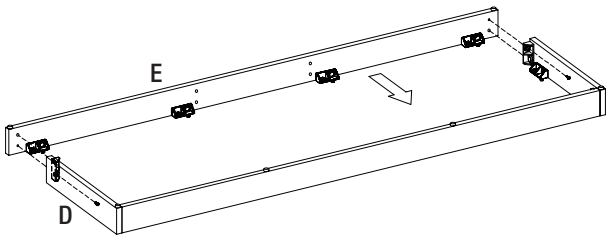



## 3 Attaching the front base panel

- □ Align the Base Front Rail (E) with the previously assembled base rails from step 2.
- □ Secure with Bolts (BB) using a Phillips screwdriver.

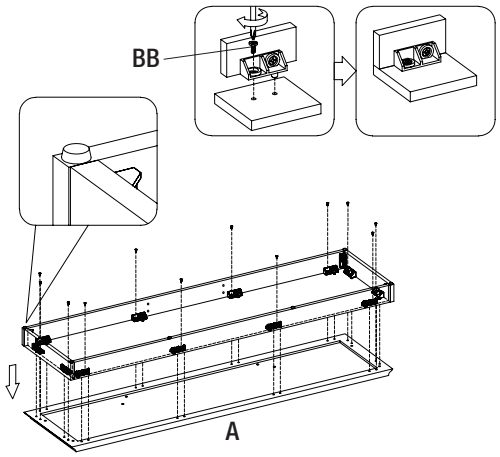


# Assembly (continued)

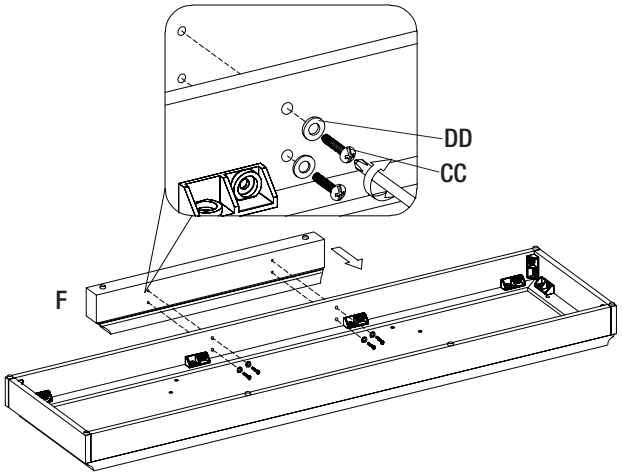
## 4 Assembling the base

- ☐ Locate the Base (A) and place upside down on a flat surface.
- ☐ Attach the assembled base rails from step 3 to the bottom of the Base (A) by inserting Bolts (BB) through the two-hole Plastic Connector Blocks (AA).
- ☐ Tighten with a Phillips screwdriver.



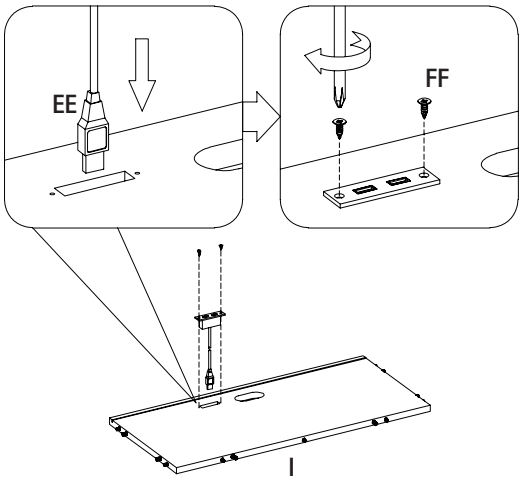

## 5 Attaching the decorative base panel

- ☐ Locate the Decorative Base Panel (F).
- ☐ Insert Bolts (CC) through the Flat Washers (DD) to secure the Decorative Base Panel (F).
- ☐ Tighten with a Phillips screwdriver.




## 6 Installing the USB port

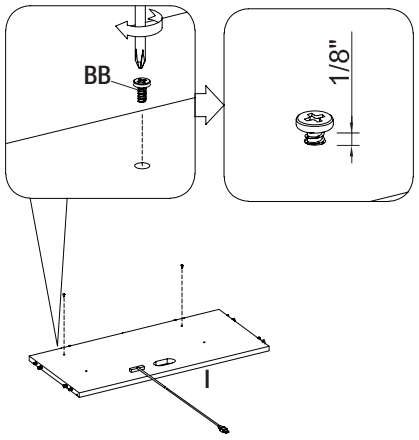
- ☐ Locate the Center Shelf (I).
- ☐ Slide the USB output (EE) through the opening in the Center Shelf (I).
- ☐ Carefully secure the USB output (EE) in place using Screws (FF) and a Phillips screwdriver.



# Assembly (continued)

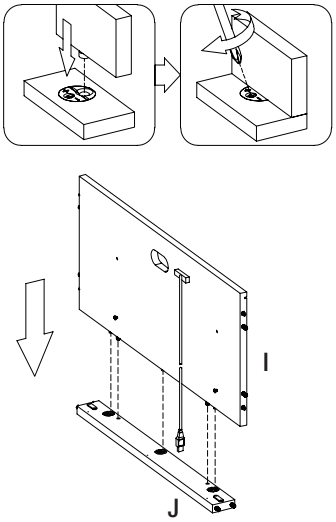
## 7 Preparing the Center Shelf

- ☐ Insert bolts (BB) into pre-drilled holes in Center Shelf (I), but do not tighten all the way. Leave each bolt head about 1/8" out from the shelf.



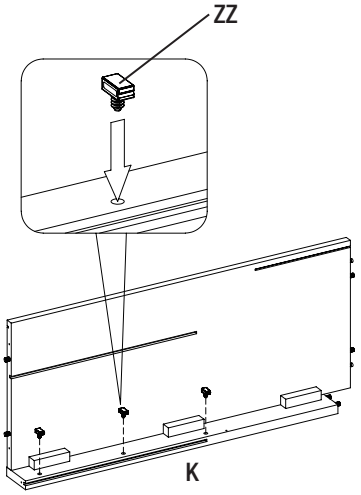

## 8 Attaching the Center Front Rail

- ☐ Attach the Center Front Rail (J) to the Center Shelf (I), inserting the pre-installed screws on the Center Shelf (I) into the pre-drilled holes on the Center Front Rail (J).
- ☐ Secure the Center Front Rail (J) in place by tightening the fasteners with a Phillips screwdriver as shown.



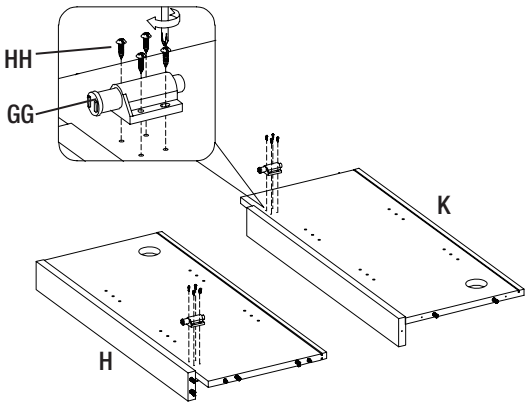

## 9 Attaching the Wire Clips

- ☐ Insert Wire Clips (ZZ) into pre-drilled holes in the Right Partition (K), pushing them in by hand.




## 10 Attaching the door catch

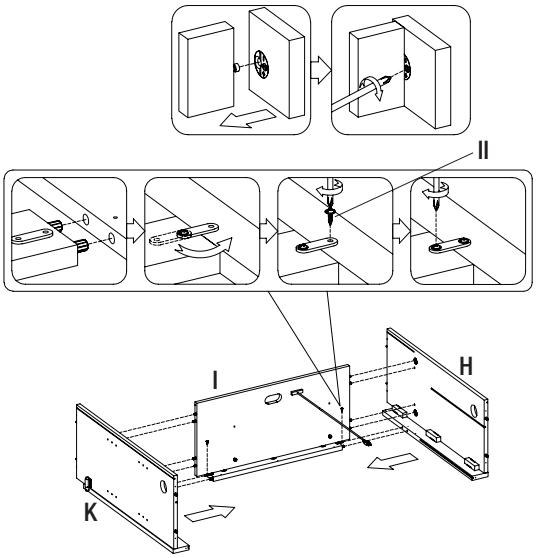
- ☐ Locate the Left Partition (H) and the Right Partition (K).
- ☐ Attach the Magnetic Spring Door Catches (GG) to the Left Partition (H) and the Right Partition (K). Secure each catch using Screws (HH) where indicated by the diagram.



# Assembly (continued)

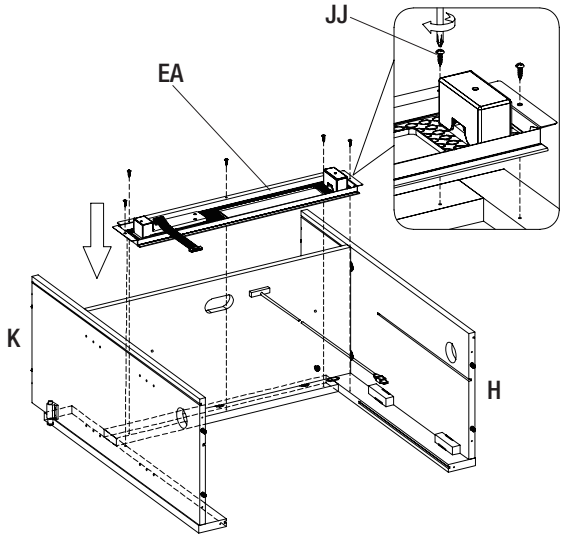
## 11 Attaching the center assembly

- □ Align the Center Shelf (I) between the Left and Right Partitions (H and K). Push together, inserting the pre-installed screws (II) on the Center Shelf (I) into the holes on the Left and Right Partitions (H and K) as shown.
- □ Tighten the fasteners on the Left and Right Partitions (H and K) using a Phillips Screwdriver.



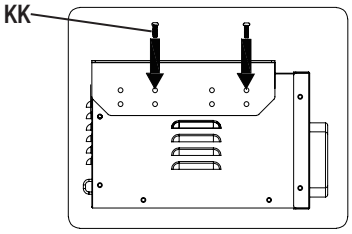

## 12 Assembling the fireplace

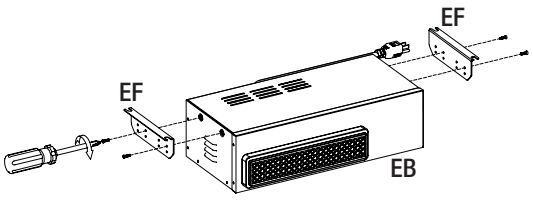
- □ Locate the Front Panel with Control Button (EA).
- □ Using Screws (JJ), secure the Front Panel with Control Button (EA) between the Left and Right Inside Partitions (H and K) and just below the Center Shelf as shown.




## 13 Attaching the insert brackets

- □ Locate the Brackets (EF) and secure to each side of the Heater Box (EB) using Bolts (KK).

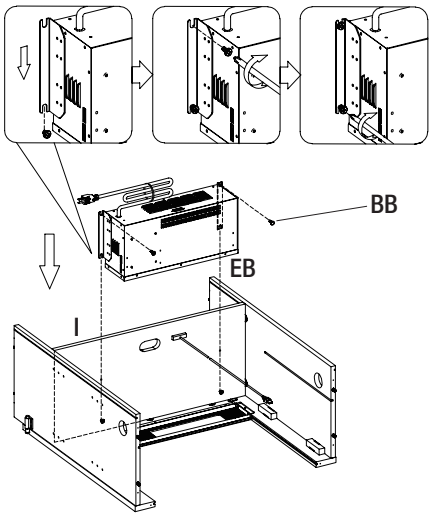


# Assembly (continued)

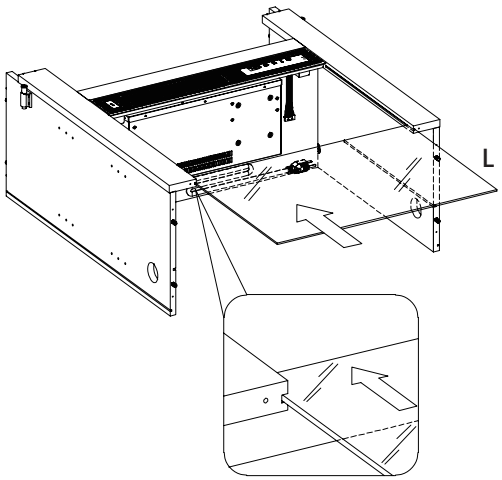
## 14 Installing the heater box

- ☐ Locate the Heater Box (EB) and align it behind the Center Shelf (I).
- ☐ Secure the Heater Box (EB) to the Center Shelf (I) using Bolts (BB).
- ☐ Tighten on both sides using a Phillips screwdriver.



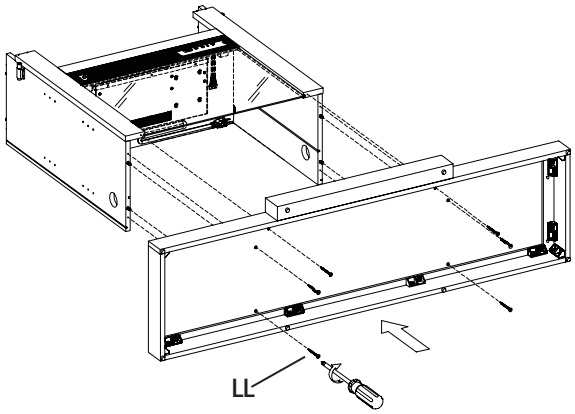

## 15 Placing the glass front

- ☐ Turn the unit over so that Control Panel Support is now facing upward.
- ☐ Locate the Glass Panel (L).
- ☐ Carefully insert the Glass Panel (L) into the grooves of the surround rails as shown. Slide all the way in until the glass meets the bottom of the Control Support Panel.




## 16 Attaching the base

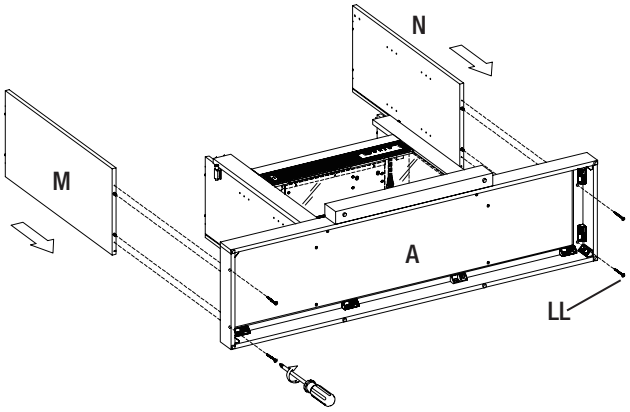
- ☐ Locate the Base (A) and align the Base (A) with of the center assembly.
- ☐ Insert Screws (LL) through the Base (A) and into the pre-drilled holes on the edges of the center assembly as shown.
- ☐ Securely tighten all screws using a Phillips screwdriver.



# Assembly (continued)

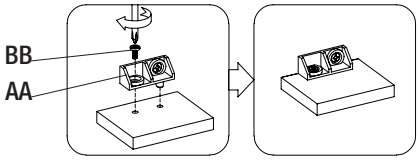
## 17 Attaching the side panels

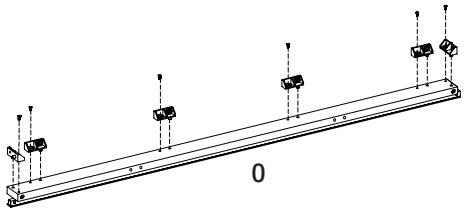
- ☐ Locate the Left and Right Side Panels (M and N).
- ☐ Align the Left and Right Side Panels (M and N) with the Base (A).
- ☐ Insert Screws (LL) through the Base (A) and into the pre-drilled holes on the edges of the Left and Right Side Panels (M and N) as shown.




## 18 Preparing the top front rail

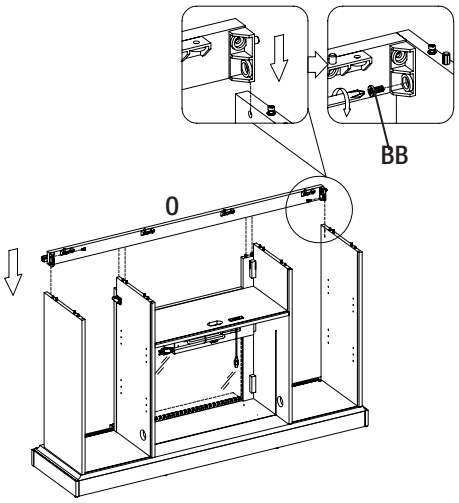
- ☐ Locate the Top Front Rail (O).
- ☐ Insert Bolts (BB) through the two-hole Plastic Connector Blocks (AA) and into the pre-drilled holes on the Top Front Rail (O) as shown.
- ☐ Tighten Bolts (BB) with the Phillips screwdriver.




## 19 Attaching the top front rail

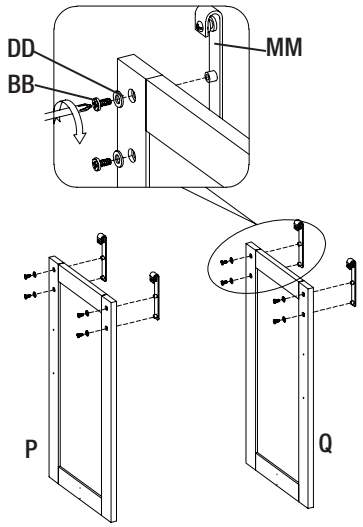
- ☐ Locate the Top Front Rail (O) with the edges of the main assembly.
- ☐ Align the Top Front Rail (O) with the edges of the main assembly, so that Bolts (BB) can attach through the connector blocks into the sides of the stand.



# Assembly (continued)

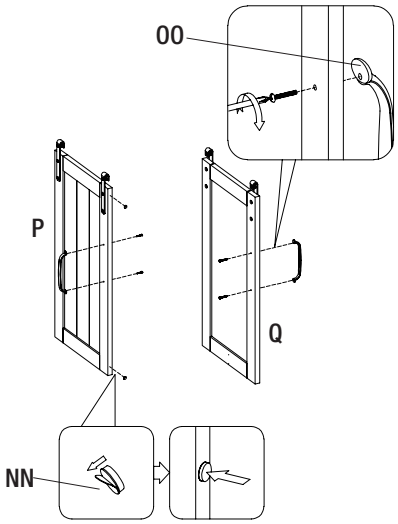
## 20 Assembling the rolling doors

- ☐ Locate the Left and Right Rolling Doors (P and Q).
- ☐ Place the Rolling Door Hangers (MM) on the outside of the Left Rolling Door (P).
- ☐ Insert Bolts (BB) through Flat Washers (DD) and into the pre-drilled holes on the other side of the door.
- ☐ Tighten Rolling Door Hangers (MM) through the door using a Phillips Screwdriver.
- ☐ Repeat these steps for the Right Rolling Door (Q).



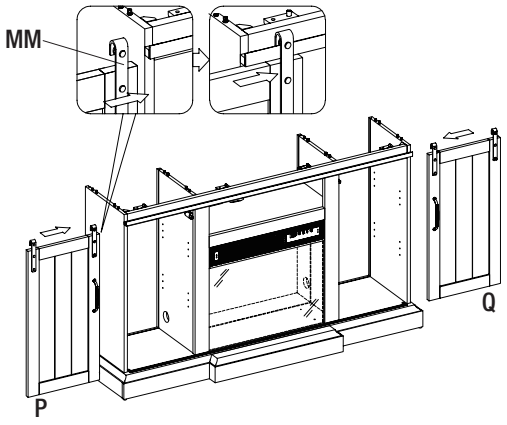

## 21 Attaching the door handles

- ☐ Each Door Handle (OO) has pre-attached screws. Remove these screws and place the Door Handles (OO) over the Predrilled holes in each Rolling Door (P and Q).
- ☐ Place the pre-attached screws on the other side of each Rolling Door (P and Q) and tighten with a Phillips screwdriver through the door and into the Door Handle (OO).
- ☐ Place the Door Bumpers (NN) on the inner edge of each Rolling Door (P and Q) as indicated. Simply pull off the adhesive and stick.




## 22 Attaching the rolling doors

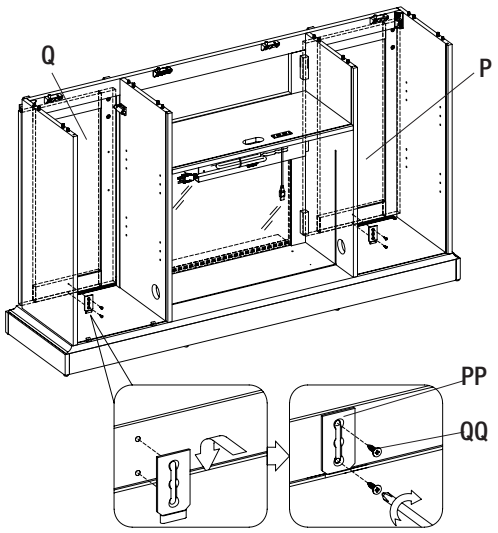
- ☐ Align the Left Rolling Door (P) with the roller track. With the Rolling Door Hanger (MM) slipped over the roller track, push the Left Rolling Door (P) toward the center of the unit.
- ☐ Repeat to attach the Right Rolling Door (Q).



# Assembly (continued)

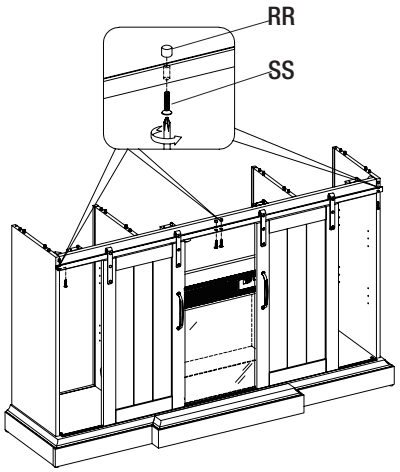
## 23 Attaching the track guide

- ☐ From the back of the unit, insert Screws (QQ) through the Sliders (PP) and into the pre-drilled holes in each Rolling Door (P and Q).



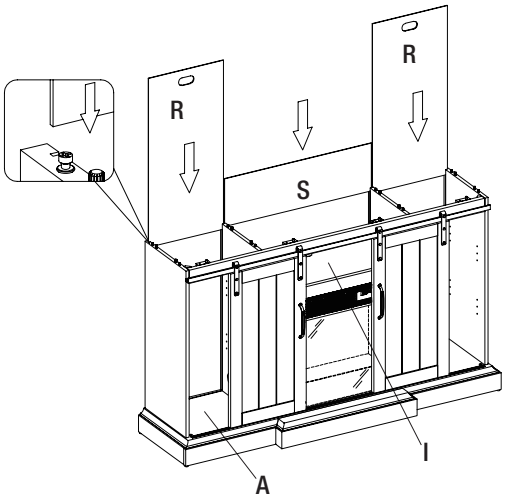

## 24 Attaching door stoppers

- ☐ Insert the Bolts (SS) through the roller track to secure the Door Stoppers (RR).




## 25 Attaching the back panels

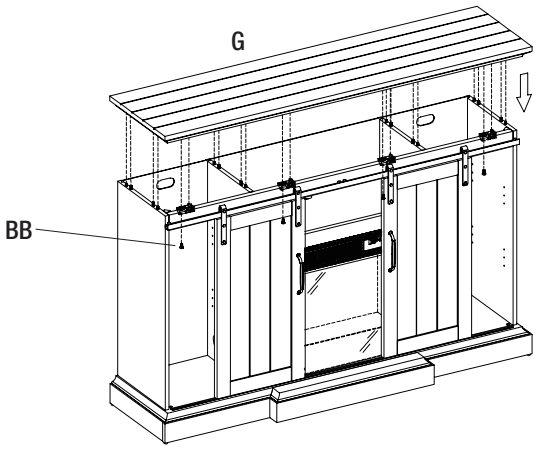
- ☐ Locate the Side Back Panels (R) and Center Back Panel (S).
- ☐ Slide the Side Back Panels (R) into the grooves between the inner and outer side panels as shown. Slide all the way down until the Side Back Panels (R) meet the Base (A).
- ☐ Slide the Upper Back Panel (S) into the grooves between the center partitions. Slide all the way down until the Upper Back Panel (S) meets the bottom of the Center Shelf (I).



# Assembly (continued)

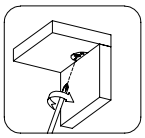
## 26 Attaching the top panel

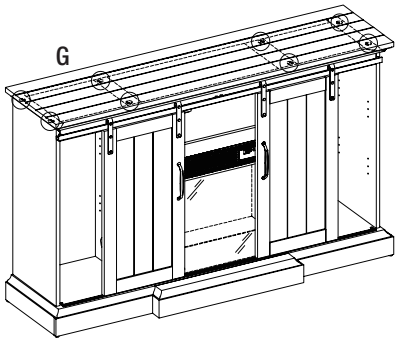
- ☐ Place the Top Panel (G) on top of the main assembly while aligning the pre-installed screws on the edges of the main assembly with the pre-drilled screw holes on the Top Panel (G).
- ☐ After inserting the screws (BB) into the holes, tighten the fasteners from underneath the Top Panel (G) using a Phillips screwdriver as shown.




## 27 Securing the top panel

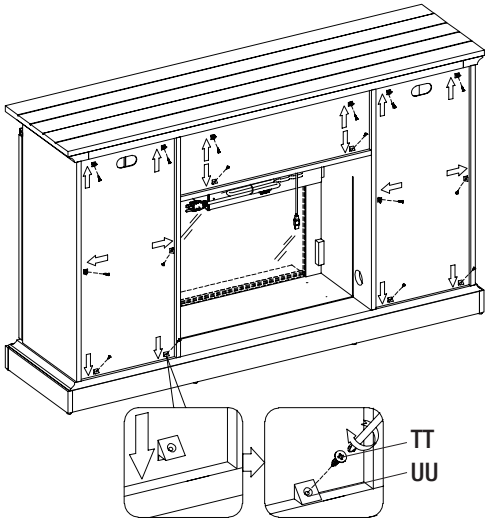
- ☐ Insert screws into the pre-drilled holes, tightening the fasteners from underneath the Top Panel (G) using a Phillips screwdriver as shown.






## 28 Securing the back panels

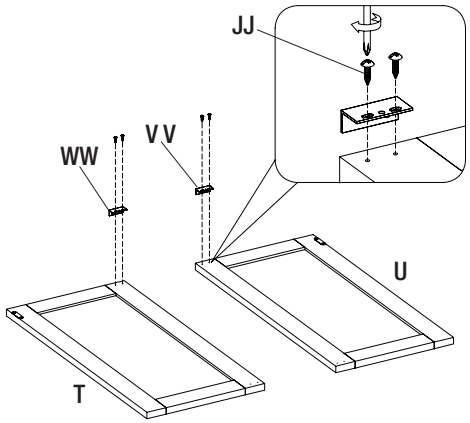
- ☐ Place the Back Panel Brackets (UU) between the back panels and the grooves of the assembly as shown.
- ☐ Fasten each Back Panel Bracket (UU) using Screws (TT). Repeat until all brackets are in place as indicated by the diagram.



# Assembly (continued)

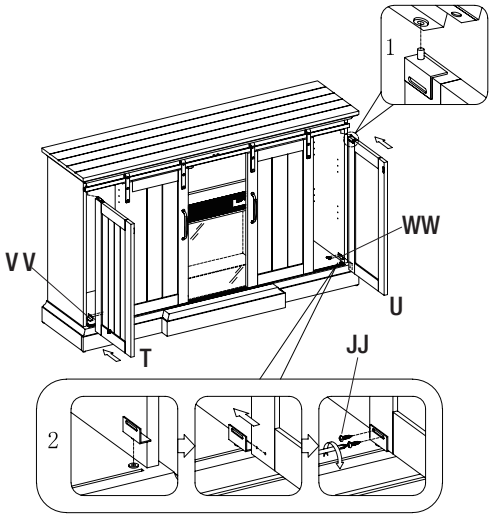
## 29 Attaching the cabinet door hinges

- ☐ Locate the Left and Right Cabinet Doors (T and U).
- ☐ Attach the Right and Left Pin Hinges (V V and WW) to the main assembly.
- ☐ Insert Screws (JJ) to secure into place.



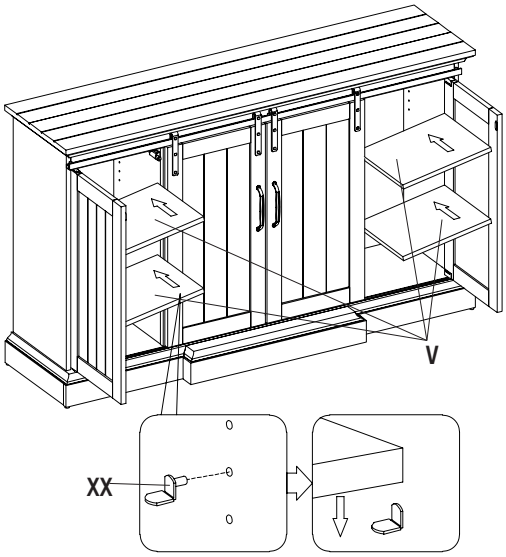

## 30 Attaching the cabinet doors

- ☐ Slide the Right Cabinet Door (U) into the grooves and attach the Left Pin Hinges (WW) to the main assembly, then insert Screws (JJ) to secure into place.
- ☐ Slide the Left Cabinet Door (T) into the grooves and attach the Right Pin Hinges (V V) to the main assembly, then insert Screws (JJ) to secure into place.




## 31 Inserting the adjustable shelves

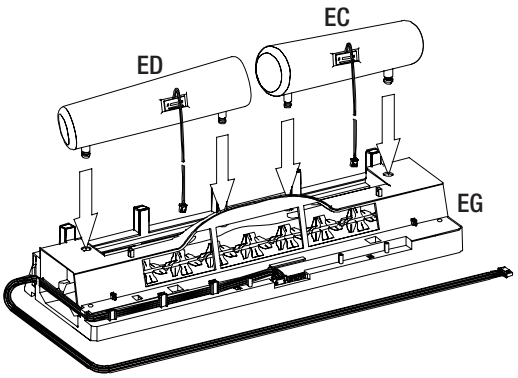
- ☐ Locate the four Adjustable Shelves (V).
- ☐ Insert the Shelf Pins (XX) into the pre-drilled holes on the inside of each cabinet side panel at your desired height. Align all pins to the same height to ensure your shelf is level.
- ☐ Rest the Adjustable Shelves (V) on the Shelf Pins (XX) as shown.



# Assembly (continued)

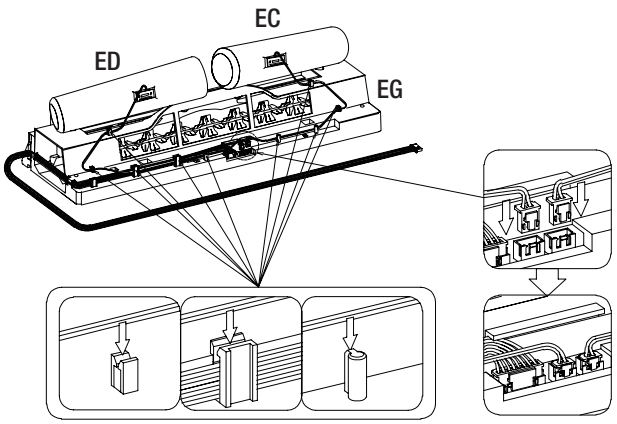
## 32 Assembling the log set

- ☐ Place the Log set Left (EC) into the Ember Bed (EG) as shown.
- ☐ Repeat with the Log set Right (ED).



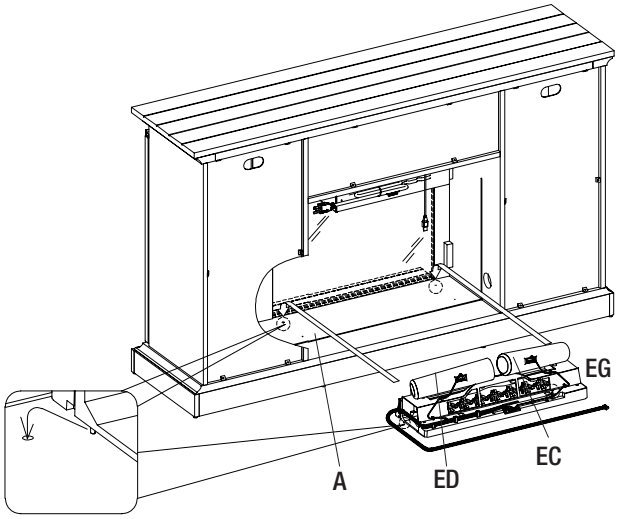

## 33 Assembling the log set

- ☐ Route the wires of the Log set Left (EC) and the Log set Right (ED) down the back of the Ember Bed (EG) and into the receiving tabs to secure in place. Refer to the lower diagram.
- ☐ Gently plug the cords from both the Log set Left (EC) and the Log set Right (ED) into the ports as shown. Ensure the cords are plugged in straight.




## 34 Installing the log assembly

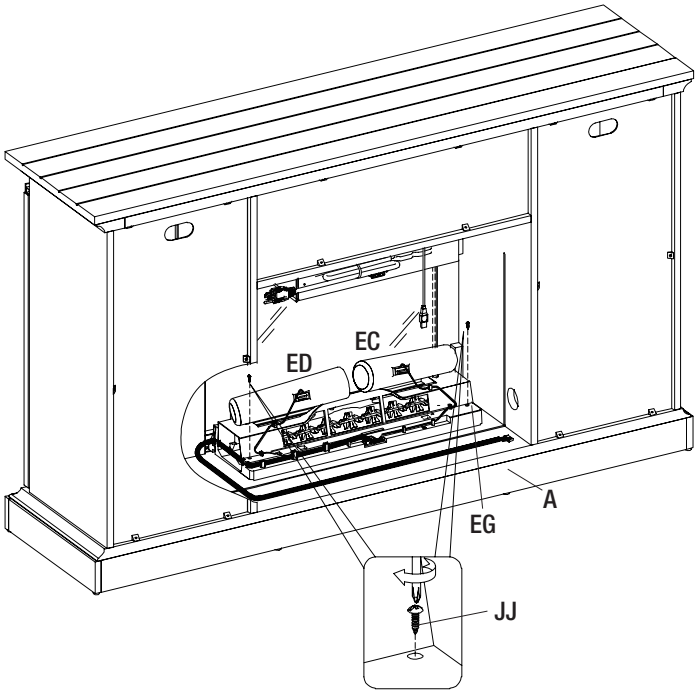
- ☐ Place the assembled Log Set (EC/ED) and Ember Bed (EG) into the back of the unit behind the glass panel.
- ☐ Push the tabs beneath the log set into the holes on the Base (A).



# Assembly (continued)

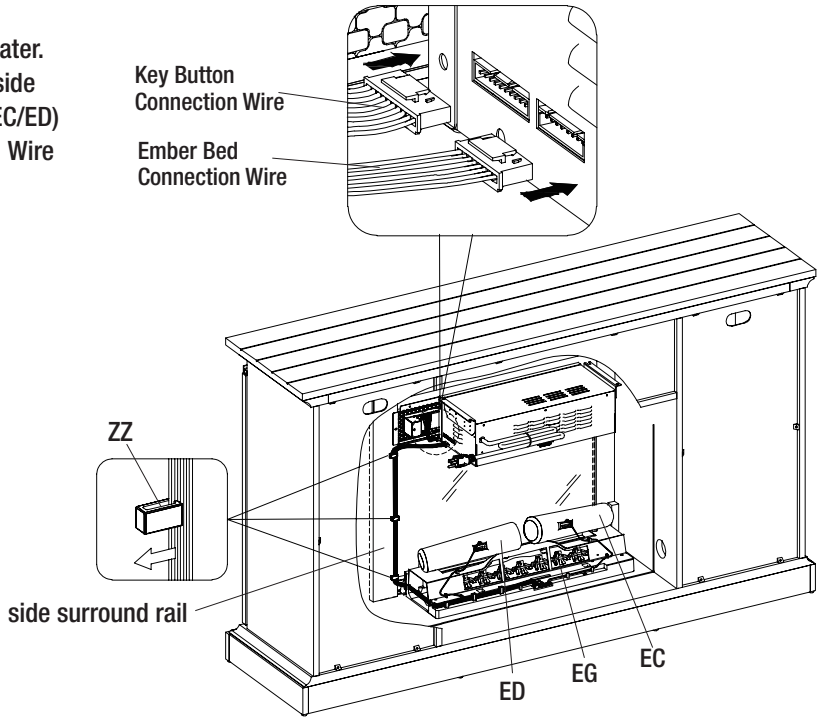
## 35 Securing the log set

- ☐ Once the log set is in place, secure with Screws (JJ) through the bottom of the Log Set (EC/ED) and Ember Bed (EG) and into the Base (A).




## 36 Connecting the fireplace wiring

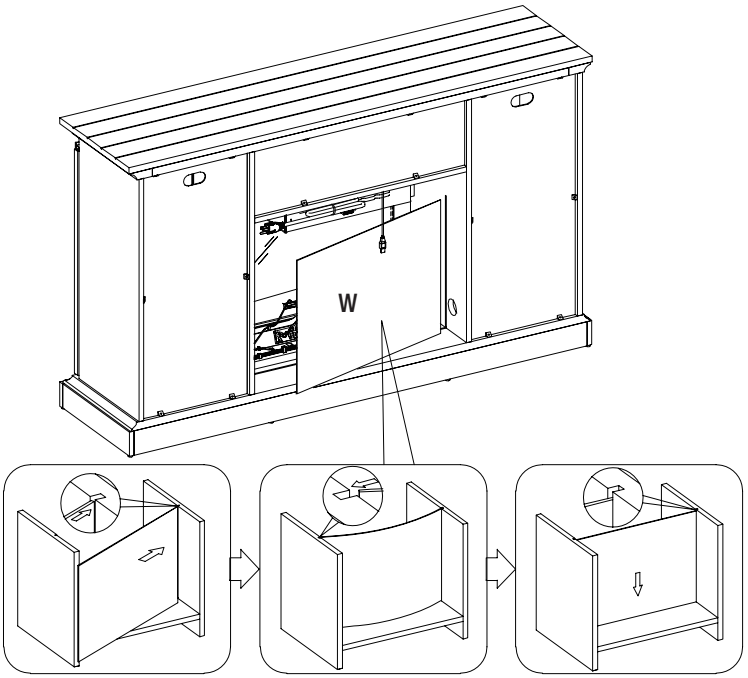
- ☐ Connect Key Button Connection Wire to heater.
- ☐ Insert the Ember Bed Connection Wire into the heater.
- ☐ Route the Ember Bed Connection Wire down the side surround rail and along the back of the Log Set (EC/ED) and Ember Bed (EG), securing it in place with the Wire Clips (ZZ) as shown.



# Assembly (continued)

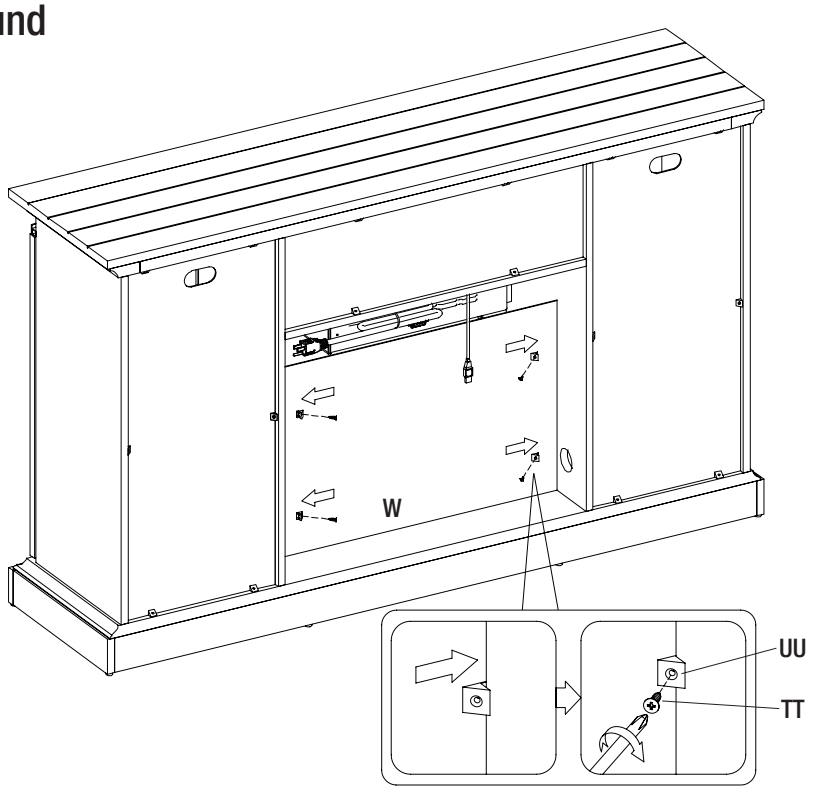
## 37 Placing the fireplace background

- □ Locate the Electric Fireplace Back Panel (W).
- □ Only slightly bend the wallpaper and fit it into the back of the fireplace.
- □ Note that this back panel is reversible and can be placed with either side facing the fireplace insert for a customizable look.




## 38 Securing the fireplace background

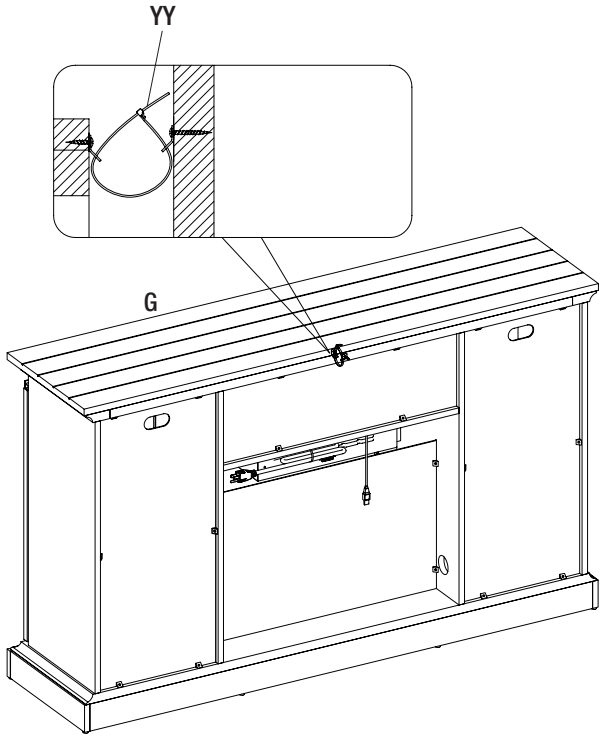
- □ Place the Back Panel Brackets (UU) between the Fireplace Back Panel (W) and the grooves of the assembly as shown.
- □ Fasten each Back Panel Bracket (UU) using Screws (TT). Repeat until all brackets are in place as indicated by the diagram.



# Assembly (continued)

## 39 Installing the tipping restraint hardware

- ☐ When the Tipping Restraint Hardware (YY) is properly installed, it can provide protection against unexpected tipping of the Unit due to small tremors, bumps or climbing.
- ☐ Each Tipping Restraint Hardware (YY) includes one Unit Anchor, one Wall Anchor, one Anchor Tether, and four Anchor Screws. Use these to complete the following steps for a proper installation.
- ☐ Locate a secure wall stud behind the unit closest to the left side.
- ☐ Align the Unit Anchor with a wall stud and attach with two Anchor Screws using a Philips screwdriver. The Anchor Screws must pass through the Top Assembly (G) for proper installation.
- ☐ Align the Wall Anchor in the center of the wall stud, at level with the Unit Anchor, and attach with two Anchor Screws using a Philips screwdriver.
- ☐ On the Anchor Tether, detach the cable from the connector and loop the loose cable through the eyelets on the Wall Anchor and Unit Anchor. Reattach the loose cable to the connector, but do not tighten.
- ☐ Locate a secure wall stud behind the unit closest to the right side, and repeat the steps above.
- ☐ Tighten both Anchor Tethers by pulling the cable through the connector.




**NOTE:** Installation of the Tipping Restraint Hardware (YY) will provide a small space between the wall and the unit.

**WARNING:** Installing the Tipping Restraint Hardware will help prevent accidents or damage to the unit.

## ⚠ WARNING

- Unit must be placed on a level surface or leveled with included hardware (when applicable).
- Do not sit or stand on or allow children to climb, sit or stand on the assembled product.
- For safety reasons, it is imperative that this unit be mounted to the wall or floor.
- Unit can tip over causing severe injury or death.
- Do not exceed the recommended weight limits.
- Before cutting, drilling or hammering into any wall or floor surface, verify the location of electrical, plumbing and gas lines, Cutting may cause serious injury.

# Operation

**NOTE:** The control panel can be accessed at the upper-right corner of the insert.




## 1 Powering the fireplace

- Push the Power button to supply power to all functions of the fireplace and put the insert in a standby mode.
- Push the Power button again to turn off all functions.

**NOTE:** All previous settings are held in memory, so the next time you power up the fireplace, the unit will turn on with the same settings.

**NOTE:** Holding the Power button on the control panel for 10 seconds will disable the heater function.



## 2 Adjusting the flame

- There are 5 brightness levels that can be selected and OFF (00) setting. Settings F5 - F1 decrease in brightness.



## 3 Adjusting the heater

- Press the heater button on the control panel to turn on/off (00) and adjust the heater setting.
- The "+ / - " buttons on the remote will increase / decrease temperature setting.
- The thermostat setting range is 82°F - 62°F ( 27°C - 17°C) or continuously ON.
- The thermostat is adjustable by 2°F or 1°C increments.
- To change between °F and °C, press and hold the heater button on the control panel for 3 seconds.

**NOTE:** To change between °F and °C press and hold the Heater button on the control panel for 3 seconds.



## 4 Setting the timer

- Pressing the Timer button will cycle through the timer settings; 30 minutes, 1 Hour, 2H, 3H, 4H, 5H, 6H, 7H, 8H, 9H,and off (00).



## 5 Adjusting the flame speed

- The flame speed is only adjustable from the remote control. Each flame setting has 5 speed options available. Setting 1 is slowest ranging up to setting 5 which is the fastest.



## 6 Replacing the remote control battery

- When the remote control stops operating or its range seems reduced, it is time to replace the batteries with new ones.
  - On the back end of the remote, press and slide the battery door open and remove the old battery.
  - Insert two AAA batteries, checking that the + and - sides of the battery match inside the battery compartment.
  - Replace the battery compartment door.

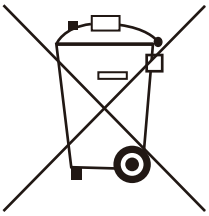
**NOTE:** Do not mix old and new batteries. Do not mix alkaline, standard (carbonzinc), or rechargeable (nicad, nimh, etc) batteries. Do not ingest batteries.

**NOTE:** Please operate the remote control at a slow measured pace. Press the remote control buttons with an even motion and gentle pressure. Repeatedly pressing buttons in rapid succession may cause the transmitter to malfunction.

**NOTE:** Batteries should be removed if the product is to be left unused for a long time.

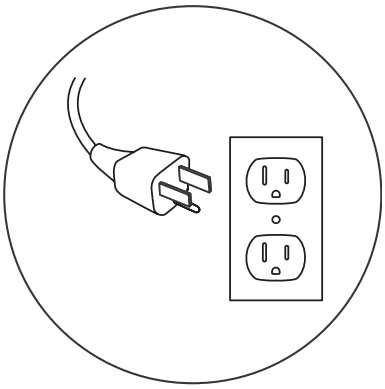
## 7 Disposing of used batteries

- The battery may contain hazardous substances that could endanger the environment and human health.
- This symbol marked on the battery and/or packaging indicates that used battery should not be treated as municipal waste. Instead it shall be left at the appropriate collection point for recycling.
- By correctly disposing used batteries, you prevent potential negative consequences for the environment and human health. Recycling used materials also conserves natural resources.
- For more information about collecting and recycling used batteries, please contact your local municipality, your waste disposal service or the point of sale where you purchased this product.



# Operation (continued)

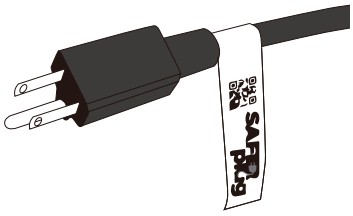
## 8 Power cord information



- This heater is for use on 120 volts. The cord has a plug as shown in the figure.
- Connect to properly grounded outlets only.
- Do not use a two-prong adapter. Never use with an extension cord or relocatable power tap (outlet/ power strip).

## 9 Patented Safer Plug® information

SAFER PLUG




- This product is equipped with a Safer Plug®, which is an advanced safety device that helps prevent electrical fires caused from faulty outlets.
- Overloading of outlets, adapters and surge protectors may cause overheating, damage, and increased risk of fires. The Safer Plug continuously monitors the temperature in the plug and outlet and will turn off the heater to prevent unsafe outlet overheating.
- If the Safer Plug cuts the power due to unsafe conditions it will show an " Er " message on the screen. If this occurs the Safer Plug has prevented a potentially unsafe condition.
- To reset the device if this occurs, first allow the plug to cool down. Once the plug has cooled down, unplug the device and wait 5 seconds, then plug back in and continue to use normally.
- If the Safer Plug continues to activate, your outlet may be faulty. Check your heater cord and plug connections. Faulty wall outlet connections or loose plugs can cause the outlet or plug to overheat. Be sure the plug fits tight in the outlet. Heaters draw more current than small appliances. Overheating of the outlet may occur even if it has not occurred with the use of other appliances. During use check frequently to determine if your plug outlet or faceplate is HOT! If so, discontinue use of the heater and have a qualified electrician check and/or replace the faulty outlet(s).

## 10 SAFER SENSOR™ information

SAFER sensor™
FIRE PREVENTION TECHNOLOGY

- This product is equipped with a Safer Sensor™; an advanced safety device that helps prevent heaters from being accidentally covered or blocked causing a potentially unsafe condition.

- The Safer Sensor™ detects if an object is too close to the front of the heater potentially obstructing the air outlet. If blocked, the control panel will flash "E5" icon and the heater will be turned off. Once the object has been moved and after user presses the Power button, "E5" will disappear and the unit will be back on the previous setting with the heat on.

# FCC/IC Information

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- □ Reorient or relocate the receiving antenna.
- □ Increase the separation between the equipment and the receiver.
- □ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- □ Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.

# Care and Cleaning

- □ Dust your fireplace regularly with a soft non-lint-producing cloth or household dusting product.
- □ Clean your fireplace with a gentle non-abrasive household cleaner. Dry your fireplace immediately with a soft cloth or towel.

- □ The motors used on the fan and the flame generator assembly are pre-lubricated for extended bearing life and require no further lubrication. However, we recommend periodic cleaning/vacuuming of the fan/heater.
- □ Make sure the unit is turned OFF and unplugged whenever you are cleaning the heater or fireplace.

**WARNING:** Make sure the power is turned off before proceeding with repairs. Any electrical repairs or rewiring of this unit should be carried out by a licensed electrician in accordance with national and local codes. If repairing or replacing any electrical component or wiring, the original wire routing, color coding and securing locations must be followed. During any service of this appliance, the power to the unit must be turned off. First turn the main power switch to the OFF position. Then remove the electrical plug from the wall outlet.

**WARNING:** Electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock and injury to persons.

**WARNING:** Do not use this fireplace if any part of it has been under water. Immediately call a qualified service technician to inspect the fireplace and replace any part of the electrical system.

**WARNING:** Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electrical shock or personal injury.

# Troubleshooting

| PROBLEM | ROOT CAUSE | CORRECTIVE ACTION |
|---|---|---|
| Fireplace stopped heating before reaching the desired temperature. | Fireplace has reached set temperature. Temperature around fireplace might be a few degrees higher than other area in the room. | Set the fireplace to a higher temperature or always “on”. |
| Display shows "E 1" | The thermostat sensor is broken or disconnected. | Unplug the fireplace, remove the back panel of the fireplace and check that the thermostat is plugged into the main circuit board. If this does not solve the problem contact customer service for a replacement thermostat sensor. |
| Display shows "E2" | The thermostat sensor short circuited. | Contact customer service for a replacement thermostat sensor. |
| Display shows "E3" | Manual Reset overheat protection has triggered. | Inspect the heater and check that the air inlets and outlets are not blocked as this may cause overheating. Unplug the heater for 30 minutes and allow it to cool down. Replug and operate. Monitor the heater for signs of overheating. If the problem persists discontinue use of the heater and contact customer service. |
| Display shows “ E5 “ | The heater air outlet is blocked. | Verify there is a 3 ft. clear space in front of the heater air outlet. |
| Display shows " Er" | Power cord overheating protection has activated. | Check your heater cord and plug connections. Faulty wall outlet connections or loose plugs can cause the outlet or plug to overheat. Be sure the plug fits tight in the outlet. Heaters draw more current than small appliances. Overheating of the outlet may occur even if it has not occurred with the use of other appliances. During use check frequently to determine if your plug outlet or faceplate is HOT! If so, discontinue use of the heater and have a qualified electrician check and/or replace the faulty outlet(s). |
| Heater does not blow warm air. | The heater is in a cool down cycle. | Normal operation will continue to run for less than one minute before shutting down. Times will vary based on temperatures. During this time cool air will blow. |
| | Thermostat setting is preventing heater from turning on. | Adjust the temperature settings to ensure that the thermostat is set higher than the current room temperature. |
| There is no power and the logs do not glow. | There is no power to the unit. | Check that the unit is plugged into a standard 120V outlet. Press the Power button several times and make sure power is set to the “ON”position. |
| The logs are not glowing, and there is no flame effect. | The flame effect turned off. | Press the Flame button several times. |
| Flame effect works but heater function does not and the emberbed flashes when the Heater button is pressed. | The heater is disabled. | With the power on press and hold the Power button on the control panel for 10 seconds. Once re-enabled the emberbed lights will flash multiple times. |

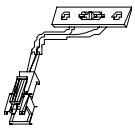
# Troubleshooting (continued)

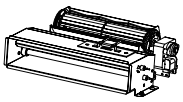
| PROBLEM | ROOT CAUSE | CORRECTIVE ACTION |
|---|---|---|
| The remote control is not working. | There are no batteries. | Change the remote batteries. |
| | The signal is poor. | Operate remote transmitter at a slow measured pace.<br>Press the remote control buttons with an even motion and gentle pressure. Repeatedly pressing buttons in rapid succession may cause the transmitter to malfunction. |
| | The remote is too far from the heater. | Operate the remote at a distance less than 20 ft from the front of the appliance; point the remote at the control panel. |

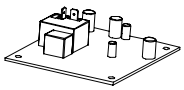
# Replacement Parts

For replacement parts, call our customer service department at 1-800-986-3460, Monday - Friday 8 A.M. - 7 P.M. EST, and Saturday 9 A.M. - 6 P.M. EST.

| Part | Description | Qty. | PART NUMBER |
|---|---|---|---|
| 1 | Thermostat Sensor | 1 | Y21-S307-P186 |
| 2 | Blower/ Heater Assembly | 1 | Y21-S307-P01 |
| 3 | Main Circuit Board | 1 | Y21-S326-P15 |
| 4 | Key Button Connection Wire | 1 | Y21-S307-P187 |
| 5 | Ember Bed Connection Wire | 1 | Y21-S307-P188 |
| 6 | Flame Generator Drive Motor | 1 | Y21-S307-P189 |
| 7 | Flame Circuit Board | 1 | Y21-S307-P40 |
| 8 | Control Panel Circuit Board | 1 | Y21-S307-P32S |
| 9 | Remote Control | 1 | P185HD |
| 10 | Log set left | 1 | Y21-S307-P20L |
| 11 | Log set right | 1 | Y21-S307-P20R |
| 12 | Ember bed | 1 | Y21-S307-P21 |

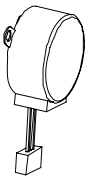

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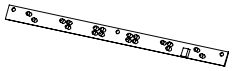

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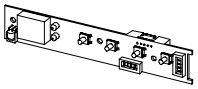

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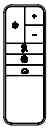

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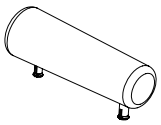

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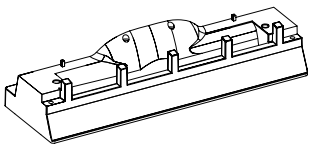

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call Home Decorators Collection Customer Service
Monday - Friday 8 A.M. - 7 P.M. EST, and Saturday 9 A.M. - 6 P.M. EST.

**1-800-986-3460**

**HOMEDEPOT.COM/HOMEDECORATORS**

Retain this manual for future use.