

Thank you for purchasing a Nite Ize product - we hope you love it. Please know that we stand behind our products 100%. If you are not satisfied with your purchase, don't worry, we've got you covered - simply give us a call for a repair, replacement, or exchange. Although we strive to use the highest quality materials and craftsmanship, some products will eventually wear out.

If you have any Nite Ize product that has stopped performing before its reasonable lifetime (not due to misuse or neglect), please give us a call and we promise to make it right. For our products that contain rechargeable batteries, we'll gladly replace the batteries for the first two years.

The Worry Free Guarantee applies only to products purchased from Nite Ize directly or its authorized resellers. If you don't remember where you purchased your product, let us know and we'll figure out a solution.