



Inspection:

- Inspect your tiles before they are installed.
- Always layout your material prior to installation to ensure the appearance meets desired results. Apollo Tile is in no way responsible for the installation of our tiles or thereafter. The responsibility for correct installation rests with the end user. Some materials may be susceptible to scratching in handling, installation and use.

Installation:

- To prolong the life and beauty of your installation, it is best to secure a licensed installer familiar with the industry standards established in the NTCA and ANSI handbooks for tile and trade installation.
- Installing glass tile involves some basic procedures that differ from installing ceramic tile or stone tile. Use a high-quality wet saw with a diamond blade for glass tiles to cut the mosaic.
- Make sure that glass tile is installed over the proper substrate. This is one of the most important factors in ensuring a good installation. The surface you are tiling must be clean, sound surface and free of dirt, oils, including curing compounds, and sealers. Substrate should be free of cracks and if in water should be waterproof. If necessary, use the installation material manufacturer's membrane for cracks and water protection.
- Particular care should be taken to use the correct adhesive, grout and sealants. Using the wrong setting material can cause damage to the color and beauty of glass mosaic. The installer is responsible for choosing and using the correct installation practices to achieve an acceptable finished product. Apollo Tile is in no way responsible for the damages caused to glass mosaic by wrong setting material or grout.
- We recommend using a white thin-set mortar or setting material for glass materials to keep color consistent with the samples. Do not spread the adhesive over large surfaces; otherwise, it will dry before laying the mosaics. Once the sheet has been fitted in place, press down with a rubber tile float, making sure that the distance between the mosaic sheets is the same as the distance between each of the mosaic chips to ensure a uniform layout and equal joint widths. All installation materials should be used according to the manufacturer's instructions.

Care and Maintenance

Glass mosaic is durable and stain resistant, but care should be taken to prolong the beauty of the mosaic. To maximize the life of your mosaic and retain its artistic integrity, please consider the following:

- Use only a mild, pH-neutral detergent cleaner and damp sponge or rag to clean your mosaic.
- **Do not** use acid, alkaline, and solvent-based cleaners. They can damage and/or discolor the tiles and the grout.
- **Do not** wax any part of your mosaic.
- **Do not** let stains sit on your mosaic's surface for extended periods. Clean promptly.