

WARRANTY

KITCHENAID CUTLERY LIFETIME LIMITED WARRANTY (U.S.A. AND CANADA ONLY)

Your KitchenAid cutlery is warranted to be free of defects in material and workmanship under normal household use when used according to the instructions furnished with the product in the U.S. and Canada. This warranty applies to the purchaser and any succeeding owner of the product, with proof of purchase. This warranty does not cover damage or defects due to normal wear, misuse, abuse, impact, or failure to follow the manufacturer's use and care instructions. KitchenAid will repair or replace the product at our sole discretion with an identical or similar product.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT OR PART REPLACEMENT AT OUR DISCRETION AS PROVIDED HEREIN. Warranty service may only be arranged by contacting the KitchenAid Customer eXperience Center. This limited warranty is valid in the United States and Canada and applies only when the product is used in the country in which it was purchased.

WHAT IS NOT COVERED BY THIS WARRANTY

1. Damage from ordinary wear and tear such as scratches, dents, stains, or discoloration to all surfaces, or other damage that does not impair the function of the cutlery.
2. Damage due to improper handling, accident, abuse, misuse, fire, flood, theft, acts of God, neglect, corrosion, modification, exposure to extreme temperatures, or failure to follow the manufacturer's use and care instructions.
3. Shipping, freight, or insurance fees to deliver replacement parts or return defective products to an Authorized KitchenAid Service Center.
4. Use of this product in commercial applications.
5. Minor imperfections or blemishes due to variations in paint, enamel, or metals.
6. Replacement product or parts when used outside the United States or Canada.
7. Surface damage due to chemical interaction or cleaning agents including, but not limited to, scouring pads, abrasive cleaners, or automatic dishwashers.
8. Replacement of cutlery sets; only the defective part or item will be replaced.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY LIMITED WARRANTY OF MERCHANTABILITY OR LIMITED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO 1 YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT OR PART REPLACEMENT AT OUR DISCRETION AS PROVIDED HEREIN. KITCHENAID SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow exclusion or limitation of incidental or consequential damages, so these limitations may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

Outside the United States and Canada this warranty does not apply. If you need warranty service, contact the KitchenAid Customer eXperience Center at 1-800-541-6390 in the USA or 1-800-807-6777 in Canada.

KITCHENAID CUTLERY WARRANTY (OUTSIDE THE U.S.A. AND CANADA)

Lifetime limited warranty applies to U.S.A. and Canada only. For warranty information as it applies to other countries, visit international.KitchenAid.com.