

1-Year Limited Warranty Commercial Applications

Universal Hardware extends a one year limited warranty from the original date of purchase to the Original User of the products manufactured by the Company (the "Product") against defects in material and workmanship. Certain Products contain restrictions to this limited warranty. Please see below for specific Product warranty information.

The provisions of this warranty do not apply to Products:

- (i) Used for purposes for which they are not designed or intended; (ii) which have been subjected to alteration, abuse, misuse, negligence or accident; (iii) which have been improperly stored, installed, maintained or operated; (iv) which have been used in violation of written instructions provided by Universal Hardware; (v) which have been subjected to improper temperature, humidity, or other environmental conditions (i.e., corrosion); or (vi) which, based on Universal Hardware's examination, do not disclose to Universal Hardware's satisfaction non-conformance to the warranty. Additionally, Universal Hardware will not warrant ANSI A156.2 Grade 2 lever Product installed in educational facilities and student housing.

1 Year Limited Warranty: Residential Applications

Subject to the terms and conditions of this warranty, the Company extends a limited year mechanical and finish warranty to the Original User of the Product against defects in material and workmanship as long as the Original User occupies the residential premises upon which the Product was originally installed.

The provisions of this warranty do not apply to Products:

- (i) used in commercial applications; (ii) used in common area applications; (iii) used for purposes for which they are not designed or intended; (iv) which have been subjected to alteration, abuse, misuse, negligence or accident; (v) which have been improperly stored, installed, maintained, or operated; (vi) which have been used in violation of written instructions provided by Universal Hardware; (vii) which have been subjected to improper temperature, humidity, or other environmental conditions; or (viii) which based on Universal Hardware's examination do not disclose to Universal Hardware's satisfaction non-conformance to the warranty. Additionally, this warranty DOES NOT COVER scratches, abrasions, or deterioration due to the use of paints, solvents or other chemicals.

Exclusions

Oil Rubbed Bronze finish is designed to improve over time and change in appearance, creating a living finish through daily use and thus, finish discoloration is not applicable to the above warranty.

Additional Terms & Conditions Applying to Both Commercial & Residential Applications of Commercial Products

What the Company Will Do: Upon return of the defective Product to the Company, the Company's sole obligation, at its option, is to either repair or replace the Product.

Original User: This warranty only applies to the Original User of Products. This warranty is not transferable.

What is Not Covered: The following costs, expenses and damages are not covered by the provisions of this limited warranty: (i) labor costs including, but not limited to, such costs as the removal and reinstallations of Products; (ii) shipping and freight expenses required to return Products to Universal Hardware; and (iii) any other incidental, consequential, indirect, special and/or punitive damages, whether based on contract, warranty, tort (including, but not limited to, strict liability or negligence), patent infringement, or otherwise, even if advised of the possibility of such damages. Some local laws do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

How Local Law Applies: This warranty gives you specific legal rights and you may also have other rights as otherwise permitted by law. If this Product is considered a consumer product, please be advised that some local laws do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply. Refer to your local laws for your specific rights under this warranty.

Warranty Claims: If you have a claim under this warranty, please contact Universal Hardware Customer Service (877-701-7837) for repair or replacement with purchase receipt.

Miscellaneous: The Company does not authorize any person to create for it any obligation or liability in connection with the Product. The Company's maximum liability hereunder is limited to the original purchase price of the Product. No action arising out of any claimed breach of this warranty by the Company may be brought by the Original User more than (1) year after the cause of action has arisen.