



Things to Know Prior to Purchase:

Q: How do I know if installation is available in my area?

A: [Click here](#) to determine if professional installation is available in your area.

Q: What is included in the price shown?

A: Delivery, on-site installation, roof felt paper, drip edge and shingles. Check directly below to see what floor system is included on your shed of interest. This applies to our sheds with installation included only.

Q: What kind of floor system is included in your installed sheds?

A:

Model Names:	Floor system included:
Majestic, 8'x12' Meridian, 8'x12', Briarwood, Sequoia and Columbia	Pro-grade heavy-duty treated floor system with 12" o.c. frame that resists rot and decay.
Princeton, Montana, and 8'x10' Meridian	Standard floor – 2x4 treated frame, 16" o.c. joist spacing with OSB floor decking

Q: How do I schedule an installation date after purchase?

A: We will contact you 48 hours after purchase to set an installation date.

Q: Will my installer call prior to arrival to confirm my order?

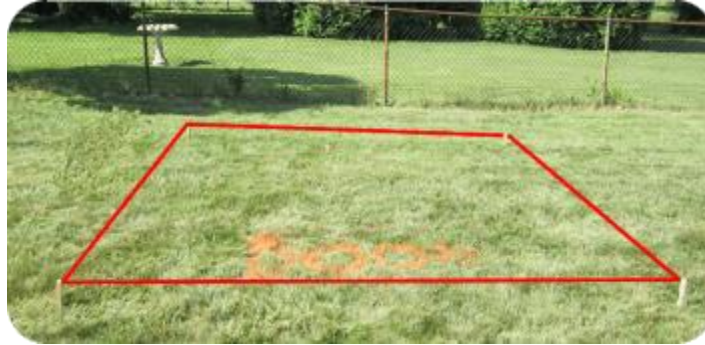
A: Yes. Your installer will also review your order details and confirm shed placement before beginning to build your shed.

Q: Do the sheds come fully assembled?

A: No. Our sheds are built on site.

Q: What should I do to prepare the site prior to your arrival?

A: We do require the construction area to be cleared and prepared to within 6" of level (front left, back to front), that we have at least 3' of clearance around and above the building site (4 feet if your building is larger than 160 sq. ft.). We also ask you place four stakes in the ground where you want the four corners of your building and a fifth stake where you would like the center of the door opening. We will also need access to electricity within 150 feet of the unit and unobstructed access to carry your materials to the building site. We will take care of the rest!



Q: Can you help me with my foundation?

A: Sure, give us a call at 1-800-221-1849.

Q: Can our shed be installed on piers, etc?

A: Yes, but we do not recommend it. We suggest that all sheds be built on concrete slabs and using solid cement blocks.

Q: How long does installation take?

A: The majority of our buildings can be installed in one day. If you are purchasing a 12' wide building, please allow 2 to 3 days for completion.

Q: Is there extra cost for installing accessories?

A: The price is included with the cost of the accessory.

Q: Do I need to be home during the shed installation?

A: It is not necessary to be present for every phase of the construction process. We do ask that you are initially available to show your shed installer the proper placement of your building and are also available upon completion to do a walk through inspection with our installer.

Q: Do I need leveling blocks?

A: Leveling blocks are not required in all states/counties, but be sure to your local requirements. Your Handy Home building will be built on 4x4 pressure treated runners. We will use treated leveling materials and shingle shims to level up the floor prior to assembling the building. If your ground is out of level greater than 6 inches, leveling blocks will be needed.

Q: Can I move the positions of the double doors?

A: Only on the models that feature flexible door location – such as the Somerset, Columbia, Berkley and Sequoia shed.



Q: What does overall or peak height mean?

A: This refers to the height from the floor to the peak of the building as illustrated on the left.

Q: What are your warranties for sheds and gazebos?

A:

Model Names:	Warranty:
Majestic, Princeton, Ocoee, Sherwood, Kingston, Cumberland, Phoenix and Montana	10-year limited warranty
Meridian and Briarwood	12-year limited warranty
Somerset, Columbia, Berkley and Sequoia	15-year limited warranty
Gazebos and Pergolas	15-year limited warranty

Q: What is your labor warranty?

A: 1-year warranty on labor

Q: Are your sheds sealed to prevent water from entering?

A: Our sheds are manufactured with the upmost precision to ensure every building meets our engineering standards. Once your shed is built, be sure to caulk all remaining joints besides the critical joints caulked by your installer. Following these simple steps will provide a barrier from the elements and prevent water from entering your shed.

Q: When talking about a building size, how do I know which is depth and width?

A: Width is always listed first; this is also the side that the door is located. Depth is always listed second. Example: 10'x8' (10 feet wide by 8 feet deep.)

Q: What is the max number of windows I can add on my shed?

A: There is no limit on the number of windows you can add. It is up to you!

Q. What is the standard roof snow load?

A: Typically around 20-25 pounds per square foot.

Q. What is the max wind resistance for your sheds?

A: 90 m.p.h.

Q: How much weight can the standard floors hold?

A: 40 pounds per square foot.

Q: Do your sheds accommodate lawn tractors?

A: Yes, most of our sheds can accommodate most lawn tractors. We recommend buying a ramp to aid getting your lawnmower or tractor in and out of your Handy Home shed.

Model Names:	Door Opening:
Majestic, Princeton, Cumberland, Montana, Somerset, Columbia, Berkley and Sequoia	64" wide door opening
Meridian	56" wide door opening
Ocoee, Sherwood, Kingston and Briarwood	48" wide door opening

Q: What size and style of a building is right for me?

A: Most people run out of floor space before wall space, so one method of determining what size you might need is to measure all of the big, bulky items (i.e. lawn mowers, snow blowers, etc.) that will likely be put on the floor of your shed. Don't forget to add some extra space to walk around these items. One of the common comments we hear from customers is "I wish I had bought a larger shed"...so when in doubt, we always suggest going up one size from what you think you need. This also gives you some room for growth!

Q: What types of standard building materials do you use?

A: Handy Home sheds are meant to last, therefore we use many of the same building materials used to construct your home:

- 40 year treated 4x4 runners
- Stud grade wall framing materials (2x3 on Majestic, Princeton, Ocoee, Sherwood, Kingston, Cumberland and Montana and 2x4 on all other sheds)
- 7/16 OSB roof sheathing
- LP® Smartside Engineered wood siding - treated to resist insects and fungal decay

PERMITS:

Q: Is a permit required for a Handy Home building to be erected on your property?

A: You will need to check on city ordinances before purchase. Permitting is usually determined by your township based on the size structure you choose. Additional charges may be required for adherence to local building codes.

Q: Who is responsible for obtaining a permit?

A: You are responsible for obtaining any necessary permits. If you require signed and stamped drawings they can be obtained from our customer service department for a fee – 1-800-221-1849.

FOUNDATION:

Q: I have an existing concrete slab, can you build on it?

A: Although the vast majority of our buildings are constructed on our wood floor system and sufficient for any application, we do have the ability to construct your Handy Home building on an existing slab provided the slab is level within 1/2" and appropriately sized. Because of the individual nature of each slab, please contact us to determine if your slab meets our specifications. Due to the additional installation labor and extra materials needed to properly secure the shed to your slab, there is no reduction in overall price.

Q: Can my shed be installed on piers, etc?

A: Yes, but we do not recommend it. We suggest that all sheds be built on concrete slabs or use solid cement blocks.

PAINT/CAULKING:

Q: Do your sheds come painted?

A: No. You are responsible for painting the shed upon completion. The outside shed walls are factory primed and ready for paint.

Q: Can you paint my shed for me?

A: No, we do not offer painting services at this time.

Q: Do I need to paint my building right away, what type of paint is recommended, and should I caulk the joints?

A: Buildings must be painted within 60 days of installation to maintain product warranty. All raw exterior wood must be primed using a quality exterior primer before painting. Nail holes, small knots and blemishes can be filled with exterior wood putty prior to priming. Seal all joints, seams and use an acrylic latex caulk application. All factory primed siding and trim must be painted using high quality exterior 100% acrylic-latex paint (we recommend a satin or semi-gloss finish) to protect your building. Be sure to paint all exposed edges of the siding, especially the bottom edge, and all six sides (top, bottom, two sides, front and back) of the doors.

Q: What kind of paint should I use for my floor?

A: Use an exterior porch and floor paint. If you plan on storing powered equipment inside your shed, use garage floor paint.

Q: What kind of paint do you recommend for my storage building?

A: We recommend a premium quality, exterior 100% acrylic latex paint. This paint is easy to work with and is offered at your local hardware or paint store. Don't forget to caulk all horizontal seams before painting for a well-protected, professionally finished result.

POST PURCHASE:

Q: Can my shed be moved after installation?

A: In most cases, depending on the size of the unit and the distance required, your building can be moved. Please keep in mind that each Handy Home shed is built on site and moving the building will void your warranty. That is why we request your presence at the beginning of the construction phase, to ensure you choose the proper location for your building the first time.

Q: You've already built my shed; but I want more options now.

A: We offer a wide array of options and accessories and we can customize each building to adequately meet your needs. When placing your order with one of our sales associates, please be sure to communicate your needs and intended use, they'll ensure you get the appropriate accessories. If for some reason you feel that an additional accessory or option is needed at a later date, please give us a call and we'll be glad to quote you an installed price. Please remember, it's always more cost effective to order all of your options during the initial purchase.

Q: Can you remove our old shed?

A: We do not offer removal services. Try looking for a shed hauler. Any large truck with a flatbed would also work well.

Q: What is your recommended maintenance of my new storage shed or gazebo?

A: Like your home, your new storage or recreational building will require occasional maintenance to insure many years of use and enjoyment. In addition to re-painting your building as needed, you must perform other maintenance.

- Keep all grass and other vegetation trimmed around the entire perimeter of the building.
- Do not mound soil or mulch against the siding of your building.
- Buildings which are built on a wood floor (Gazebos excluded), should be constructed on 4x4 treated runners which resist damage from ground moisture and insects (treated wood 4x4 runners not included in kit). These runners also elevate your buildings floor, allowing for important air circulation under the foundation. This circulation must be maintained to insure long life of your wood foundation; you must use a lattice or other material that will allow for proper air circulation.
- Do not stack anything against the exterior of your building, such as firewood, for any period of time.
- Locking doorknobs or levers should be sprayed with silicone or other lubricant to maintain locking mechanism and prevent freezing in cold climates.
- We do not recommend insulating or heating your building.
- Do not let sprinklers spray your building.

Q: Where can I get a digital copy of the instruction manual?

A: Our manuals can be conveniently downloaded online on HomeDepot.com.

Q: Can I buy replacement doors?

A: Yes, replacement doors start at \$175. You can order over the phone at 1-800-221-1849.

Q: Are your shed installers insured?

A: Having someone in your backyard that you can trust is important. We require all of our installers to maintain appropriate liability, vehicle and workman's compensation insurance. In addition, all installers must pass a rigorous background check and complete our training program before becoming certified as a Handy Home installer.

Q: Should your installers receive a tip?

A: It is not a common practice to tip installers. Installers are already compensated to install your shed.

Q: Can I receive a refund once installation is completed?

A: Purchase is non-refundable once installation has been completed.

Q: What do I do with defective parts?

A: Give us a call at 1-800-221-1849 and we can send out any replacement parts that you need or reimburse for parts purchased locally with a copy of the sales receipt that can be emailed, mailed, or faxed to our corporate office.

Q: Where are you located?

A: Our corporate office resides at 1000 Ternes Road Monroe, Michigan 48162.