

LIMITED PRODUCT WARRANTY

PRO+AQUA warrants that your new water conditioner is built of quality material and workmanship. When properly installed and maintained, it will give years of trouble free service.

Five Year Valve, Electronics and Resin Guarantee

PRO+AQUA will replace any part on the valve or electronics which fails or the softening resin within (5) five years from date of manufacture, as indicated by the serial number, provided the failure is due to a defect in material or workmanship. The only exception shall be when proof of purchase or installation is provided and then the warranty period shall be from the date thereof. Resin and internal control valve parts will not be covered for systems used to remove iron, manganese or with very high chlorine concentrated feed waters. We highly recommend having a pre-treatment system placed before the water softener if you are on well or city water.

Ten Year Warranty on Resin Tank and Brine Tank

PRO+AQUA will provide a replacement resin tank or brine tank to any original equipment purchaser in possession of the PRO+AQUA water softener that fails within (10) ten years after the date of purchase, provided that it is at all times operated in accordance with specifications and not subject to freezing or sunlight.

General Provisions

PRO+AQUA assumes no responsibility for consequential damage, labor or expense incurred as a result of a defect or for failure to meet the terms of these guarantees because of circumstances beyond our control. Installation workmanship failure is not covered under warranty. Damage caused by environmental conditions such as, lightning strikes, humidity or heat will not be covered under warranty. External uncovered installations are not covered by this warranty. System must be installed in a covered insulated area.

These warranties are in lieu of all other warranties expressed or implied, and we do not authorize any person to assume for us any other obligation on the sale of this water conditioner. No responsibility is assumed for delays or failure to meet these warranties caused by strike, government regulations or other circumstances beyond the control of Pro+Aqua.

Obtaining Warranty Coverage or General Inquiries

If coverage is available, you may obtain coverage under this Limited Product Warranty by providing PRO+AQUA with proof of original purchase, and that you are the original purchaser. In making the claim, please provide the order number, your name, address, phone number, a description of the product involved, and an explanation of the defect.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. THIS WARRANTY MAY BE TRANSFERRED TO A SUBSEQUENT OWNER WITH WRITTEN APPROVAL FROM PRO+AQUA AND PAYMENT OF STANDARD TRANSFER FEE.