



NOTE

To achieve the best results from your dishwasher, visit www.dishwashingexpert.com for general tips regarding the performance and operation of your dishwasher.

Before calling for service, review this list. It may save you both time and expense. This list includes common experiences that are not the result of defective workmanship or material in your dishwasher.

Food Soils Left on Dishes

- Choose another cycle for longer washing time.
- Check rack loading section for proper loading-avoid nesting items.
- Home water pressure may be too low-should be 20 to 120 pounds per square inch (psi).
- Check incoming water temperature. It should be about 120°F (49°C). (See Factors Affecting Performance.)
- Check water hardness. For extremely hard water, it may be necessary to install a water softener. (See Detergent Chart).
- Use Fresh Detergent.
- Make sure items are not blocking the spray arms, preventing them from rotating.
- Do not overload the dishwasher (See Preparing and Loading Dishes).
- Check to verify that the glass trap is maintained and installed properly (See Care and Cleaning).

Dishes not Dry

- Select heat dry option.
- Make sure the rinse aid dispenser is filled.
- Increase the discharge setting of rinse aid. (See Rinse Aid).
- Check the incoming water temperature. Be sure it is at least 120°F (49°C).
- Check for proper loading-avoid nesting items.

- Cups with a concave bottom will collect water. Load them at the far left and right of the upper rack so they will be held in a tilted position.
- Containers, bowls, pots/pans, and any dishware with concave surfaces that can collect water should be placed in the rack facing or angled down so that water is able to drain even from the lowest point.
- Plastic items may need to be towel dried.

Glassware/Flatware Spotted or Cloudy

- Check water hardness. For extremely hard water, it may be necessary to install a water softener. (See Detergent Chart).
- Water temperature may be low. Avoid extremely low or high temperatures. (See Factors Affecting Performance).
- Avoid overloading and improper loading. (See Preparing and Loading Dishes).
- Use fresh detergent. Old detergent is ineffective.
- Make sure rinse aid dispenser is filled.
- Check to see that proper amount of detergent is being used for cycle selected. (See Detergent Dispenser).
- Home water pressure may be too low-it should be 20 to 120 pounds per square inch (psi).

Dishware Chipped

- Load with care and do not overload. (See Preparing and Loading Dishes).
- Place delicate items in top rack.
- Place glasses securely against pins and not over pins.
- Load items so they are secure and don't jar loose when moving racks in and out. Move racks in and out slowly.
- Make sure tall glasses and stemware will clear top of tub when rack is pushed in.
- Fine antique china and crystal should be hand-washed.

BEFORE YOU CALL

Vapor at Vent

- Spilled rinse aid can cause foam and lead to overflowing. Wipe up any spills with a damp cloth.

Dishware Stained or Discolored

- Tea and coffee can stain cups. Remove the stains by hand washing in a solution of 1/2 cup (120 ml) bleach and one quart (1L) of warm water. Rinse thoroughly.
- Iron deposits in water can cause a yellow or brown film. A special filter installed in the water supply line will correct this problem. (See Removing Spots and Film).
- Aluminum utensils can leave gray/black marks when they rub against other items. Load Properly.
- Certain high acid foods can cause discoloration of stainless steel and plastics if allowed to sit for a long period. Use the Rinse Only cycle or rinse by hand if not operating dishwasher at once.
- Mixing stainless steel and silver utensils in silverware basket can cause pitting of the stainless steel blades. Avoid mixing stainless steel and silver.

Water in Bottom of Tub

- Water left in the tub bottom after the cycle is complete is not normal. If water remains in the bottom of the tub, the dishwasher may not be draining properly. (See Dishwasher Does not Drain Properly).

Cycle Takes a Long Time

- The cycle may have been automatically lengthened to reach key temperatures due to some factor such as a cool water supply or a large load of dishes.
- Delay Start option may have been selected.
- Choose lower temperature options to shorten the cycle.
- Cycles that are soil-sensing adjust automatically to assure a good wash - heavier soils will elicit a longer cycle response.

Etching

- Using too much detergent especially in soft or softened water causes damage that looks like a film but cannot be removed.
- Adjust the amount of detergent based on the water hardness. (Check Detergent Chart).
- Lower the water temperature by selecting one of the lower temperature options.

Detergent Left in Cups

- Detergent may be old. Discard and use fresh detergent.
- Be sure the dish load doesn't block spray from entering the detergent cup.
- Check to see if cycle has been completed.
- Make sure items do not prevent the detergent dispenser from opening.

Dishwasher Leaks

- Check that the door gasket is pressed into its mounting channel, reaches to the bottom of the tub and does not extend beyond the end rib so as to interfere with door closure.
- Spilled rinse aid can cause foam and lead to overflowing. Wipe up any spills with a damp cloth.
- Check to see that the dishwasher is level. (See Installation Instructions).
- Avoid oversudsing by using the correct amount of detergent designed for automatic dishwashers.
- Check to see that dishwasher is level. (See Installation Instructions).

Normal Sounds You Will Hear

- Normal sounds include water fill, water spray, draining and motor sounds.
- There is a noticeable change in sound when the wash action switches between the lower and middle spray arm. This is normal since each spray arm has its own sound.
- It is normal for the dishwasher to pause (no sound) when the wash action is switching between the lower and middle spray arms.

Dishwasher Won't Run

- Check to see if circuit breaker is tripped or if a fuse is blown.
- Make sure water supply is turned on.
- Check to see if cycle is set correctly. (See Operating Instructions).
- Is dishwasher set for Delay Start Option?
- Make sure door is closed and latched.
- Make sure START/PAUSE pad is pressed after cycle selection.

Dishwasher Won't Fill

- Assure the water supply is turned on.
- Check that the overflow protector moves up and down freely. (See Overflow Protector section).

Dishwasher Does Not Drain Properly

- If unit is hooked up to a food waste disposer, make sure the disposer is empty.
- Assure the knockout plug has been removed from inside the food waste disposer inlet.
- Assure the drain hose isn't kinked.
- Make sure cycle is complete, not in a pause.
- Assure the glass trap is maintained and installed properly assuring no clogs (See Care and Cleaning).

Dishwasher has an Odor

- Soiled dishes left in dishwasher too long can create an odor. Use Rinse Only cycle.
- There will be a "new" smell when first installed. This is normal.
- Check to see if unit is draining properly. (See Dishwasher Does Not Drain Properly).

Stains on Tub Interior

- Washing large amounts of dishware with tomato based soil can cause a pink/orange appearance. This will not affect performance and will gradually fade over time. Pre-rinsing or using the Rinse Only cycle will reduce the chance of staining. Using no heat dry option will lessen staining.

Opening the door during cycle

- If the dishwasher door is opened while the unit is running, the START/PAUSE pad must be pressed and the door shut immediately to return the unit to the selected cycle and option, this must happen within 10 minutes for the unit to continue the cycle.

Removing Spots and Film

Hard water can cause lime deposit buildup on the interior of the dishwasher. Dishes and glasses may also get spots and film for a number of reasons. (See Glassware/Flatware Spotted or Cloudy section). To remove buildup, and film, clean using the following instructions:

1. Load clean dishes and glasses in normal manner. Do not load any metal utensils or silverware.
2. Do not add detergent.
3. Select the NORMAL CLEAN cycle. Close the door. Press START/PAUSE pad.
4. Allow dishwasher to run until it starts the second water fill (approximately 8 minutes).
5. Open the door, pour 2 cups of white vinegar into the bottom of dishwasher.
6. Close the door and allow cycle to finish.