

Warranty Info



OttLite tests all of our lamps numerous times to make sure that when it reaches your house it is completely ready. During the rare times you're having problems, we want make sure the warranty process is as easy as possible for you.

Our warranty covers OttLite CFL bulbs and surge protectors for 1 year, OttLite LED bulbs for 1 year from the date of purchase, and OttLite lamps and accessories (excluding batteries) for 2 years from the date of purchase (unless indicated otherwise), with the exception for damages resulting from the use of the product for any purpose other than its intended use. Additionally, please note that warranty coverage excludes OttLite items purchased "as is" or from unauthorized retailers.

Use our online form to register your new OttLite product! Also, please keep a copy of your receipt for future reference.